No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: +65 6287 6666 Fax No. +65 6287 7764

Co./GST Reg. No. 201603575K

Our Ref

: LAD2112-008

Your Ref

: GBJ6922Z [NOPAX]

Date

: 14.December 2022

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ7720T AND GBJ6922Z [NOPAX] ON 15/12/21 12:30 pm ALONG PRINSEP ST TOWARDS ROCHOR CANAL ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 4,717.93
2.	Loss of Rental for days @ \$ per day	\$ 476.00
3.	Loss of Income for 1 days @ \$_100.65 per day	\$ 700.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 5.901.42

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Transsleasing Pte. Ltd.

Jasmine Jan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No.: +65 6287 6666 Fax No. +65 6287 7764 Co./GST Reg. No. 201603575K

Authorization To Act

We, Trans Leasing Pte. Ltd. of Company Registration No. 201603575K hereby authorize Transcab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SMZ7720T and GBJ6922Z [NOPAX] along PRINSEP ST TOWARDS ROCHOR CANAL ROAD on 15/12/21 12:30 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of December 2022

Yours Faithfully

Trans Leasing Pte. Ltd.

Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00075772102 Claim No : SNM21D207330/C02/GBJ6922Z/TOHHS

Claimant : TRANS LEASING PTE LTD

Amount : \$\$5,551.38

SINGAPORE DOLLARS FIVE THOUSAND FIVE HUNDRED FIFTY ONE AND

CENTS THIRTY EIGHT ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMZ7720T -Insured Vehicle No. : GBJ6922Z -

Date of Loss

: 15/12/2021

Place of Accident : PRINSEP STREET TOWARDS ROCHOR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: MOBILE 8 PTE LTD

Driver Name

: TAN MING JIE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages S\$ (2) Cost of Repair/Excess S\$ 4,717.93 (3) Loss of Use/Rental/Earning S\$ 826.00 (4) GIA/Police Reports/ Investigation Results/Search Fees S\$ 7.45 (5) Medical Reports/Expenses S\$ (6) Survey Fees/P.T. Fees/Towing S\$						
(2) Cost of Repair/Excess (3) Loss of Use/Rental/Earning (4) GIA/Police Reports/ Investigation Results/Search Fees (5) Medical Reports/Expenses S\$ 4,717.93 826.00 \$\$ 826.00				0.6		
(3) Loss of Wse/Rental/Earning S\$ 826.00 (4) GIA/Police Reports/ Investigation Results/Search Fees S\$ 7.45 (5) Medical Reports/Expenses S\$	(1)	General Damages				
(3) Loss of Use/Rental/Earning S\$ 826.00 (4) GIA/Police Reports/ Investigation Results/Search Fees S\$ 7.45 (5) Medical Reports/Expenses S\$	(2)	Cost of Repair/Excess				
(4) GIA/Police Reports/ Investigation Results/Search Fees S\$ 7.45 (5) Medical Reports/Expenses S\$				S\$	826.00	
Investigation Results/Search Fees S\$ 7.45 (5) Medical Reports/Expenses S\$						
(5) Medical Reports/Expenses S\$	4	Investigation Results/Search Fer	es	SŞ	7.45	
	/E1			S\$		
(b) SHITVEV FEES/F.I. DEES/IUWING	(3)	Medical Reports/ Hapenson		SS		
SS SS	(6)	Survey Fees/P.I. Fees/Iowing				
(7) Cost including Disbursement S\$	(7)	Cost including Disbursement				
TOTAL		TOTAL		. 55	5,551.36	

	(4000 161)
Claimant Name:	NRIC No :
Signature : ‡	Date :17. JUN 2027

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO. DATE

: INV2212-052

: 13. December 2022 REFERENCE NO : LAD2112-008

TERMS

: DUE DATE

: 13. December 2022

PAGE

: 1

NO. C	CODE	DESCRIPTION	OTY	UNIT PRICE	AMOUNT
1.	6050101	Repair -SMZ7720T;151221 -PBP22	1	4,717.93	4,717.93

Total SGD Excl. GST: 4,409.28 7% GST: **** FOUR THOUSAND SEVEN HUNDRED SEVENTEEN AND NINETY THREE 308.65 SGD ONLY **** Total SGD Incl. GST: 4,717.93

- DBS Bank Limited Current A/C: 003-912894-0

- PayNow UEN No. : 201019626G

(Please indicate invoice number and notify funds transfer details to acc.pay@transcab.com.sg)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

¹⁾ Please make payment through internet banking with our bank details below:

³⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No.: +65 6287 6666 Fax No. +65 6287 7764 Co./GST Reg. No. 201603575K

