

China Taiping Insurance (Singapore) Pte Ltd

8/4/2022

No. 3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: ASHER SNG

Motor Claims Dept

LETTER OF DEMAND

Our Ref : SJM301U (1046)

Your Ref : CC6/CTI21012757/ea3

Dear Sir,

VEHICLE # : SJM301U

ACCIDENT INVOLVING : SJM301U & PC6568J ALONG DEFU LANE 10 CARPARK ON 15/12/21

COST OF REPAIR	\$10,035.87 (As agreed)
RENTAL	\$1,280.00
LTA & GIA SEARCH	\$29.00

COST OF REPAIR ADD GST 7% \$702.51

TOTAL \$12,047.38

Twelve Thousand Forty-Seven Singapore Dollars and Thirty-Eight Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



1046

Re: ACCIDENT ON 15/12/21 INVOLVING SJM301U PC6568J
 ALONG / AT
DEFU LANE 10 CARPARK

1. The owner of motor vehicle no. SJM301U hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 15/12/21

(Company's stamp – if any)

Ryder Auto Pte Ltd

Name of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00005722100 Claim No : SNM21D207311/C02/PC6568J/THAMYL

Claimant : KHOR HWEE BOO

Amount : **S\$11,727.38**
SINGAPORE DOLLARS ELEVEN THOUSAND SEVEN HUNDRED TWENTY
SEVEN AND CENTS THIRTY EIGHT Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJM301U

Insured Vehicle No. : PC6568J

Date of Loss : 15/12/2021

Place of Accident : DEFU LANE 10 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JR COACH SERVICES

Driver Name : CHIA LIN HIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	10,738.38
(3) Loss of Use/Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	29.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 11,727.38

Claimant Name : Khor Hwee Boo

NRIC No : S6843376B

Signature : 

Date : 4/11/22

**my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.**

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

8/4/2022

No. 3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: ASHER SNG

Motor Claims Dept

TAX INVOICE

Our Ref : SJM301U (1046)

Your Ref : CC6/CTI21012757/ea3

Dear Sir,

VEHICLE # : SJM301U

ACCIDENT INVOLVING : SJM301U & PC6568J ALONG DEFU LANE 10 CARPARK ON 15/12/21

COST OF REPAIR \$10,035.87 (As agreed)

COST OF REPAIR ADD GST 7% \$702.51

TOTAL \$10,738.38

Ten Thousand Seven Hundred Thirty-Eight Singapore Dollars and
Thirty-Eight Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

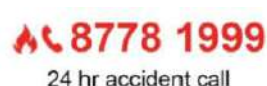
Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





Invoice

SJM301U
KHOR HWEE BOO

Invoice No : GPLIN0002570
Invoice Date : 24/12/2021
Due Date : 24/12/2021
VHA No : 2879
Referral ID : R016

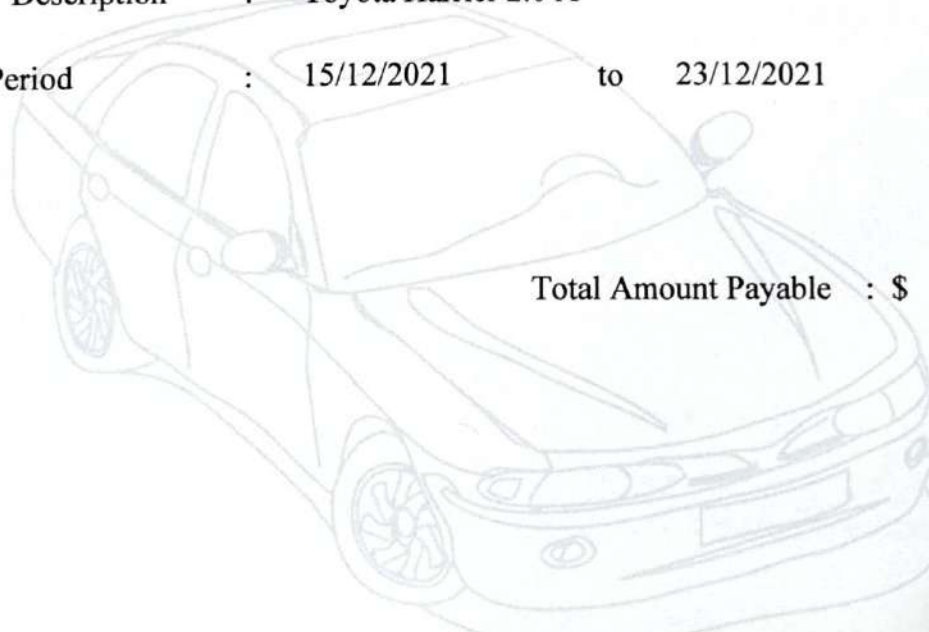
Description :	Amount
Rental for 8 Day/s @ \$160 per Day \$	1,280.00

