

Meng Yan (LKK Auto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Monday, 20 December, 2021 3:52 PM
To: wei.shong@tlmotor.com.sg; Chee So Chow; Claims Dept of CTI; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia'; frontdesk@tlmotor.com.sg
Subject: RE: Arrange survey - Accident Involving SLX4941P (TLM) and XE5790J (China Taiping) on 13.12.2021, Oref : SNM21D207262/c02
Attachments: RE: Arrange survey - Accident Involving SLX4941P (TLM) and XE5790J2021 (46.9 KB)

Without Prejudice

Hi Wei Xiong

Thanks for reply

Hi LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Wednesday, December 15, 2021 3:56 PM

To: Pauline Tham <Pauline.tham@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept

of CTI <claimsdept@sg.cntaiping.com>

Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg

Subject: RE: Arrange survey - Accident Involving SLX4941P (TLM) and XE5790J (China Taiping) on 13.12.2021

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Without Prejudice

Dear Pauline,

Please refer the attached email.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, December 15, 2021 3:51 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; wei.shong@tlmotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg

Subject: RE: Arrange survey - Accident Involving SLX4941P (TLM) and XE5790J (China Taiping) on 13.12.2021

Without Prejudice

Hi Wei Siong

We have not receive your reply for PRS.

Please reply soon.

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Thanks.

Pauline Tham
Claims Department

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From: Chee So Chow
Sent: Tuesday, December 14, 2021 4:47 PM
To: wei.shong@tlmotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg
Subject: RE: Arrange survey - Accident Involving SLX4941P (TLM) and XE5790J (China Taiping) on 13.12.2021

Dear **Lam Wei Shong**

We refer to your email of 14/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Tuesday, December 14, 2021 1:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg

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Your Ref: XE5790J

Our Ref: SLX4941P

DOA: 13.12.2021

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

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Singapore 539365
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