

Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 12/21/2021 11:33 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMZ 5516E at M/s RYDER AUTO PTE LTD on 17/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd