Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Wednesday, December 15, 2021 4:06 PM **To:** 'Motor Claim - III'; assignments; SUR; Admin A

Cc: 'Sherini Pillai'

Subject: RE: [EXTERNAL] - Accident On14/12/2021 Involving Our Insured SMS2915T And Your

Insured GBG1949X

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Wednesday, 15 December, 2021 4:01 PM

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK

Auto) <admin-d@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: [EXTERNAL] - Accident On14/12/2021 Involving Our Insured SMS2915T And Your Insured GBG1949X

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SMS2915T and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building

Singapore 049711



From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Wednesday, 15 December 2021 2:33 pm **To:** Motor Claim - III < motorclaim@iii.com.sg> **Cc:** Mars Ler < mars.ler@ccfulco.com.sg>

Subject: RE: [EXTERNAL] - Accident On14/12/2021 Involving Our Insured SMS2915T And Your Insured GBG1949X

Dear Sir/Madam,

Please appoint LKK Auto Consultants Pte Ltd to conduct a physical survey on 17/12/2021 Friday 10:00am at 330 Ubi Road 3 S408650.

Thank you,

Best Regards,

Ren Bagang Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166 email : renemer.bagang@ccfulco.com.sg Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Motor Claim - III [mailto:motorclaim@iii.com.sq]

Sent: 15 December 2021 14:26

To: Renemer Bagang

Cc: Mars Ler

Subject: RE: [EXTERNAL] - Accident On14/12/2021 Involving Our Insured SMS2915T And Your Insured GBG1949X

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Appraisals Associates Pte Ltd
- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal

- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231



From: Renemer Bagang < renemer.bagang@ccfulco.com.sg >

Sent: Wednesday, 15 December 2021 11:17 am **To:** Motor Claim - III < motorclaim@iii.com.sg > **Cc:** Mars Ler < mars.ler@ccfulco.com.sg >

Subject: [EXTERNAL] - Accident On14/12/2021 Involving Our Insured SMS2915T And Your Insured GBG1949X

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 17/12/2021 Friday 10:00am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang Motor Claims Service Advisor H/P +65 85523293 D/D 65949166

email: renemer.bagang@ccfulco.com.sg Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel : 67461000 Fax : 64875857



Exceptional Journeys

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

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