Vehicle No : SLD3824G

Vehicle Description : Toyota Harrier 2.0 A

Rental Period : 15/12/2021 to 23/12/2021

Total Amount Payable : \$ 1,280.00



GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2879

Invoice No: 4PLIN2570

Hirer's Vehicle No: 53M30M

JEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) KHOR HWEI BOO

NRIC / FIN No: S 6843376 B

Address (Res): 73 ANCHORVALE CRESCENT
#01-08 SC 5446617

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) HP: 91680422

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

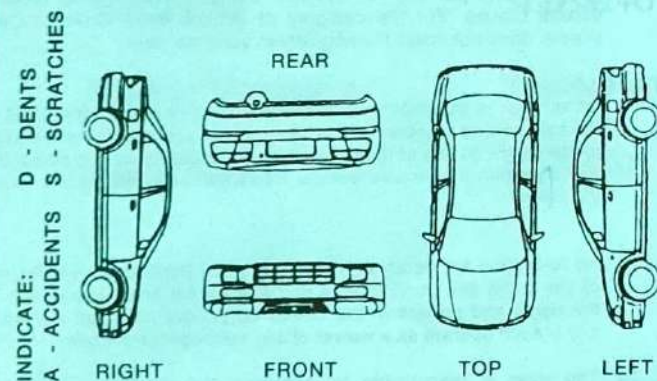
Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R): H/P:

VEHICLE CHECK LIST



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SLD38246 Replace Veh No:

Mileage Out: 91215 Mileage Out:

Make & Model: TOYOTA HARRIER 2.0A Auto / Manual

Out : Date 15/12/21 Time:

HIRE / PERIOD EXPIRY 23/12/21 Time: 9:00am

NON-WAIVER EXCESS=\$ 3000

CHARGES

Daily 8 @\$ 160 per day \$1280 -

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
15/12/21	0930	91670			

TAX INVOICE

RYDER AUTO PTE LTD - KHOR HWEE
BOO

Invoice Number
GR-2021-004692

Invoice Issue Date
17 Dec 2021

Invoice Due Date
24 Dec 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	17/12/2021,15/12/2021,SJM301U,PC6568J	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*

FUND TRANSFER REQUEST FORM

IMPORTANT: Statement Pursuant to Section 25(5) of the Insurance Act, Singapore: You are to disclose in this Proposal Form fully and faithfully all the facts which you know or ought to know, otherwise the policy issued hereunder may be void.

1

Requestor Information

A. DETAILS OF POLICY OWNER

Name of Policy Owner

Policy Number

NRIC / Passport No. / Entity Registration No.

B. DETAILS OF PAYEE

Name of Bank Account Holder

RYDER AUTO PTE LTD

Nationality

☐ Singaporean

☐ Singapore PR

☐ Others, please specify: COMPANY

NRIC / Passport No. / Entity Registration No.

Date of Birth

201635107M

D	D	/	M	M	/	Y	Y	Y	Y
---	---	---	---	---	---	---	---	---	---

Is the Payee under Section 1B the same as Policy Owner?

☐ Yes

☐ No

If No, please state the basis of this payment and attach supporting document(s) to this form:

SETTLEMENT OF ALL CLAIMS, COSTS & DISBURSEMENTS FOR INJURIES / DAMAGES
2

Payment Instructions - Direct Fund Transfer (DFT)

☐ To link my DFT Account to my PayNow

- Please ensure that you have registered your NRIC / UEN with the bank.
- We will not be responsible for any delays if NRIC / UEN is wrong or not registered with any bank.

NRIC / UEN:

OR

☐ To link my DFT Account to my designated bank account

- This account must belong to the Policy Owner or the Payee stated under Section 1B (the "Agreed Payee").
- Please submit a copy of your bank book or recent bank statement for account verification (You need to circle the account for crediting if your statement shows more than 1 bank account).
- Bank account must be a Singapore Bank account and the amount payable must be denominated in Singapore dollars.

