

**RE: SNM21D207365/C02/SMJ2801K/CHEESC / FW: Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021**

Chee So Chow <sochow.chee@sg.cntaiping.com>

Tue 12/21/2021 2:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>

[Confidential]

Password - 21-7365LKK

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: Chee So Chow  
Sent: Tuesday, December 21, 2021 2:07 PM  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; suli@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
Subject: RE: SNM21D207365/C02/SMJ2801K/CHEESC / FW: Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

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Hi all

INSURED' S GIA report as requested.

Password to be given in the next email

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W : [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Tuesday, December 21, 2021 1:24 PM  
To: [suli@lkkauto.com](mailto:suli@lkkauto.com); Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: O/R: SNM21D207365/C02/SMJ2801K/CHEESC / FW: Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D207365/C02/SMJ2801K/CHEESC.

Dear So Chow,

Pls revert LKK.

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From: Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
Sent: Tuesday, 21 December 2021 11:33 am  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Subject: Direct Settlement - Accident Involving SMJ 2801K (OI : CTI - TBA) and SMZ 5516E (TP : LKK REF - CC6/CTI21012771/Aps3) on 16/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMZ 5516E at M/s RYDER AUTO PTE LTD on 17/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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