

SERVE YOU MOTOR PTE LTD
BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2
#01-265 SINGAPORE 569536
TEL. NO: 64815652 FAX: 64831654
REG. NO. 201839874D
E-MAIL: elainesyms@gmail.com

Your ref no.: **SGV 2118 H (S1M03NWD)**

Our ref no: **PC 8961 T**

Date: **21/12/2021**

M/s: **AXA INSURANCE PTE LTD**

Dear Sir/ Madam,

ACCIDENT INVOLVING VEHICLE NOS. PC 8961 T AND SGV 2118 H AT/ALONG PETAIN ROAD ON 07/12/2021.

We have been authorized by the registered owner of the above vehicle **PC 8961 T** (the owner) which was involved in the above-mentioned accident.

We understand that the vehicle **SGV 2118 H** was insured by you at the time of the said accident.

We have been informed by the owner that the accident was caused by the negligence of your insured's driver. As a result of the accident, the owner's vehicle was damaged and has been put to loss as follows:

(a)	Cost of repairs ("As agreed", Invoice no: 7037)	S\$1,837.00
(b)	Towing Fee	
(c)	LOSS OF USE (06 DAYS X \$300.00 per day)	S\$1,800.00
(d)	LTA search	\$7.49
(e)	Surveyor fee	
(f)	Miscellaneous expenses	
TOTAL		S\$3,644.49

We enclose here with copies of the relevant supporting documents in support of the owner's vehicle damage claim as follows:

(1) Certificate of Insurance/Log Card	X
(2) Surveyor's reports	
(3) Towing / Rental Bills	

(4) Police/SAS Reports/ Results	
(5) Repair bill/Letter of Authority	X
(6) GIA/LTA search invoices	X

*Place X to mark

Kindly let us hear from you within the **next 14 days** from the date hereof, failing which the owner shall proceed to hand over the matter to his solicitors to recover his losses. In this event, you shall be liable for the unnecessary legal costs incurred.

Yours faithfully,

Elaine Chia
SERVE YOU MOTOR PTE LTD

LETTER OF AUTHORITY

To Whom it may concern

ACCIDENT INVOLVING VEHICLES NO: PC 8961 T and SEV 218 H
ON 7/12/2021 AT/ALONG Petain Road



I, We Yong Bus Transport NRIC No: 53254734 M
of 641 Ang Mo Kio Ave 4 #08-836 (560641)
the owner of vehicle bearing registration number: PC 8961 T

I hereby agreed my workshop MESSRS **SERVE YOU MOTOR PTE LTD** as my authorized representative to write, negotiate and settle my vehicle damage claims on my behalf against the parties involved in the said accident.

I confirmed I have been informed and explained of the followings:

- 1) Either you (the owner) or you wish us to appoint a surveyor to inspect your vehicle prior to repair or alternatively, we will let the third party insurance to appoint their in-house surveyor to inspect your vehicle.
- 2) We will proceed with the repair based on the recommendation from the surveyor to carry out the repair.
- 3) You will then authorise us to assist you in making a claim against the third-party insurance on your behalf.
- 4) However, in the event if there is a difference in the liability, you will be personally responsible for the shortfall.
(EG: If liability is 80% to 20% in our favour, you (the owner) must pay the differences of 20% in the cost of repair.)
- 5) in the event of there is a settlement, you are obliged to sign a discharge voucher issued by the third-party insurance
- 6) you are also authorising us to accept the settlement sum from the insurer on your behalf
- 7) Upon receiving the settlement sum, we will then pay you the loss of use which is entitled to you (if any).

I, We also HEREBY AGREE VOLUNTARILY AND UNEQUIVOCALLY to the agreed settlement sum being issued in favour of, MESSRS **SERVE YOU MOTOR PTE LTD** and the said payment would be forwarded to them as full and final settlement of my claim.

Name: YONG BUS TRANSPORT

Owner of Vehicle No: PC 8961 T



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SGV 2118H	(Insd veh)	Model: MITSUBISHI FUSO ROSA
	PC 8961T	(TP veh)	
Date of Accident/ Time:	07/12/2021 / 15:55		

Repair Estimate	: \$	3,437.00	
Final Repair Cost	: \$	-	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	-	
Others:	: \$	-	
	: \$		
Final Settlement Sum	: \$	1,300.00	gobal sum (all in)

Payee Name : SERVE YOU MOTOR PTE LTD

Is Third Party Workshop GIA Registered? [] YES [x] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability <u>50</u> (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop Stamp Name of Representative: <u>Elaine Chia</u> Date: <u>19/5/22</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>[Signature]</u> Date: <u>19/5/22</u>
  Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>19.05.22</u>	



Thank you

Siti Awiyah Bte Senian has successfully logged out.

Your last login date and time was 08 Dec 2021, 14:08:46.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SGV2118H	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	08 Dec 2021 / 14:09:22



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 JAN 2022

CHEN WEE PRECISION ENGINEERING PTE LTD

7 SIGLAP ROAD

#21-70

SINGAPORE 448909

Dear Sir/ Mdm

OUR REF : CC4/ASM21012795/Kea3

YOUR REF : SGV 2118H

ACCIDENT INVOLVING SGV 2118H AND PC 8961T PETAIN RD ON 07/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SERVE YOU MOTOR SERVICE acting on behalf of the owner of PC 8961T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability may be equally shared between both parties due to conflicting versions without any concrete evidences to support each version.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

asher

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 4 May 2022 3:12 PM
To: Asher Sng (LKKAUTO)
Subject: FW: New message for service request 241655, vehicle number PC8961T

Follow Up Flag: Follow up
Flag Status: Flagged

4/5/22 11:41 AM *** Hi Mei Kwan, offer LOU up to \$120/day. GS offer @50% \$1300 (all in). Thanks - KHONG Lynn

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Wednesday, 4 May 2022 11:42 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: New message for service request 241655, vehicle number PC8961T

AXA Insurance has sent you a message for claim number S1M03NWD.
Please click here <https://vendor.smartclaims.axa.com.sg/ClaimApplication/dist/html/index-vendor.html> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.