14 December, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/12/21 12:30 pm at PRINSEP ST TOWARDS ROCHOR CANAL ROAD

- We refer to the above-mentioned accident and wish to inform that Trans Leasing Pte. Ltd. is the
 registered owner of the taxi bearing vehicle registration no. SMZ7720T. The taxi was hired to
 TEO WEI KIAT DESMOND a registered hirer-operator of Trans Leasing Pte. Ltd. at the time of
 occurrence of the aforementioned accident at a rental rate \$68.00 per day (inclusive of GST).
- 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: +65 6287 6666 Fax No. +65 6287 7764

Co./GST Reg. No. 201603575K

15-12-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	LAD2112-008	Accide	nt Date	15-12-2021
15/12/2021 17:30	21/12/2021 11:00	SMZ7720T		

Yours Faithfully,

Trans Leasing Pte. Ltd.

Jasmine Tan

General Manager

> Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

16 Dec 2021 / 09:42:37

Receipt Date/Time: 16 Dec 2021 / 09:42:37

Tax Invoice/Receipt

Receipt No.: ITNET-00000-211216-000703

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ6922Z				
As at 15 Dec 2021/12:30:00				
Insurance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
1 Insurance Enquiry - GBJ6922Z				
Enquiry Fee		7.00	0.49	7.49
20211216094014641201				7.40
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - YP4593Z				
As at 15 Dec 2021/16:00:00				
Insurance Co: AXA INSURANCE PTE LTD				
2 Insurance Enquiry - YP4593Z		7.00	0.49	7.49
Enquiry Fee 20211216094014718882		7.00	0.43	7.43
20211210004014110002	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	14.00	0.98	14.98
	Rounding Difference			0.03
	Total Amount Payable			14.95
	Paid By			
	554827XXXXXX5467	eNETS	Credit Card	14.95
	Total			14.95
	Cash Change			0.00
	Tendered Amount			14.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Friday, 20 January 2023 2:31 pm amostanmingjie@gmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING GBJ6922Z (CHINA TAIPING) AND SMZ7720T AT/ALONG

PRINSEP STREET TOWARDS ROCHOR ROAD ON 15/12/2021

Our Ref: CC3/CTI21012796/Kea3

Insured Name : MOBILE 8 PTE LTD Insured Driver : Tan Ming Jie

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ6922Z (CHINA TAIPING) AND SMZ7720T AT/ALONG PRINSEP STREET TOWARDS ROCHOR ROAD ON 15/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMZ7720T** against your motor insurance policy.

Based on the accident report and video footage provided by third party, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*I am working from home from 19 & 20th January 2023 & 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Will be working from the office on 25th~27th January 2023.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent:Thursday, 1 June 2023 10:46 amTo:EzLyna (LKKAuto); Admin ACc:Claims Dept of CTI; Alfred Toh

Subject: RE: {SEEK MANDATE} / SNM21D207330/C02/GBJ6922Z/TOHHS/Direct Settlement -

Accident Involving GBJ 6922Z and SMZ 7720T (TP: LKK REF - CC3/CTI21012796/Kes3)

on 15/12/2021

[Confidential]

LKK ref: CC3/CTI21012796/Kes3

CTI ref: SNM21D207330/C02/GBJ6922Z/TOHHS

Dear Ezlyna

We refer to your email of 31 May 2023.

Please proceed to negotiate claim up to \$5,551.38 (all in).

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Wednesday, May 31, 2023 6:51 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM21D207330/C02/GBJ6922Z/TOHHS/Direct Settlement - Accident Involving GBJ

6922Z and SMZ 7720T (TP: LKK REF - CC3/CTI21012796/Kes3) on 15/12/2021

[Confidential]

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[Confidential]

Your ref: SNM21D207330/C02/GBJ6922Z/TOHHS

LKK ref: CC3/CTI21012796/Kes3

Dear Alfred,

ACCIDENT INVOLVING GBJ6922Z (CHINA TAIPING) AND SMZ7720T (TP) ON 15/12/2021

We refer to the above matter.

It is an accident under BOLA:Nil. based on TP's video footage. BOLA:Nil OI made an ubrupt U-turn & collided onto TP which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Trans-Cab Auto Services Pte Ltd" at \$5,551.38 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,674.25	\$ 4,717.93 (w/GST) PBP
2. Loss of Rental (7 days x 68)	\$ 476.00	\$ 476.00
3. Loss of Income (7 days x \$100)	\$ 700.00	\$ 350.00 (7 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$ 15,857.70	<u>\$ 5,551.38</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, August 15, 2022 5:11 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Bryan Ang (LKKAuto)

spryanang@lkkauto.com>; Jess <jessler@singnet.com.sg>; eeling@absgroup.sg; Eric@absgroup.sg

Subject: RE: SNM21D207330/C02/GBJ6922Z/TOHHS/Direct Settlement - Accident Involving GBJ 6922Z and SMZ 7720T (TP: LKK REF - CC3/CTI21012796/Kes3) on 15/12/2021

[Confidential]

LKK REF - CC3/CTI21012796/Kes3

CTI REF - SNM21D207330/C02/GBJ6922Z/TOHHS (TPP CLAIM)

Dear Asher

We refer to our email of 14 July 2022 pertaining to the above matter.

M/s Arasan Law Chambers has provided their client's video footage showing that Insured Driver was indeed making uturning and NOT stationary as advised in their Accident report.

<u>Please follow up on the third party property damage claim and keep us posted</u> while we further negotiate with M/s Arasan Law Chambers on the third party personal injury claim against Insured's motor insurance policy.

Best Regards

Alfred Toh
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 14 July 2022 3:35 pm

To: Asher Sng (LKK Auto) <ashersng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Lim Lee Choo

<leechoo.lim@sg.cntaiping.com>; Alice Ng <alice.ng@sg.cntaiping.com>; Josephine Tan

<josephine.tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Hsiao Tong

<chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: SNM21D207330/C02/GBJ6922Z/TOHHS/Direct Settlement - Accident Involving GBJ 6922Z and SMZ 7720T (TP:

LKK REF - CC3/CTI21012796/Kes3) on 15/12/2021

[Confidential]

LKK REF - CC3/CTI21012796/Kes3

CTI REF - SNM21D207330/C02/GBJ6922Z/TOHHS

Dear Asher

We refer to your email of 18 May 2022 pertaining to the above matter.

Please note that we have spoken to Mr Andy of M/s Mobile 8 Pte Ltd and was advised that they did not and/or have not claimed third party and he was not aware that there is third party property damage claim and Personal Injury claim (M/S ARASAN LAW has not copied to mutual client) against M/S MOBILE 8 PTE. LTD's motor insurance policy.

Attach herewith mutual client's <u>dispute on the claim</u> and information on the accident for **your attention and** await your update of the third party property damage in due course.

p.s. we shall copy M/S LKK AUTO in our next email/reply to Insured regarding this claim.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Jess < jessler@singnet.com.sg> Sent: Thursday, 14 July 2022 1:46 pm

To: Alfred Toh <a li>alfred.toh@sg.cntaiping.com; Claims Dept of CTI <<a li>claimsdept@sg.cntaiping.com>

Subject: GBJ6922Z Claims

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Dear Mr. Alfred,

As per your conversation with Andy this morning, below are our opinions on the accident.

The vehicle was driven by my staff Tan Ming Jie and was involved in an accident.

We were not CC a copy of the other parties claim/LOD and hence have no idea of the claim until recently when we were trying to do a renewal of the policy to find out that it has risen so much.

As we mentioned, our vehicle has not suffered a damaged and the slight brush due to the collision of the two vehicles were so minor, we managed to clean off the affected part. I am not aware that there is any repair works done to our vehicle but there was a replacement car given to us for temporary use "while our vehicle is being repaired." I would urge China Taiping to investigate to check of there us any scams to the claims as i am not sure if my staff has gotten any benefits from the workshop for allowing them to repair my company's vehicle.

In the file "illustration of investigation", we have done measurements to the damaged part of the other party vehicle and suspect that the vehicle was damaged was there before the accident with our vehicle as the height for the damaged

part on their vehicle dont seem to be reachable for the bumper of my van. Also looking at the height on brush on my bumper, there is also no possibility on the wheels damaged on the other party vehicle. I suspect all these were not part of the damaged of this particular accident.

My staff was not injured and i wasn't told of any injury reported by hi,. Please help to check if there is any claims on my driver Tan Ming Jie Medical claims?

We were told the vehicle was sent for "inspection" for the case, we were not aware it was given to workshop for any restoration works because nothing was repaired on our vehicle. We have since made a police report on the claims which we felt shouldn't be imposed on our insurer and seek your company to do a thorough investigation on it.

Lastly as our policy has lapsed and we are unable to renew the road tax, we would like to ask if we can renew it now as per your quotation and in any case at the end of this claim closure, found that there was no claim made under this accident, can China Taiping make adjustment to the policy premium and refund the excess premium paid? Can you also please seek a discount for the renewal for my immediate renewal now?

Best Regards,

Jessica Ler 96875888