

China Taiping Insurance (Singapore) Pte Ltd

18/4/2022

No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: HSIAO TONG  
Motor Claims Dept

## LETTER OF DEMAND

Our Ref : SMZ5516E (1047)

Your Ref : CC6/CTI21012771/ps3

Dear Sir,

VEHICLE # : SMZ5516E  
ACCIDENT INVOLVING : SMZ5516E & SMJ2801K ALONG PIE TUAS BEFORE STEVEN ROAD EXIT  
ON 16/12/21

COST OF REPAIR	\$4,900.00	(As agreed)
RENTAL	\$706.20	
LTA & GIA SEARCH	\$36.45	
TOWING	\$120.00	

COST OF REPAIR ADD GST 7% \$343.00

TOTAL \$6,105.65

Six Thousand One Hundred Five Singapore Dollars and Sixty-Five Cents  
Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

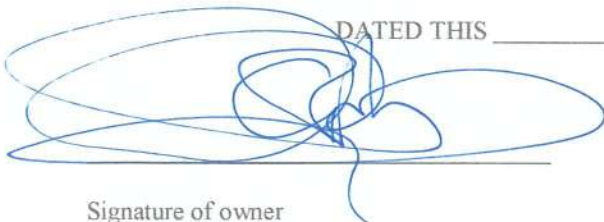
**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 16/12/2021 INVOLVING SMZ5516E SMJ2801K  
ALONG / AT  
PIE TUAS BEFORE STEVEN ROAD EXIT

I/We GOH JIANBIAO JAMES (WU JIANBAO) (NRIC No. S8120282F)  
of APT BLK 664C JURONG WEST STREET 64 #02-214 S(643664)

1. The owner of motor vehicle no. SMZ5516E hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 16/12/2021



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

**Ryder Auto Pte Ltd**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00079662102 Claim No : SNM21D207365C02

Claimant : GOH JIANBIAO JAMES(WU JIANBIAO)

Amount : **S\$5,900.00**  
Singapore Dollars Five Thousand Nine Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SM25516E  
Insured Vehicle No. : SMJ2801K

Date of Loss : 16/12/2021  
Place of Accident : PIE TUAS B4 STEVEN RD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JERRY YEO JIA WEI  
Driver Name : JERRY YEO JIA WEI

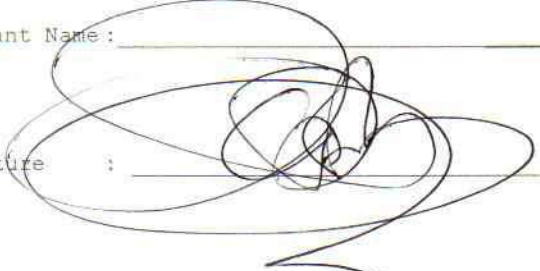
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 5,900.00
	=====
TOTAL . . . . .	S\$ 5,900.00
	=====

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*Goh Jianbiao James,*  
Claimant Name: \_\_\_\_\_ NRIC No : S8120282F  
 Signature : \_\_\_\_\_ Date : 3/6/22

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

18/4/2022

Attn: HSIAO TONG  
Motor Claims Dept

## TAX INVOICE

Our Ref : SMZ5516E (1047) Your Ref : CC6/CTI21012771/ps3

Dear Sir,

VEHICLE # : SMZ5516E  
ACCIDENT INVOLVING : SMZ5516E & SMJ2801K ALONG PIE TUAS BEFORE STEVEN ROAD EXIT  
ON 16/12/21

COST OF REPAIR \$4,900.00 (As agreed)

COST OF REPAIR ADD GST 7% \$343.00

TOTAL \$5,243.00

Five Thousand Two Hundred Forty-Three Singapore Dollars Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)







# UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968  
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

Co. Reg. No.: 197401067R  
GST Reg. No.: M2-0019671-6

1047

Mr Goh JianBiao James  
Blk 664C Jurong West Street 64  
# 02-214  
Singapore 643664

