



08 JAN 2022

Your Ref : SKD8768P
Our Ref : TP/11836/FBN1159Y/SKD8768P

BY EMAIL

AIG Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBN1159Y & SKD8768P on 11/12/2021

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$3,477.50
2. Loss of Use (4days x \$20)	\$ 80.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	<u>\$3,559.50</u>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept



RELEASE

Claim No: 7353857423SG

Policy No: 7210064547

I/We, FBN1159Y – BAN HOCK HIN CO. PTE LTD, hereby agree to accept the sum of (SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED FIFTY NINE AND CENTS FIFTY ONLY) (\$3,559.50) to be paid to (BAN HOCK HIN CO.PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving FBN1159Y and SKD8768P on the 11 DEC 2021 along KALLANG AVENUE and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SKD8768P respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 28th day of Feb, 2022



WITNESS

Signature: _____

Name : Tan Chao Lok

Address : 6 Defu Lane 4
Singapore 539410

CLAIMANT

Signature: _____

Name : FBN1159Y – BAN HOCK HIN CO.
PTE LTD

Address : 6 Defu Lane 4 Singapore 539410

NRIC No: 197000 28812



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

Invoice No. : **LECR20039845-I11836**
Invoice Date : 03/01/2022
Payment Due Date : 02/02/2022

CLAIM NO. : 11836
POLICY NO. : MC/00833787
VEHICLE NO. : FBN1159Y
MAKE/MODEL : YAM / NMAX155 ABS

S/N	Description	Amount
1	LUMPSUM REPAIR	\$3,250.00
	SUB TOTAL	\$3,250.00
	GST @ 7 %	\$227.50
	GRAND TOTAL (SGD)	\$3,477.50

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE₃




INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKD8768P

Date of Accident

11/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **07/07/2021 - 15/08/2022**Requested By **Tan Chok Lok (Ban Hock Hin C...**Requested Date **17/12/2021 09:16**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 December 2021 3:02 PM
To: CKPNPPL@LIVE.COM.SG
Subject: Claim Notification - ACCIDENT INVOLVING SKD 8768P(AIG) AND FBN 1159Y AT/ALONG KALLANG AVE ON 11/12/2021

23 Dec 2021

Mr CHUA CHIOW LENG

[By Email Only]

Dear Sir/Madam,

You Ref: SKD8768P

Our Ref: CC6/AIG21012764/Ups3

ACCIDENT INVOLVING SKD 8768P(AIG) AND FBN 1159Y AT/ALONG KALLANG AVE ON 11/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBN1159Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was making a right turn and collided with third party who was riding straight on the opposite direction. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Dec 2021 11:00	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	17 Dec 2021 11:00	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	17 Dec 2021 11:00	Clm Created	Reg No: FBN1159X. Acct Date: 2021/12/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] Lee Su Li
4	17 Dec 2021 11:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Dec 2021 11:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/28	[A] Lee Su Li
6	17 Dec 2021 11:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Dec 2021 11:00	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	17 Dec 2021 11:00	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Dec 2021 11:00	Label Added	(19):Fastlane.	[A] Lee Su Li
10	17 Dec 2021 11:00	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
11	17 Dec 2021 12:24	Clm Veh Model Changed	(206086) -> (206835) YAMAHA NMAX155 155cc ABS CVT.	[A] Lee Su Li
12	23 Dec 2021 14:08	Clm Registration Modified	Reg No:FBN1159X->FBN1159Y.	[A] Lee Su Li
13	28 Dec 2021 17:24	Video Downloaded	Downloaded FBN1159Y VIDEO	[I] Yong, Joanne
14	29 Dec 2021 09:59	Video Downloaded	Downloaded FBN 1159Y VIDEO(MP4)	[I] Yong, Joanne
15	05 Jan 2022 21:03	Video Downloaded	Downloaded FBN1159Y VIDEO	[A] MARCUS CHUA
16	05 Jan 2022 21:04	Video Downloaded	Downloaded FBN 1159Y VIDEO(MP4)	[A] MARCUS CHUA
17	10 Feb 2022 10:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	10 Feb 2022 10:26	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	10 Feb 2022 10:26	Clm Dtl Modified	JPJ Reg. Date: -> 2019/09/10.	[A] JOANNE LEE KHANG MIN
20	10 Feb 2022 10:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	11 Feb 2022 09:00	Adj Mandate Request	Cur.Reg:3559.50:Liability: 100%(B9a) *Quantum: (a)CORw/GST: \$3,477.50 + (b)LOU(4days x \$20.00): \$80.00 + (c)Search fee: \$2.00 = Total: \$3,559.50 *4recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
22	24 Feb 2022 16:00	Video Downloaded	Downloaded FBN 1159Y VIDEO(MP4)	[I] Yong, Joanne
23	24 Feb 2022 16:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/28	[I] Yong, Joanne
24	24 Feb 2022 16:03	Adj Mandate Set	Approved:3559.50.	[I] Yong, Joanne

Date From   Date To   Audit Type 

ACTIVITY

[29/12/2021 15:48] CHEW HSIAO TONG:

Called OI Mr Chua. Confirm accident. Advised him that third party has submitted video footage to show his car made right turn and collided with TP. Liability not in his favour. He noted and agreed to let insurance to handle.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2751033	22 Dec 2021 10:10:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBN1159X	SKD8768P	11.00
2751542	23 Dec 2021 14:24:04	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FBN1159Y	CHEW HSIAO TONG	xx.xx
2752799	29 Dec 2021 08:19:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FBN1159Y	CHEW HSIAO TONG	xx.xx
2764566	10 Feb 2022 10:26:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBN1159Y	SKD8768P	11.00