

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 February 2022 12:19 PM
To: 'raymond@bhh.com.sg'
Cc: Admin A
Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3
Attachments: DV_FBN1159Y.pdf

Without Prejudice

Dear Sirs/mdm,

We confirm settlement at **\$3,559.50(all-in)** as per your LOD.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Thursday, 24 February 2022 11:33 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Hsiao Tong,

We have yet to receive the payment for the above third party claim direct settlement.

Appreciate for you to advise the above payment status.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Wednesday, 9 February 2022 4:52 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: FW: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Hsiao Tong,

Please advise the payment status for the above third party claim direct settlement.

Thanks

Best Regards,

Raymond

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Saturday, 8 January 2022 11:49 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Hsiao Tong,

We attached our Letter of Demand, Tax Invoice and GIA Search Invoice for your perusal.

Appreciate for you to revert with your DV to us as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 29 December 2021 5:21 PM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Wednesday, 29 December 2021 8:45 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Hsiao Tong,

From the video footage your insured vehicle already making a right turn into our rider's lane which caused the accident.

Base on BOLA Scenario 5, your insured is 100% liable for the accident.

Appreciate for you to review the video footage and revert with your insured liability for direct settlement without further delay.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsg>



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 29 December 2021 8:20 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Without Prejudice

Dear Raymond,

Thank you for your video.

As per AIG instruction, we would like to request for a copy of police investigation result for our further action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 23 December 2021 2:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: FW: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Hsiao Tong,

We attached the Video Footage for your perusal.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 23 December 2021 1:57 PM

To: raymond@bhh.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

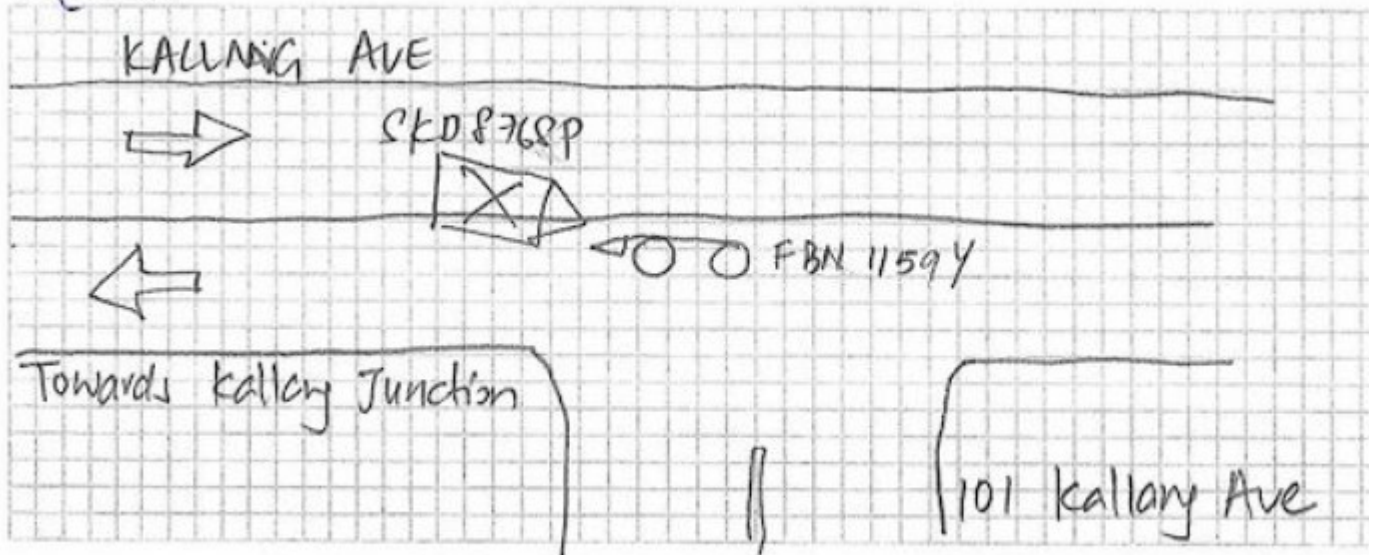
Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Brief Details.

On 11/12/21 @9.00am, I was travelling in my vehicle SKD 8768 P to work along Kallang Ave. When I reached 101 Kallang Ave (Victoria Wholesale Centre) main gate. I checked the on coming traffic, as the sun was shining in my direction, and there was no incoming vehicle, I signal right and turn in. Suddenly a motorcycle (FBN 1159 Y) came and I stopped my car but she banged onto my front as she did not have time to brake her bike.

Thereafter, I came down to check on her and called for ambulance as she complained pain on her leg. At about 9.30am, the ambulance came and conveyed her to Raffles Hospital, the Traffic Police came later. There was no damage to any government property.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, December 23, 2021 12:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Mei Kwan,

Thanks for the info.

Dear Hsiao Tong / Su Li,

As requested by our client, please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 23 December 2021 12:24 AM

To: raymond@bhh.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1159Y & SKD8768P on 11/12/2021 *** LKK REF: CC6/AIG21012764/Ups3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT / Suli,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: raymond@bhh.com.sg [<mailto:raymond@bhh.com.sg>]

Sent: Tuesday, December 21, 2021 12:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Accident Involving FBN1159Y & SKD8768P on 11/12/2021

Dear Mei Kwan,

We attached the GIA Report and Video Footage for your perusal.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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