

ACCIDENT INVOLVING SML 1818J & SDD 1368P ALONG/AT BUKIT TIMAH ROAD ON 25/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/24/2021 3:52 PM

To: rac.54321@gmail.com <rac.54321@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21012750/ra3

NG HUI HSUAN RACHELLE – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 1818J & SDD 1368P ALONG/AT BUKIT TIMAH ROAD ON 25/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SDD 1368P against your motor insurance policy.

Based on the available information on hand, We are of the view that both parties should exercise caution when changing lane. The case would be resolved at equal liability. Therefore, we will proceed to negotiate for an amicable settlement with third party claimant.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Re: Re: ACCIDENT INVOLVING SML 1818J & SDD 1368P ALONG/AT BUKIT TIMAH ROAD ON 25/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 12/28/2021 5:01 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Dear Bennie

We have proceeded to reject TP's claim.

Workshop have given us instructions to close file on our end.

We shall proceed to close the case.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Monday, December 27, 2021 9:50 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: Re: ACCIDENT INVOLVING SML 1818J & SDD 1368P ALONG/AT BUKIT TIMAH ROAD ON 25/11/2021

Dear Jaslin

Do call when convenient on this matter.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Rachelle Young <rac.54321@gmail.com>

Sent: Monday, 27 December 2021 9:38 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; fongtay@allins.com.sg; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; ericlee@teamauto.com.sg

Subject: [EXTERNAL] Re: ACCIDENT INVOLVING SML 1818J & SDD 1368P ALONG/AT BUKIT TIMAH ROAD ON 25/11/2021

This message is from an external sender; be cautious with links and attachments.

Hi Jaslin

Thank you for the email.

Kindly be advised that our appointed workshop Team Autopro Pte Ltd is acting on our behalf and is currently getting legal assistance in our claims against the other driver's policy.

As such, and till that matter is resolved, please do not make any settlement with the other party without our consent.

For clarifications, you could also contact our workshop at the details listed below:

Team Auto Pro Pte Ltd

Eric Lee

+65 82699999

ericlee@teamauto.com.sg

Thank you

~ Rachelle

On 12/24/2021 3:52 PM, Jaslin Kok (LKK Auto) wrote:

Our Ref: CC6/AIG21012750/ra3

NG HUI HSUAN RACHELLE – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SML 1818J & SDD 1368P ALONG/AT BUKIT TIMAH ROAD
ON 25/11/2021**

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Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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RE: ACCIDENT INVOLVING SDD 1368P & SML 1818J ON 25/11/2021 * LK REF: CC6/AIG21012750/ra3**

chin <chin@modernautomotive.com.sg>

Tue 12/28/2021 2:07 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Dear Jaslin

Please withdraw the third party claim from our end.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 28 December 2021 10:50 am

To: chin <chin@modernautomotive.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SDD 1368P & SML 1818J ON 25/11/2021 *** LK REF: CC6/AIG21012750/ra3

WITHOUT PREJUDICE

Dear Sir / Madam,

Based on your client's video, our insured was 3/4 in the lane when your client start to change the lane. Our insured's vehicle damages sustain on the lower back right side of the vehicle.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chin <chin@modernautomotive.com.sg>

Sent: Thursday, December 23, 2021 10:56 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SDD 1368P & SML 1818J ON 25/11/2021 *** LK REF: CC6/AIG21012750/ra3

Dear Jaslin

Please view our client video footage and revert liability.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 23 December 2021 10:18 am

To: Chin <chin@modernautomotive.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

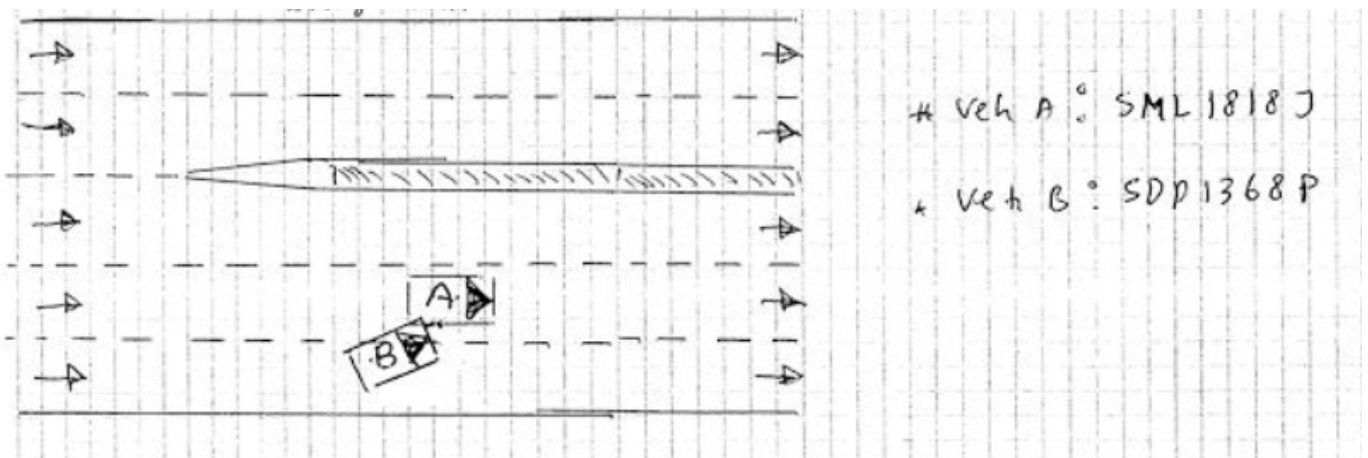
Subject: ACCIDENT INVOLVING SDD 1368P & SML 1818J ON 25/11/2021 *** LK REF: CC6/AIG21012750/ra3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

On the stated date and time, I was travelling along the stated venue.
I was travelling straight in my lane and suddenly vehicle B cut into my lane abruptly and collided onto my vehicle.

Please provide us a copy of accident video as stated in your client accident report for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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