## TAX INVOICE

NO. **WP/202229**

Date: **23.12.2021**

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Volvo S60 1.5T Auto Registration no. SJM 9771 L self driven as from 16.12.2021 to 22.12.2021.			
	6 days at \$110.00 per day		\$	660.00
			\$	660.00
	Add GST at 7%		\$	46.20
	Amount Due		\$	706.20
	( SIN DOLLARS: SEVEN HUNDRED SIX AND TWENTY CENTS ONLY )			
	Standard Rated Supplies:\$		660.00	
	Total Amount of GST:\$		46.20	

  
AUTHORISED SIGNATURE



# UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968  
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

Co. Reg. No.: 197401067R  
GST Reg. No.: M2-0019671-6

## TAX INVOICE

NO. **WP/202229**

Mr Goh JianBiao James  
Blk 664C Jurong West Street 64  
#02-214  
Singapore 643664

Date: **23.12.2021**

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Volvo S60 1.5T Auto Registration no. SJM 9771 L self driven as from 16.12.2021 to 22.12.2021.			
	6 days at \$110.00 per day		\$	660.00
			\$	660.00
	Add GST at 7%		\$	46.20
	Amount Due		\$	706.20
	( SIN DOLLARS: SEVEN HUNDRED SIX AND TWENTY CENTS ONLY )			
	Standard Rated Supplies:\$		660.00	
	Total Amount of GST:\$		46.20	

AUTHORISED SIGNATURE





# UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **22800**

VEHICLE NO.

**SJM 977IL**

MAKE/MODEL

**VOLVO S60**

NAME OF HIRER

**MR. GOH JIANBIAO JAMES**

ADDRESS

**BLK 664C JURONG WEST STREET 64  
# 02-214 SINGAPORE 643664**

OFFICE TEL

RES TEL

HP

NAMED DRIVER

**MR. GOH JIANBIAO JAMES**

OCCUPATION

NATIONALITY

**S'POREAN**

PASSPORT / NRIC

**S 8120282F**

DATE OF BIRTH

**080781**

DRIVING LIC NO.

**S 8120282F**

PLACE OF ISSUE

**S'PORE**

DATE PASS/EXPIRY

ADDITIONAL NAMED DRIVER

ADDRESS

SINGAPORE

OFFICE TEL

RES TEL

HP

OCCUPATION

NATIONALITY

PASSPORT / NRIC

DATE OF BIRTH

DRIVING LIC NO

PLACE OF ISSUE

DATE PASS/EXPIRY

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ FOR USE IN MALAYSIA FROM TO "X"

• THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

**\$ 1200/-**

NOTE:

**HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.**

**YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS**

**PRINTED OVERLEAF.**

DATE OUT

**16/12/21**

TIME OUT

**18.50 HRS**

PETROL OUT

E

1/4

1/2

3/4

F

DATE IN

**22/12/21**

TIME IN

**13.50 HRS**

PETROL IN

E

1/4

1/2

3/4

F

RENTAL RATES:

\$

¢

MONTHLY @ \$

WEEKLY @ \$

DAILY @ \$

C.D.W. FEE

PETROL CONSUMPTION

DELIVERY CHARGE

COLLECTION CHARGE

SUB-TOTAL

GST @ 7%

RENTAL DEPOSIT

TOTAL:

**46.20**

**706.20**

DEPOSIT REFUND

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY:

OF UNIQUE TOURIST SERVICE (PTE) LTD

## DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE \* OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

**FOR SINGAPORE DRIVE ONLY**

REPLACEMENT VEHICLE NO:

1. ON TIME  
2. ON TIME  
3. ON TIME

DATE:

SIGNATURE OF HIRER

DATE:

SIGNATURE OF HIRER

**UNIQUE TOURIST SERVICE PTE LTD**  
**20 SIN MING LANE #08-51, MIDVIEW CITY**  
**SINGAPORE 573968**

Co's Registration No. 197401067R  
GST Registration No. M2-0019671-6

Ryder Auto Pte Ltd  
2 Kaki Bukit Avenue 2  
# 02-19/22 AutoHub @ Kaki Bukit  
Singapore 417921

**Tax Invoice No. 224815**

**Date: 23.12.2021**

Rental of one unit Volvo S60 1.5T Auto  
SJM 9771 L self driven by Mr Goh JianBiao James  
as from 16.12.2021 to 22.12.2021.

