

**JA AutoCare Pte Ltd**  
**Blk 24 Sin Ming Road**  
**£03-35**  
**Singapore 570024**

02.01.2022

**AIG Asia Pacific Insurance Pte Ltd**  
78 Senton Way  
07-16 AIG Building  
Singapore 079120

**Attn: Motor Claims Department**

Dear Sir/Mdm,

**ACCIDENT INVOLVING VEHICLE: SLU1680C & SJR 2355A ON 15.12.2021**

We are the authorized repair workshop for the owner of motor vehicle no: **SLU 1680C**, which was involved in the captioned accident with your insured vehicle: **SJR 2355A**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair	\$	3,650.00
02)	Loss of rental \$100.00 x 7days ( <b>one Sunday</b> )	\$	700.00
		\$	<u>4,350.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Repair Bill/ Car Rental Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

Jenny Chew  
For JA AutoCare Pte Ltd

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party**  
**Claim)**

I, AN SYN HUI LOU XINGHUI (the third party claimant")  
of  
115B, CANBERRA WALK #05-149 S752115  
(address), owner of SLU 1680C (vehicle no.) hereby authorize  
JA AUTOCARE PTE LTD ("the  
workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no  
SLU 1680C that was damaged pursuant to the accident which  
occurred on 15/12/21 (date) along  
SLIP ROAD FROM GAMBAS AVE TO WOODLANDS AVE 12 (location)  
involving vehicle no/s SJR 2355A ("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may  
reach on my behalf is on a without prejudice and without  
admission of liability basis insofar as the driver/owner/insurers of  
the other vehicle/s is concerned.

Dated this 16 (day) of 12 (month) 2021 (year)



Signed by "the third party claimant"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, JA AUTOCARE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,650.00 (Repair Cost), S\$700.00 (Loss of Use/Rental), S\$- (Disbursement) for vehicle no. SLU 1680C that was damaged pursuant to the accident which occurred on 15/12/2021 (date) along SLIP ROAD FROM GAMBAS AVE TO WOODLANDS AVE 12 (location) involving vehicle no/s SJR 2355A.

This is pursuant to the inspection conducted on 17/12/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner AW SYN HUI (OU XINGHUI) (the third party claimant”) of vehicle no. SLU 1680C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLU 1680C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 04 (month) 2022 (year)



KSC

Signed by appointed surveyor



Signed by “the workshop” (with chop)

# JA AUTOCARE PTE LTD

Blk 24, Sin Ming Road

03-35

Singapore 570024

Tel : 94513429

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

07-16 AIG Building

Singapore 0719120

**TAX INVOICE** 01/22/INS/002

Date: 02.01.2022

vehicle number: SLU 1680C

Model MIT LANCER

Chassis/Eng# :

Accident Date : 15.12.21

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To Proceed on Lump Sum Repair

\$ 3,650.00

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Sub Total

\$ 3,650.00

  
for JA AUTOCARE PTE LTD

# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: 6431

Invoice No: WPLIN 5795

Hirer's Vehicle No:

## VEHICLE RENTAL AGREEMENT

UEN: 201505115E

### HIRER'S PARTICULARS

Name: (as in I/C) AN SYN HUI  
 NRIC / FIN No: S7829510D  
 Address (Res): BLK 115 B CANBERRA WALK  
#05-149 S(752115)  
 Name & Address of Employer:

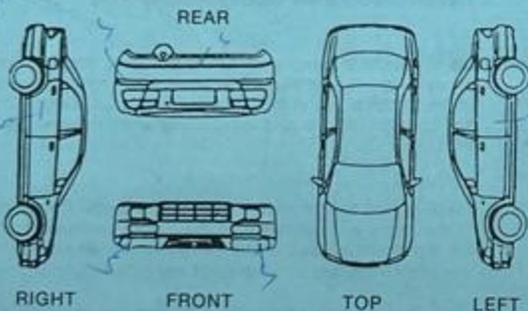
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Singapore Driving Licence No: \_\_\_\_\_  
 Issue Date: 11/6/03 Date of Birth: 13/10/78  
 Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP: \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_  
 NRIC / FIN No: \_\_\_\_\_  
 Address (Res): \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Singapore Driving Licence No: \_\_\_\_\_  
 Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ H/P: \_\_\_\_\_

### VEHICLE CHECK LIST

INDICATE:  
D - DENTS  
S - SCRATCHES  
A - ACCIDENTS



### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: \_\_\_\_\_

Vehicle No: 83P9706K Replace Veh No: \_\_\_\_\_  
 Mileage Out: 288242 Mileage In: \_\_\_\_\_  
 Make & Model: TOYOTA ALTIS Auto / Manual  
 Out : Date 16/12/21 Time: 11:02  
 HIRE / PERIOD EXPIRY Time: \_\_\_\_\_  
 NON-WAIVER EXCESS=\$ 2000/-

