

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 25 January 2022 2:53 PM
To: 'Teo, Grace'; 'Gnoh, Pau Loong'; SUR
Subject: RE: LKK/AL \ CMTD2103737/GPL(nr) - SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021
Attachments: SLQ6775B IA.pdf; SLQ6775B LTA.pdf; SLQ6775B ESTIMATE.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SLQ 6775B.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 29 December 2021 3:18 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL \ CMTD2103737/GPL(nr) - SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021

Dear Mr Gnoh,

Please be informed that we have inspected the vehicle SLQ 6775B on 20/12/2021 and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 17 December 2021 3:46 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL \ CMTD2103737/GPL(nr) - SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 17 December, 2021 3:38 PM

To: sm automotive <sm_automotive@hotmail.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/AL \ CMTD2103737/GPL(nr) - SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021

Without Prejudice

Our Reference: CMTD2103737/GPL

Your Reference: SLQ6775B

Dear Sukyi,

We refer to your email reply of today and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SLQ6775B** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, December 17, 2021 3:24 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2103737/GPL(nr) - SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Thanks for your email.

Kindly arrange for :

LKK Auto Consultants	Adrian Ling
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Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, December 17, 2021 3:08 PM

To: sm automotive <sm_automotive@hotmail.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: PRI \ CMTD2103737/GPL(nr) - SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021

Our Reference: CMTD2103737/GPL

Your Reference: SLQ6775B

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 17/12/2021

Attention:

M/S SM AUTOMOTIVE

Hi Sukyi,

ACCIDENT INVOLVING SJN4628X & SLQ6775B ON 17.12.2021

We refer to your Notice of Accident dated 17/12/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, December 17, 2021 2:20 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: SLQ6775B CLAIMING AGAINST SJN4628X DOA:17.12.2021

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276