

India International Insurance Pte Ltd

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SKA 488 R & SNB 4226 M, TOA PAYOH LORONG 6 TURNING TO  
PIE TOWARDS CTE ON 15/12/2021

We understand that you are the insurer of SNB 4226 M vehicle.

We are instructed by the owner of \_\_SKA 488 R\_\_ to write, negotiate and settle the claim on  
their behalf for the abovementioned accident. We therefore propose to claim from you as  
follows: -

1. Cost of repair S\$ 1700.00
2. Loss of Use (S\$70.00 x 4 DAYS ) S\$ 280.00
3. LTA Search fee S\$ -7.45

TOTAL S\$ 1980.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

A handwritten signature in blue ink is written over a horizontal line. To the right of the signature is a blue circular stamp. The stamp contains a five-pointed star in the center and the text "CARISA AUTOWORKS PTE LTD" around the perimeter.

## LETTER OF AUTHORIZATION

### To Whom It May Concern

Accident on 15/12/2021 involving SKA 488 R & SNB 4226 M  
along TOA PATOH LORONG 6  
TURNING TO PIE TOWARDS CTE

I/We TAN CHEE HONG NRIC No. S1734067J  
of BLK 647 PASIR RIS DRIVE 10 #10-42 SPORE 510647  
Owner of Motor Vehicle Registration No. SKA 488 R insured by \_\_\_\_\_  
of HL ASSURANCE PIE LTD under Policy No. MP 312588  
do hereby authorize M/s CARIS AUTOWORKS PIE LTD

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SNB 4226 M in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s CARIS AUTOWORKS PIE LTD and

the said payment be forwarded to them to be construed as full and final discharge of  
my/our claim.



Owner Signature & Company Stamp

Date : 20/12/2021

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0005616  
Claimant Ref: SKA 488R

We/I, CARIS AUTOWORKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,980.00 (global sum) (~~repair cost~~), S\$ ~~\_\_\_\_\_~~ (~~loss of use/rental~~), S\$ ~~\_\_\_\_\_~~ (~~search fee~~), vehicle no. SKA 488R that was damaged pursuant to the accident which occurred on 15/12/2021 (date) at SLIP ROAD OF LORONG 2 TOA PAYOH TO PIE (CHANGI) (location) involving vehicle no. SNB 4226M (insured vehicle). This is pursuant to the inspection conducted on 17/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Chee Hong ("the third party claimant") of vehicle no. SKA 488R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKA 488R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,980.00 to CARIS AUTOWORKS PTE LTD.

Dated this 12 day of OCT 2022

#### CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

CARIS AUTOWORKS PTE LTD

NRIC:

201825799E

Address:

160 SIN MING DRIVE  
#05-03 SPORE 575722

Nationality:

Occupation:

#### WITNESS:

Signature:



KSC

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:



# Caris Autoworks Pte Ltd

Biz Reg No. : 201825799E

Sin Ming Auto City  
160 Sin Ming Drive #05-03  
Singapore 575722  
Tel : (65) 6258 9831  
Fax : (65) 6258 5349

Speedy Care - Jervois  
SPC Jervois Service Station  
2 Jervois Road  
Singapore 248994  
Tel : (65) 6471 3613  
Fax : (65) 6471 2565

India International Insurance Pte Ltd  
64 Cecil Street  
#04-00 IOB Building  
Singapore 049711

Invoice : W0000151

Date Printed : 21/12/2021  
Vehicle Num. : SKA 488 R  
Make/Model : NISSAN ( X-TRAIL )  
Mileage(Km) :  
P.O/R.O No. :  
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ON LUMP SUM BASIS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARTY & MISC CHARGES	1,700.00	1,700.00

E. & O.E.

Total S\$ : 1,700.00

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Terms :

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Dec 2021 / 10:01:52

Receipt Date/Time : 16 Dec 2021 / 10:01:00

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211216-000823

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SNB4226M As at 15 Dec 2021/10:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SNB4226M Enquiry Fee 20211216095608645200	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	409636XXXXXX3107	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## DIRECT CREDIT AUTHORISATION FORM