### CHARGES

Daily	<u>7</u>	@ \$ <u>100</u>	per day	<u>\$700 -</u>
Weekly		@ \$	per week	
Monthly		@ \$	per month	
Hours		@ \$	per hour	
Extension		@ \$		

Delivery/Collection Service \_\_\_\_\_  
**SUB-TOTAL \$** \_\_\_\_\_

### PETROL LEVEL

Out	E	1/8	<u>1/4</u>	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Fuel \_\_\_\_\_  
 Traffic / Parking Fines \_\_\_\_\_

### TOTAL CHARGES \$

Hirer's Signature  \_\_\_\_\_

Additional Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

### IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN \* SIGNATURE OF HIRER / DRIVER \* FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>22/12/21</u>	<u>15:55</u>	<u>288380</u>			 _____

## Invoice

AW SYN HUI

Invoice No : WPLIN0005795  
Invoice Date : 22/12/2021  
Due Date : 22/12/2021  
VHA No : 6431  
Referral ID : N020

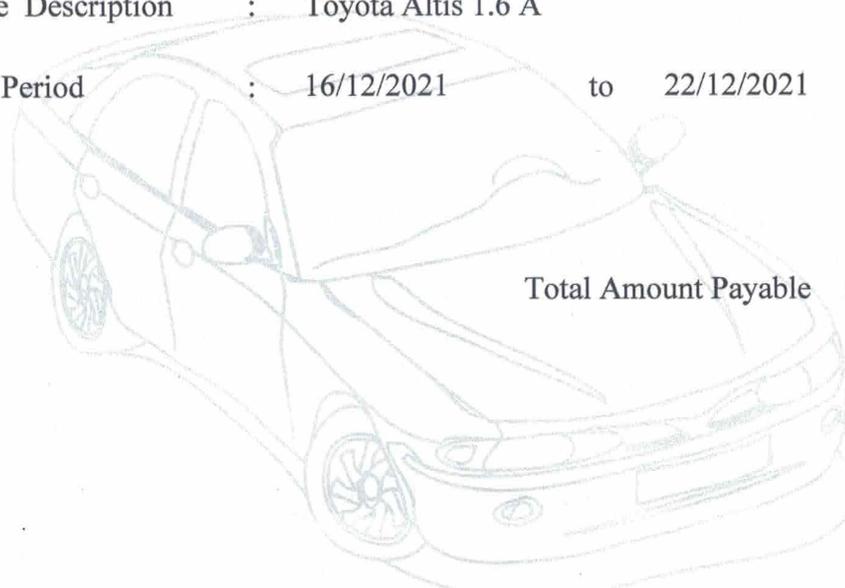
Description :	Amount
Rental for 7 Day/s @ \$100 per Day \$	700.00

Vehicle No : SJP9706K

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 16/12/2021 to 22/12/2021

Total Amount Payable : \$ 700.00



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 10 February 2022 10:59 am  
**To:** JESSICAXIEJY@GMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21012777/Kgs3 \*\*\*  
ACCIDENT INVOLVING SJR 2355A & SLU 1680C ON 15/12/2021 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21012777/Kgs3

10 FEBRUARY 2022

### **TAN SOCK NGIAK**

DRIVER: XIE JIAYI, JESSICA

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJR 2355A & SLU 1680C ON 15/12/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLU 1680C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

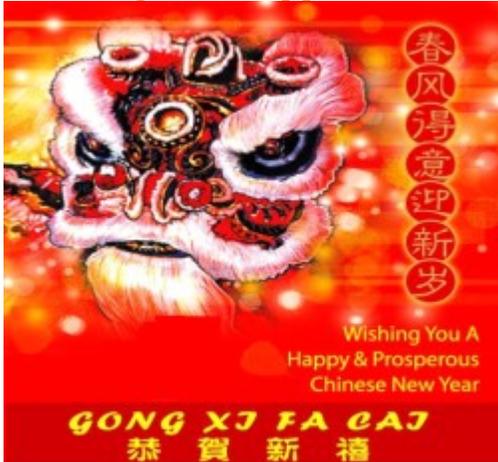
Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

# Print Received Message

This mail is associated with :

**\*SLU1680C (9865366208SG)**  
**[SJR2355A]**

TP

AW SYN HUI (OU XINGHUI)

Dec 15 2021 10:00PM

[Tan Sock Ngiak]

Ja Autocare Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 30/03/2022 08:57 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4350.00) - SLU1680C - Claim Handler: MdNoor, Norsiah

Approved:4350.00.