6 days at \$110.00 per day

\$ 660.00

\$ 660.00

Add GST at 7%

\$ 46.20

Amount Due

\$ 706.20

( SIN DOLLARS: SEVEN HUNDRED SIX AND TWENTY CENTS ONLY )

Standard Rated Supplies:\$

660.00

Total Amount of GST:\$

46.20



Authorised Signature

**Remarks : SMZ 5516 E**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Dec 2021 / 18:22:28

Receipt Date/Time : 16 Dec 2021 / 18:22:28

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211216-003648

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMJ2801K As at 16 Dec 2021/18:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMJ2801K Enquiry Fee 20211216182210991149	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	ecjat86s		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**TAX INVOICE**

RYDER AUTO PTE LTD - GOH  
JIANBIAO JAMES (WU JIANBIAO)

**Invoice Number**  
GR-2021-004729

**Invoice Issue Date**  
21 Dec 2021

**Invoice Due Date**  
28 Dec 2021

**Total Amount (\$\$)** 27.10  
**Total GST 7.00% (\$\$)** 1.90  
**Total Amount Incl. of GST (\$\$)** 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	20/12/2021,16/12/2021,SMZ5516E,SMJ2801K	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.  
No signature is required.*

# AUTOBAY TOWING

1 Kaki Bukit Avenue 6  
#01-55 AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 9616 8988 (Ah Boon)

## CASH SALE

No. \_\_\_\_\_

Date: 17/12/21

Sold to: SMZ 5516 E

Item	Quantity	Description	Unit Price	Amount
		Auto Hub to Ubi WAC		<del>120</del>
		Reporting Two Trips		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	<del>120</del>

Issued by: \_\_\_\_\_

CROWN



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 22 December 2021 11:46 AM  
**To:** 'jerry.yeojw@gmail.com'  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMJ 2801K(CHINA TAIPING) AND SMZ 5516E AT/ALONG PIE TOWARDS WHITLEY ROAD ON 16/12/2021

22 Dec 2021

**Mr Jerry Yeo Jia Wei**

[By Email Only]

Dear Sir/Madam,

**You Ref: SMJ2801K**

**Our Ref: CC6/CTI21012771/Aps3**

**ACCIDENT INVOLVING SMJ 2801K(CHINA TAIPING) AND SMZ 5516E AT/ALONG PIE TOWARDS WHITLEY ROAD ON 16/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMZ5516E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 7 June 2022 8:31 AM  
**To:** Chee So Chow  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - SNM21D207365C02 = : Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$5,900.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chee So Chow <[sochow.chew@sg.cntaiping.com](mailto:sochow.chew@sg.cntaiping.com)>  
**Sent:** Tuesday, 24 May 2022 7:14 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [Seek Mandate] - SNM21D207365C02 = : Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

[Confidential]

Hi TEAM

We agree to offer repairer "RYDER AUTO PTE LTD" at \$6,041.45(all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, May 13, 2022 9:15 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [Seek Mandate] - SNM21D207365C02 = : Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM21D207365C02**

LKK ref : CC6/CTI21012771/Aps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMJ2801K(CHINA TAIPING) AND SMZ5516E(TP) ON 16/12/2021**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$6,041.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,098.59	\$ 5,243.00 (\$4,900.00 +7%GST)
2. Loss of Rental (6days x \$110.00)(w/GST)	\$ 706.20	\$ 642.00 (6days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
4. Towing Fee	\$ 120.00	\$ 120.00
<b>Total</b>	<b>\$12,961.24</b>	<b><u>\$ 6,041.45</u></b>

Surveyor recommended 4days for repair +1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/05/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)