Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sq.cntaiping.com>

Sent: Friday, 17 December, 2021 4:28 PM

To: 'gslimlaw@singnet.com.sg'
Cc: Admin A; Summer Lee (LKK Auto)

Subject: RE: SNM21D207235/C02/GW4346Y/THAMYL / FW: PRE-REPAIR SURVEY -

NOTIFICATION OF INSPECTION (Your Insured: GW 4346Y / Our Ref:

HL/ABM/12323/21/ck)

[Confidential]

Hi Team

We reject your list of surveyors.

We appoint LKK Auto Consultants Pte Ltd to conduct pre-repair survey.

To LKK team,

Please liaise with workshop to conduct survey.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: G S Lim & Partners < ssimlaw@singnet.com.sg>

Sent: Friday, 17 December 2021 4:08 pm

To: Pauline Tham < <u>pauline.tham@sg.cntaiping.com</u>> **Cc:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: SNM21D207235/C02/GW4346Y/THAMYL / FW: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured:

GW 4346Y / Our Ref: HL/ABM/12323/21/ck)

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We refer to your email dated 17 December 2021.

Pursuant to State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your appointed surveyor. Our client's appointed surveyor is Mr Ong from KTO Automobile Assessors.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

| Workshop | Auto Best Motor Services | |
|----------------|--|--|
| Address | Blk 3006 Ubi Road 1 #01-362 Singapore 408700 | |
| Contact Person | Mr Lee | |
| Tel No. | 67456932 | |

Thank you.

Regards,

GS Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727

Tel: 65324518 | Fax: 65325410 | Email: <u>gslimlaw@singnet.com.sg</u>

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From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]

Sent: Friday, 17 December, 2021 10:49 AM

To: G S Lim & Partners <<u>gslimlaw@singnet.com.sg</u>> **Cc:** Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SNM21D207235/C02/GW4346Y/THAMYL / FW: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured

: GW 4346Y / Our Ref : HL/ABM/12323/21/ck)

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| Marcus Chua (LKK) | Gary Soon (FTA) |
|--------------------|---------------------|
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) |
| Adrian Ling (LKK) | Ben Chua (FTA) |
| Mohd Taufikh (LKK) | Ng You Han (FTA) |
| Steve Chen (LKK) | Henry Ng (FTA) |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Friday, December 17, 2021 10:48 AM

To: G S Lim & Partners <gslimlaw@singnet.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207235/C02/GW4346Y/THAMYL / FW: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your

Insured: GW 4346Y / Our Ref: HL/ABM/12323/21/ck)

Without Prejudice

Save as to costs

Dear Pauline,

Please conduct PRS for SJG594U.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Thursday, 16 December 2021 5:36 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured : GW 4346Y / Our Ref : HL/ABM/12323/21/ck)

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Dear Sir / Madam,

ACCIDENT ALONG SIMEI AVENUE TURNING INTO SIMEI STREET 3 INVOLVING SJQ 594U & GW 4346Y ON 10.12.21

We are instructed by M/s Auto Best Motor Services to notify you of a road traffic accident on 10.12.21 along Simei Avenue turning into Simei Street 3 involving our client(s) vehicle registration number SJQ 594U and vehicle registration number GW 4346Y driven by your insured at the material time. A copy of our client(s) Accident Statement is attached.

As a result of the accident, our client(s) vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client(s) shall proceed to repair the vehicle without further reference to you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727 Tel: 65324518 | Fax: 65325410 | Email: qslimlaw@singnet.com.sq

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