

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2112-073

Your Ref : SMY4556B, GZ7523S, GBA9676L [TRANSCAB]

Date : 05.January 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5697R AND SMY4556B, GZ7523S, GBA9676L [TRANSCAB]
ON 13/12/21 05:05 PM ALONG CTE , EXIT TO BUKIT TIMAH ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,601.00
2.	Loss of Rental for <u>6</u> days @ \$ <u>96.30</u> per day	\$	577.80
3.	Loss of Income for <u>6</u> days @ \$ <u>50</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,486.29

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5697R and SMY4556B, GZ7523S, GBA9676L [TRANSCAB] along CTE , EXIT TO BUKIT TIMAH ROAD on 13/12/21 05:05 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of January 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,601.00** (Repair Cost), **S\$577.80** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHD 5697R** that was damaged pursuant to the accident which occurred on **13/12/2021** (date) along **CTE, EXIT TO BUKIT TIMAH ROAD** (location) involving vehicle no/s **SMY 4556B**. This is pursuant to the inspection conducted on **15/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD 5697R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 5697R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 06 (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2112-116 DATE : 31. December 2021 REFERENCE NO : AAD2112-073 TERMS : Net 30 Days DUE DATE : 30. January 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD5697R;131221 -LS21	1	4,601.00	4,601.00

Total SGD Excl. GST : 4,300.00
7% GST : 301.00
Total SGD Incl. GST : 4,601.00

**** FOUR THOUSAND SIX HUNDRED ONE SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
2) Please quote our Invoice Number during payment.
3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

05 January, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 13/12/21 05:05 PM at CTE , EXIT TO BUKIT TIMAH ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5697R. The taxi was hired to CHUA THIAM MENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

13-12-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2112-073	Accident Date 13-12-2021
12/13/2021 17:40	12/18/2021 11:00	SHD5697R

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Dec 2021 / 17:50:55

Receipt Date/Time : 14 Dec 2021 / 17:50:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211214-003389

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMY4556B				
As at 13 Dec 2021/17:06:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMY4556B Enquiry Fee 20211214174910882157	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJM7328Y				
As at 12 Dec 2021/11:47:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - SJM7328Y Enquiry Fee 20211214174910954323	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBA6441S				
As at 13 Dec 2021/11:15:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - GBA6441S Enquiry Fee 20211214174911009481	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 17 January 2022 12:09 PM
To: SHAHIDINARFIN@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMY 4556B / SHD 5697R / OTHERS ALONG/AT CTE ON 13/12/2021

Our Ref: CC3/AIG21012754/Krs3

MOHAMMAD SHAHID BIN ARIFIN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 4556B / SHD 5697R / OTHERS ALONG/AT CTE ON 13/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHD 5697R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Dec 2021 23:43	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	16 Dec 2021 23:43	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] Lee Su Li
3	16 Dec 2021 23:43	Clim Created	Reg No: SHD5697R. Acct Date: 2021/12/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-Cab Services Pte Ltd (HQ)	[A] Lee Su Li
4	16 Dec 2021 23:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	16 Dec 2021 23:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/27	[A] Lee Su Li
6	16 Dec 2021 23:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	16 Dec 2021 23:43	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	16 Dec 2021 23:43	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Dec 2021 23:44	Label Added	(23):Express.	[A] Lee Su Li
10	16 Dec 2021 23:44	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	17 Jan 2022 12:05	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	17 Jan 2022 12:06	Video Downloaded	Downloaded Rear Video - Accident	[A] Jaslin Kok Chin Yi
13	24 Feb 2022 23:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	24 Feb 2022 23:47	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Feb 2022 23:47	Clim Dtl Modified	JPJ Reg. Date: -> 2018/10/26.	[A] JOANNE LEE KHANG MIN
16	24 Feb 2022 23:47	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	16 Mar 2022 08:37	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	16 Mar 2022 08:37	Video Downloaded	Downloaded Rear Video - Accident	[A] CHEW HSIAO TONG
19	04 Apr 2022 17:51	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	04 Apr 2022 17:51	Video Downloaded	Downloaded Rear Video - Accident	[A] CHEW HSIAO TONG
21	10 Oct 2022 09:51	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
22	10 Oct 2022 09:52	Video Downloaded	Downloaded Rear Video - Accident	[I] Yong, Joanne
23	10 Oct 2022 09:52	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	10 Oct 2022 09:52	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
25	10 Oct 2022 09:52	Video Downloaded	Downloaded Rear Video - Accident	[A] CHEW HSIAO TONG
26	14 Oct 2022 16:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/27. Mandate Remarks: Settlement via telephone conversatio n. Subject to documents. COR : \$4,601.00 LOR : \$ 577.80 6 days * \$96.30 LTA : \$7.45	[I] Lee, Ming-Yao
27	14 Oct 2022 16:30	Adj Mandate Set	Approved:5186.25:Settlement via telephone conversation. Subject to documents. COR : \$4,601.00 LOR : \$ 577.80 6 days * \$96.30 LTA : \$7.45	[I] Lee, Ming-Yao
28	17 Oct 2022 13:46	CIm Registration Modified	Rep:201194->203968.	[A] CHEW HSIAO TONG

Date From

Date To

Audit Type

None

Go

ACTIVITY

[04/04/2022 17:50] CHEW HSIAO TONG:
Without prejudice
Dear Hsiao Tong
According to our driver's, video footage is still hold on TP hand.
Will send to you when we get the video.
Thank You
Best Regards,
Ng Wai Yin
[01/04/2022 11:19] CHEW HSIAO TONG:
PENDING TP VIDEO

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2750362	20 Dec 2021 12:36:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD5697R	SMY4556B	11.00
2768866	24 Feb 2022 23:47:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5697R	SMY4556B	11.00