

## Meng Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 16 December, 2021 2:30 PM  
**To:** Ezlyna; 'assignments'  
**Cc:** Claims Dept of CTI; sur@lkkauto.com  
**Subject:** RE: SNM21D207322/C02/YP1981G/TANKL / FW: PRI (YR VEH NO:YP1981G) OUR REF:CLLC.PD.239.2021 -SN6744Z DOA:08.12.2021  
**Attachments:** PRI CLLC.PD.239.2021.pdf

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Ezlyna,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward us a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong  
Assistant Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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-----Original Message-----

From: Ezlyna <ezlyna@centrollc.com.sg>

Sent: Thursday, December 16, 2021 1:59 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D207322/C02/YP1981G/TANKL / FW: PRI (YR VEH NO:YP1981G) OUR REF:CLLC.PD.239.2021 - SN6744Z DOA:08.12.2021

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WITHOUT PREJUDICE

Our ref : CLLC.PD.239.2021-SN6744Z

Your ref: SNM21D207322/C02 -YP1981G

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors.

However, our client would like to propose the surveyors for SJE as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd
6. CL Appraiser Pte Ltd
7. ST Appraisal Services
8. Constant Appraiser Services
9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank you.

---

Warmest Regards,

Ezlyna (Lyna)

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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On 2021-12-16 12:42, Tan Kah Leong wrote:

> Without Prejudice

>

> Dear Ezlyna,

>

> We refer to your email below.

>

> Please see attached and let us know if you agree with SJE.

>

> Thank you.

>

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> inconvenience caused is much regretted.

>

> Regards

>

> Tan Kah Leong

> Assistant Executive

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> DID: (65) 6389 6193 | F: (65) 6224 7175

>

> W:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7C1c5c48f527a04211e57608d9c05923b9%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637752311422669889%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C3000&sdata=qMiifioOD8e6BQ8DQBZrvKnsIaunYh8BDJORZVmP1IA%3D&reserved=0>

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> -----Original Message-----

> From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

> Sent: Thursday, December 16, 2021 11:49 AM

> To: [ezlyna@centrollc.com.sg](mailto:ezlyna@centrollc.com.sg); Tan Kah Leong

> <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

> Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

> Subject: O/R: SNM21D207322/C02/YP1981G/TANKL / FW: PRI (YR VEH

> NO:YP1981G) OUR REF:CLLC.PD.239.2021 -SN6744Z DOA:08.12.2021

>

> Without Prejudice

> Save as to costs

>

> Dear Kah Leong,

>

> Please conduct PRS for SN6744Z. (OUR INSURED HAS YET TO FILED SAS

> REPORT)

>

> Note: officer in charge Tan Kah Leong 63896193.

>

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> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any

> inconvenience caused is much regretted.

>

> Thank you

>

> Chong Boon Sen

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

>

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> | WeChat: 太平狮城 Taiping SG

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> -----Original Message-----

> From: Ezlyna <ezlyna@centrollc.com.sg>

> Sent: Thursday, 16 December 2021 10:57 am

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Subject: PRI (YR VEH NO:YP1981G) OUR REF:CLLC.PD.239.2021 -SN6744Z  
> DOA:08.12.2021  
>  
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>  
>  
>  
> WITHOUT PREJUDICE  
>  
> Dear Sirs,  
>  
> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING  
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE  
>  
> We act for GOH AIK HENG, the owner of motor vehicle SN6744Z, who has  
> appointed us to act on their behalf to claim against your insured's  
> vehicle no. YP1981G in regards to the road traffic accident on  
> 08.12.2021 @12.45hrs  
>  
> Please be informed that the said motor vehicle can be inspected at:-  
>  
> A S AUTO  
> 1 Kaki Bukit Avenue 6  
> #01-106 AutoBay @ Kaki Bukit  
> Singapore 417883  
>  
>  
> Kindly contact: Mr SS Teo (Ah Soon) at Tel: 9738 8183  
>  
>  
> Please note that if you fail to conduct the pre-repair inspection  
> within the next 2 working days excluding any intervening Saturday,  
> Sunday or Public Holiday, the said workshop will commence repairs  
> thereafter without further reference to you.  
>  
>  
> --  
> Warmest Regards,  
> Ezlyna (Lyna)  
>  
> M/s Centro-Legal Law Corporation  
>  
> 151 Chin Swee Road  
> #02-21 Manhattan House  
> Singapore 169876  
> Tel: 6235 0633  
> Fax: 6235 6939  
>  
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