

**RE: Request for Mandate Approval - 4595042732SG / SLV2734U**

Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

Mon 3/1/2022 10:31 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Excess \$ 1,000/=

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Wednesday, December 29, 2021 3:21 PM

**To:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

**Cc:** Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

**Subject:** [EXTERNAL] Re: Request for Mandate Approval - 4595042732SG / SLV2734U

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Dear Priscilla,

Also the excess amount

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Wednesday, 29 December 2021 3:19 pm

**To:** [Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com) <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>

**Cc:** Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Subject:** Re: Request for Mandate Approval - 4595042732SG / SLV2734U

Dear Priscilla,

Kindly set approval in merimen

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>  
**Sent:** Wednesday, 29 December 2021 3:16 pm  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Subject:** Fw: Request for Mandate Approval - 4595042732SG / SLV2734U

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**From:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Sent:** Wednesday, 29 December 2021 2:36 pm  
**To:** Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: Request for Mandate Approval - 4595042732SG / SLV2734U

Hi

Kindly proceed and advise repairer, Lai Huat to proceed as per LKK's adjustment

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10  
Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>  
**Sent:** Wednesday, December 29, 2021 1:18 PM  
**To:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** [EXTERNAL] Re: Request for Mandate Approval - 4595042732SG / SLV2734U

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Hello Priscilla

Attached is the investigation report. Please have a look.

Best Regards,

**Sherwin Beh | Technical Investigator**

**LKK Auto Consultants**

Office: 6256 3561 | Email: [SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Sent:** Monday, 27 December 2021 10:23 am  
**To:** Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: Request for Mandate Approval - 4595042732SG / SLV2734U

Hi

Kindly advise whether damages are consistent as per video recording, seems driver continued to drive after the accident.

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10  
Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>  
**Sent:** Wednesday, December 22, 2021 4:01 PM  
**To:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** [EXTERNAL] Re: Request for Mandate Approval - 4595042732SG / SLV2734U

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Hello Priscilla

The interview has been conducted, the driver informed us that the accident happened due to his misjudgment when maneuvering the vehicle. Attached is the video provided by him and we are working on the report.

Best Regards,

**Sherwin Beh | Technical Investigator**

**LKK Auto Consultants**

Office: 6256 3561 | Email: [SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Sent:** Wednesday, 22 December 2021 12:09 pm  
**To:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>  
**Subject:** RE: Request for Mandate Approval - 4595042732SG / SLV2734U

Hi Sherwin

Please provide update on this case. Understand that you have interviewed OID and also visited the accident scene.

Best Regards,  
**Bryan Ang**  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Sent:** Tuesday, 21 December 2021 3:57 PM  
**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: Request for Mandate Approval - 4595042732SG / SLV2734U

URGENT

Hi Bryan

Kindly advise any update pertaining the matter i.e. consistency damage as per accident report ?

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10  
Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)

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