

Our Ref: CC1221/SHA9173A/CK(st)
Date: 27.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 15.12.2021 INVOLVING SHA9173A & GBE7362J ALONG JLN EUNOS TWDS PIE

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHA9173A, which was involved in the captioned accident with your insured vehicle No GBE7362J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,960.63
2. Loss of Rental	5.5 days x S\$ 125.19	S\$	688.55
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5.5 days x S\$ 80.00	S\$	440.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	7,091.18
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA9173A , GBE7362J
JLN EUNOS TWDS PIE****ON 15-Dec-21 16:55**

I / We

TAN MENG CHONG(Hirer) NRIC No.: **SXXXX651I**

and/or

(Relief) NRIC No.: **SXXXX651I**

Taxi Number

SHA9173A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

16-Dec-2021

Name of Hirer

TAN MENG CHONG

Hirer NRIC

SXXXX651I

Signature :



Address

**682B WOODLANDS DRIVE 62 #02-69
732682**

Contact No.

90094618

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00142072100 Claim No : SNM21D207332C02

Claimant : CITYCAB PTE LTD

Amount : **S\$6,750.99**
SINGAPORE DOLLARS SIX THOUSAND SEVEN HUNDRED FIFTY AND
CENTS NINETY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA9173A

Insured Vehicle No. : GBE7362J

Date of Loss : 15/12/2021

Place of Accident : JALAN EUNOS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TRINUTTY LIMITED LIABILITY PARTNERSHIP

Driver Name : POH JI EN TREVOR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,960.63
(3) Loss of Use /Rental/Earning	S\$	788.36
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,750.99
	=====	

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature :  _____

Date : 9.1.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9173A

INV. NO/DATE
91627462 22.12.2021

MAKE
HYUNDAI

JOB NO.
305498029

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
15.12.2021 18:45

CHASSIS CODE
KMHC851CVLU180575

Description : 3P.15.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0006	05-01-0199-0032	WINDSCREEN AHESIVE-310MLCART*	2	23.00	0.00	46.00
0007	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0008	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0009	28-01-0103-0009	REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91627462	5,960.63	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9173A

INV. NO/DATE
91627462 22.12.2021

MAKE
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JOB NO.
305498029

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IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
15.12.2021 18:45

CHASSIS CODE
KMHC851CVLU180575

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	28-01-0103-0010	REAR BOOT TEL NUMBER CCTPL	1	30.00	0.00	30.00
0011	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	40.00	0.00	40.00
0012	04-01-0104-2175	SYMBOL MARK-H	1	28.00	20.00	22.40
0013	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	50.00	0.00	50.00
0014	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	0.00	394.80
0015	04-01-0104-2370	LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
0016	04-01-0104-3819	STAY-RR BUMPER LH	1	138.10	20.00	110.48
0017	04-01-0104-3919	STAY-RR BUMPER RH	1	138.10	20.00	110.48
0018	04-01-0104-2546	COVER-RR BUMPER SIDE UNDER LH	1	108.00	20.00	86.40
0019	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	155.00	20.00	124.00
0020	04-01-0104-2540	COVER-RR BPR UNDER CTR	1	225.00	20.00	180.00

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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91627462	5,960.63	

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9173A

INV. NO/DATE
91627462 22.12.2021

MAKE
HYUNDAI

JOB NO.
305498029

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
15.12.2021 18:45

CHASSIS CODE
KMH851CVLU180575

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					4,210.68

JOB NATURE

0001	PB	PANEL BEATING (SHA9173A)	700.00		700.00
0002	SP	SPRAYPAINT CHARGE	500.00		500.00
0003	17-01	CHECK ALL LIGHTING	20.00		20.00
0004	L	REMOVE/REFIX REVERSE SENSOR	20.00		20.00
0005	L	REMOVE/REFIX REAR W/SCREEN GLASS	120.00		120.00
SUB-TOTAL :					1,360.00

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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91627462	5,960.63	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICECOMPANY REG. NO.: 199506048W
Page: 4