 Bank Name: DBS BANK LTD

 Bank Account Number: 0209025551

 Email to notify on transfer: RYDERAUTOWORKSHOP@GMAIL.COM

Note:

- These instructions will supersede any previous instructions (if any) regarding the mode of payment.
- DFT facility will not be applicable for any Policy that is the subject of a trust nomination created under Section 49L of the Insurance Act (Cap. 142).

Declaration & Acknowledgement

1. I/We understand the purpose and contents of this Fund Transfer Request Form and declare that the information above are true, correct and complete, whether written by me/us or by anyone else on our behalf and I/We accept full responsibility for them. I/We confirm that I/We would like China Taiping Insurance (Singapore) Pte. Ltd. ("CTPIS") to perform the transaction selected above and acknowledge that CTPIS will not accept or process any incomplete form.
2. I/We confirm that the policy as identified by the Policy Number stated above (the "Policy") is owned by the Policy Owner stated above and has not been assigned to any other party. [Note: This declaration is only applicable to the Policy Owner or the authorised representative of the Policy Owner completing this form].
3. I/We agree to indemnify and hold CTPIS harmless against any and all losses (whether direct, indirect, special or consequential) suffered by me/us or any third party arising from or in connection with CTPIS accepting and acting on my/our instructions set out in this Fund Transfer Request Form (including where relevant, the use of the electronic banking services stated in this Fund Transfer Request Form to effect payment) except where such loss is attributable solely to the gross negligence or wilful default of CTPIS.
4. I/We authorise CTPIS to effect the payment in accordance with the instruction as set out in this Fund Transfer Request Form.
5. If I/We opt to link my/our DFT account to my/our PayNow, I/We agree to register for PayNow using my/our NRIC/UEN number (if this has not been done already) and for all payments to be paid via PayNow as per my/our instructions set out in this Fund Transfer Request Form. I/we further agree that any payment made via the PayNow facility to my/our NRIC/UEN number shall be good and valid discharge and full and final settlement of any liability and obligations of CTPIS.
6. I/We am/are aware that this Fund Transfer Request will not be effective until it is formally accepted by CTPIS.
7. I/We further confirm that I/we have read and understood and hereby consent to the collection, use, disclosure and processing of my/our personal data in accordance with and agree to be bound by CTPIS's Privacy Policy which is made available on our website at <http://www.sg.cntaiping.com/privacypolicy>, as may be amended from time to time.



Ryder Auto Pte Ltd

Signature of Policy Owner / Agreed Payee¹

Date

4/11/22

¹ For entities, this form must be signed by the authorised signatory of the company and company stamp is required.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Sunday, 27 March 2022 12:33 AM
To: jrcoachbke@singnet.com.sg
Subject: ACCIDENT INVOLVING PC 6568J AND SJM 301U ON 15/12/2021

Our Ref: CC6/CTI21012757/Tea3

27 March 2022

JR COACH SERVICES

Dear Sir/Madam,

ACCIDENT INVOLVING PC 6568J AND SJM 301U ON 15/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 November 2022 11:49 AM
To: Pauline Tham
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [MANDATE REQUEST] RE: SNM21D207311/C02/PC6568J/THAMYL / FW: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

Dear Sirs,

For an update, we have settled the matter at 11,727.38(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 2 September 2022 2:07 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D207311/C02/PC6568J/THAMYL / FW: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

Hi Asher

Please proceed.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, July 27, 2022 4:35 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: [MANDATE REQUEST] RE: SNM21D207311/C02/PC6568J/THAMYL / FW: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

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Hi Sir,

We refer to the email dated 24/06/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Friday, 24 June 2022 13:48
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D207311/C02/PC6568J/THAMYL / FW: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

Your ref : SNM21D207311/C02/ PC6568J/THAMYL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party parked vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$11,727.38 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 12,040.87	\$ 10,738.38
2. Loss of Rental (8days x \$160)	\$ 1,280.00	\$ 960.00 (6days x \$160)
3. LTA Search Fee	\$ 29.00	\$ 29.00
Total	\$ 13,349.87	\$ 11,727.38

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 22 December 2021 00:54

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D207311/C02/PC6568J/THAMYL / FW: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

Hi Mei Kwan

Insured report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, December 17, 2021 11:42 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207311/C02/PC6568J/THAMYL / FW: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D207311/C02/ PC6568J/THAMYL.

Dear Pauline,

Pls revert LKK.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 17 December 2021 12:52 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC6568J (OI : CTI - TBA) and SJM301U (TP : LKK REF - CC6/CTI21012757/ea3) on 15/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Note : no survey done yet and we will follow up with TP supporting documents.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted