Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 16 December, 2021 10:09 AM

To: Ngai Kar Kit; Claims Dept of CTI; sur@lkkauto.com; Nivitha (LKK Auto);

assignments@lkkauto.com

Cc: Eve Tan; Joseph Low; Victor Seng; Ling Ting An; Ary Chua

Subject: RE: SNM21D207029/C02/GBG8802P/THAMYL / RE: PRI - SMQ6255Z CLAIMING

AGAINST GBG8802P (CHINA TAIPING), DOA: 03/12/2021

Without Prejudice

Hi Kar Kit

Thanks for your reply.

Hi LKK

Please conduct PRS.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ngai Kar Kit <karkit.ngai@ow.sg>

Sent: Wednesday, December 15, 2021 4:04 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An

<tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: RE: SNM21D207029/C02/GBG8802P/THAMYL / RE: PRI - SMQ6255Z CLAIMING AGAINST GBG8802P (CHINA TAIPING),

DOA: 03/12/2021

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^{**} Note: Please cc to com when you reply to us.

Dear Pauline,

Please appoint LKK- Kenneth Kong for the survey.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)
Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011



Head Office: 8 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 8lk 10 Ang Mo Kio Ind Park 2A #01-05/08 Singapore 588047

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1993
Tel: (+66) 6481 1522 Fax: (+66) 6481 1011

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From: Pauline Tham < pauline.tham@sg.cntaiping.com >

Sent: Wednesday, 15 December 2021 3:50 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ngai Kar Kit <karkit.ngai@ow.sg>

Cc: Eve Tan < Eve.tan@ow.sg; Joseph Low < joseph@ow.sg; Victor Seng < victor.seng@ow.sg; Ling Ting An

<tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>

Subject: RE: SNM21D207029/C02/GBG8802P/THAMYL / RE: PRI - SMQ6255Z CLAIMING AGAINST GBG8802P (CHINA TAIPING),

DOA: 03/12/2021

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| Marcus Chua (LKK) | Gary Soon (FTA) |
|--------------------|---------------------|
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) |
| Adrian Ling (LKK) | Ben Chua (FTA) |
| Mohd Taufikh (LKK) | Ng You Han (FTA) |
| Steve Chen (LKK) | Henry Ng (FTA) |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Wednesday, December 15, 2021 2:39 PM

To: Ngai Kar Kit <<u>karkit.ngai@ow.sg</u>>; Pauline Tham <<u>pauline.tham@sg.cntaiping.com</u>>

Cc: Eve Tan <<u>Eve.tan@ow.sg</u>>; Joseph Low <<u>joseph@ow.sg</u>>; Victor Seng <<u>victor.seng@ow.sg</u>>; Ling Ting An

<tirgan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207029/C02/GBG8802P/THAMYL / RE: PRI - SMQ6255Z CLAIMING AGAINST GBG8802P (CHINA TAIPING),

DOA: 03/12/2021

Without Prejudice

Dear Pauline,

Please conduct PRS for SMQ6255Z.

Note: officer in charge Pauline Tham 63896541.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Ngai Kar Kit < karkit.ngai@ow.sg >

Sent: Wednesday, 15 December 2021 1:26 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Cc: Eve Tan <<u>Eve.tan@ow.sg</u>>; Joseph Low <<u>joseph@ow.sg</u>>; Victor Seng <<u>victor.seng@ow.sg</u>>; Ling Ting An

<ti>square < tingan.ling@ow.sg >; Ary Chua < ary.chua@ow.sg >

Subject: PRI - SMQ6255Z CLAIMING AGAINST GBG8802P (CHINA TAIPING), DOA: 03/12/2021

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.) Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011



Head Office: 6 Kung Chong Road Singapore 159143 Granch: 9A Serangoon North Ave 5 Singapore 554500 Granch: 9lk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 Tel: (+65) 6484 9919 Tel: (+65) 6481 1522 Fax: (+65) 6472 2112 Fax: (+65) 6481 1993 Fax: (+65) 6481 1011

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