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9173A**MAKE**
HYUNDAI**MODEL**
IONIQ(G3)**DATE OF REG**
14.11.2019**CHASSIS CODE**
KMH851CVLU180575**INV. NO/DATE**
91627462 22.12.2021**JOB NO.**
305498029**ODOMETER READING****DATE/TIME IN**
15.12.2021 18:45

Items total		5,570.68
Add GST @	7.000 %	389.95
Invoice amount		5,960.63

Issued by : CHEWBEELENG 22.12.2021 13:40:13
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91627462	5,960.63	

Our Ref: CC21120238



Date: 22 December 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/12/2021 @ 16:55 hrs
ALONG JLN EUNOS TWDS PIE
INVOLVING GBE7362J

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9173A** (the "Taxi"). The Taxi was hired to **TAN MENG CHONG IC NO SXXXX651I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBE7362J

Date of Accident

15/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **10/11/2021 - 09/11/2022**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **16/12/2021 09:57**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 18 May 2022 10:12 am
To: TRINUTTYSG@GMAIL.COM
Cc: TREVORPOH.JE@GMAIL.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING GBE 7362J & SHA 9173A ON 15/12/2021

Attachments: tp video.mp4
Importance: High

Our Ref: CC3/CTI21012797/Vgs3

18 MAY 2022

**TRINUTTY LIMITED LIABILITY PARTNERSHIP
DRIVER: POH JI EN TREVOR**

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 7362J & SHA 9173A ON 15/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 10 January 2023 8:42 AM
To: Irene Tay
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTP REF NO. SNM21D207332C02 - - Direct Settlement - Accident Involving GBE 7362J (OI : CTI - TBA) and SHA 9173A (TP : LKK REF - CC3/CTI21012797/Vgs3) on 15/12/2021

WITHOUT PREJUDICE

Dear Sirs,

For an update, we have settled the matter at \$6,750.99(all-in).

1. Cost of Repair (w/GST)	\$ 5,960.63
2. Loss of Rental (4.5days x \$125.19)	\$ 563.36
3. Loss of Income (4.5DAYS X \$50.00)	\$ 225.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,750.99

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 29 December 2022 2:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - CTP REF NO. SNM21D207332C02 - - Direct Settlement - Accident Involving GBE 7362J (OI : CTI - TBA) and SHA 9173A (TP : LKK REF - CC3/CTI21012797/Vgs3) on 15/12/2021

Dear Sir/Mdm,

Please proceed to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,838.58(all-in).**

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 23 December 2022 8:40 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - CTP REF NO. SNM21D207332C02 - - Direct Settlement - Accident Involving GBE 7362J (OI : CTI - TBA) and SHA 9173A (TP : LKK REF - CC3/CTI21012797/Vgs3) on 15/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM21D207332C02**
LKK ref : CC3/CTI21012797/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE7362J(CHINA TAIPING) AND SHA9173A(TP) ON 15/12/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,838.58(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,585.46	\$ 5,960.63 (\$5,570.68 + 7%GST)
2. Loss of Rental (5.5days x \$125.19)	\$ 688.55	\$ 625.95 (5days x \$125.19)
3. Loss of Income (5.5DAYS X \$80.00)	\$ 440.00	\$ 250.00 (5DAYS X \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,716.01	<u>\$ 6,838.58</u>

Surveyor recommended 3days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 25 January 2022 6:12 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: CTP REF NO. SNM21D207332C02 - - Direct Settlement - Accident Involving GBE 7362J (OI : CTI - TBA) and SHA 9173A (TP : LKK REF - CC3/CTI21012797/Vgs3) on 15/12/2021

Dear Sir/Mdm,

Enclosed herewith our insured SAS report.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 30 December 2021 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE 7362J (OI : CTI - TBA) and SHA 9173A (TP : LKK REF - CC3/CTI21012797/Vgs3) on 15/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 9173A at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair**
- TP GIA report**
- Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd