

**Veron Chen (LKKAUTO)**

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**From:** Claims Department <claims@jewmotors.com>  
**Sent:** Wednesday, 15 February 2023 11:43 PM  
**To:** Finalization  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** Re: SJY 4430 R - FINALIZATION ; DOA : 15/12/2021

WITHOUT PREJUDICE

Dear Case Handler,

Thank you for your email.

We accept the finalized amount of **LS \$5900/-6 DAYS** of repair for Vehicle number: **SJY 4430 R**.  
We will follow up with the LOD shortly.

Yours faithfully,

Ivie

**J.E.W. MOTORS PTE. LTD.**

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Mon, 6 Feb 2023 at 11:14, Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)> wrote:

Hi Ivie,

We will be advising our principal for the costs of repairs in \$5900 (L/S, before GST), 6 days. Subject to their approval.

Best Regards,  
Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)>  
**Sent:** Thursday, 5 January 2023 10:23 PM  
**To:** Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>  
**Cc:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>;  
[admin@jewmotors.com](mailto:admin@jewmotors.com); Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: SJY 4430 R - FINALIZATION ; DOA : 15/12/2021

WITHOUT PREJUDICE

### 3rd Reminder

Dear Guo Qiang,

We refer to our email dated 24 Nov 2022. Kindly update us on the status of this case.

We are requesting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**.

Your help is highly appreciated.

Yours faithfully,  
Ivie  
**J.E.W. MOTORS PTE. LTD.**

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On Thu, 22 Dec 2022 at 02:05, Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)> wrote:

WITHOUT PREJUDICE

### 2nd Reminder

Dear Guo Qiang,

We refer to our email dated 24 Nov 2022. Kindly update us on the status of this case.

We are requesting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**.

Your help is highly appreciated.

Yours faithfully,  
Ivie

**J.E.W. MOTORS PTE. LTD.**

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On Thu, 8 Dec 2022 at 01:56, Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)> wrote:

WITHOUT PREJUDICE

**1st Reminder**

Dear Guo Qiang,

We refer to our email dated 24 Nov 2022.

Kindly update us on the status of this case. We are requesting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**.

Your help is highly appreciated.

Regards,

Ivie

**J.E.W. MOTORS PTE. LTD.**

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On Thu, 24 Nov 2022 at 01:44, Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)> wrote:

WITHOUT PREJUDICE

Dear Guo Qiang,

Kindly update us on the status of this case. We are requesting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**.

Your help is highly appreciated.

Regards,

Ivie

**J.E.W. MOTORS PTE. LTD.**

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On Sat, 24 Sept 2022 at 19:05, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Guo Qiang,

Kindly assist finalize-CS/CTI21012741/Gvy3

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Taufikh (LKKAuto)

**Sent:** Saturday, 24 September 2022 2:57 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** FW: SJY 4430 R - FINALIZATION ; DOA : 15/12/2021

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**From:** Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)>

**Sent:** Saturday, 24 September 2022 2:57:12 am (UTC+08:00) Kuala Lumpur, Singapore

**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** Admin Department <[admin@jewmotors.com](mailto:admin@jewmotors.com)>

**Subject:** Re: SJY 4430 R - FINALIZATION ; DOA : 15/12/2021

WITHOUT PREJUDICE

## **2nd Reminder**

Dear Mr. Taufikh,

We refer to our email dated 14 Aug 2022.

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**

Your help is highly appreciated.

Thank you!

Best Regards,

Ivie

J.E.W. MOTORS PTE. LTD.

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On Tue, 6 Sept 2022 at 23:50, Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)> wrote:

WITHOUT PREJUDICE

## **1st Reminder**

Dear Mr. Taufikh,

We refer to our email dated 14 Aug 2022.

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**  
Your help is highly appreciated.

Thank you!

Best Regards,  
Ivie  
J.E.W. MOTORS PTE. LTD.

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On Sun, 14 Aug 2022 at 23:06, Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)> wrote:

Dear Mr. Taufik,

Good day. Please disregard the previous email . This will be the correct one.  
Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SJY 4430 R**  
Your help is highly appreciated.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,  
Jo  
J.E.W. MOTORS PTE. LTD.

On Sun, 14 Aug 2022 at 22:59, Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)> wrote:

- FINALIZATION ; DOA : 02/12/2021

WITHOUT PREJUDICE

Dear Mr. Taufik,

In case you have missed out, please facilitate the finalization of Vehicle Number:  
**SJY 4430 R.**  
Your help is highly appreciated.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,



Jo  
J.E.W. MOTORS PTE. LTD.