This form is to be completed by the Supplier of INDIA INTERNATIONAL INSURANCE PTE LTD. Payment will be credited directly into the Supplier's bank account stated below through Interbank Giro. The Supplier has to complete Part I of the form, obtain his banker's certification in Part II and return the duly completed form to INDIA INTERNATIONAL INSURANCE PTE LTD.  
(Name of Paying Organisation)

### Part I (To Be Completed By Supplier)

(A) To: INDIA INTERNATIONAL INSURANCE PTE LTD  
(Name of Paying Organisation)

#### Supplier's Particulars:

Name : CARIS AUTOWORKS Pte Ltd  
Address : 160 SIN MING DRIVE #05-03 SPORE 575722  
Telephone Number: 6258 9831 Fax Number: \_\_\_\_\_  
Name of Bank : DBS Name of Branch: \_\_\_\_\_  
Account Number To Be Credited : 0159054985

I/We hereby authorise INDIA INTERNATIONAL INSURANCE PTE LTD to credit payments due to me/us to the above account.  
(Name of Paying Organisation)

This authorisation shall continue to be in force until I/we have expressly revoked it by notice in writing delivered to you. You may in your absolute discretion terminate this arrangement by written notice delivered to my/our address last known to you.

In the event of a change of bank account, I/we shall inform you in writing 2 weeks in advance before the change.

(B) To: DBS  
(Name of Supplier's Bank)

I/We hereby consent to the Bank's disclosure of customer information relating to me/us as requested for in this document.





Signatures and Company's stamp As In Bank Account

12/10/2022  
Date

### Part II (To Be Completed By Supplier's Bank)

To: INDIA INTERNATIONAL INSURANCE PTE LTD  
(Name of Paying Organisation)

Without responsibility on the part of the Bank or the signing officer, we confirm that the signature/other particulars agree with that in our files. The account number to be presented in the Interbank Giro format is as follows:

Bank

Branch

Account Number

7171

015

0159054985





12/10/2022



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Dec 2021 23:49	<b>Clim Dtl Modified</b>	Claimant's Name: -> Tan Chee Hong.	[A] HOW MEI KWAN
2	16 Dec 2021 23:49	<b>Clim Veh Model Changed</b>	(207113) NISSAN X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR (A).	[A] HOW MEI KWAN
3	16 Dec 2021 23:49	<b>Clim Created</b>	Reg No: SKA488R. Acct Date: 2021/12/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (H Q). TP Insurer: HL Assurance Pte Ltd (HQ). Workshop: Caris Autoworks Pte Ltd - SIN MING (HQ)	[A] HOW MEI KWAN
4	16 Dec 2021 23:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Dec 2021 23:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/27	[A] HOW MEI KWAN
6	16 Dec 2021 23:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Dec 2021 23:50	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Dec 2021 23:50	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	21 Dec 2021 19:51	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100%B27 OI REAR ENDED TP. Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Yi
10	22 Dec 2021 08:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/27. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
11	22 Dec 2021 08:46	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
12	22 Dec 2021 23:28	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
13	24 Feb 2022 23:57	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	24 Feb 2022 23:57	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Feb 2022 23:57	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/04/29.	[A] JOANNE LEE KHANG MIN
16	24 Feb 2022 23:57	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	22 Jul 2022 17:17	<b>Label Added</b>	(30650):Non-Reporting.	[A] Chong Pui Lin
18	22 Jul 2022 17:18	<b>Adj Mandate Request</b>	Cur Req:1987.45:PODS LIABILITY: 100% (a)COR: \$1,700.00 + (b)LOU(4days x \$70.00): \$280.00 + (c)Search Fee: \$7.45 = \$1,987.45 TP Vehicle Make & Model: NISSAN X-TRAIL (1997cc) 03 RECOMMENDED REPAIR D	[A] Chong Pui Lin
19	25 Jul 2022 09:10	<b>Adj Mandate Set</b>	AYS + 1PRS = 4 DAYS FOR YOUR APPROVAL PLEASE Approved:1987.45.	[I] Gabriel Wee

Date From    Date To    Audit Type None  Go

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2749914	17 Dec 2021 09:42:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKA488R	SNB4226M	11.00
2768872	24 Feb 2022 23:57:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKA488R	SNB4226M	11.00

