Summer (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 16 December, 2021 11:54 AM

To: Motor Claims; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto)

Cc: jiapei; Derrick Tan

Subject: RE: [EXTERNAL] - Re: 1st Notice to Conduct Pre-Repair Survey - Your insured: SLS

8247K (GRAB-III); Our Ref: JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol Station, 650 Dunearn

Road on 10.12

Attachments: 1st PRS.pdf; P GIA_Redacted.pdf; 2nd PRS (reject).pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SLK 6263T
III INSURED VEHICLE NO. : SLS 8247K
DATE OF LOSS : 10.12.21

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor **LKK AUTO CONSULTANTS PL** to conduct the pre-repair survey.

This claim is handled by Mr Derrick.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

- **We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.
- **Surveyor kindly upload this assignment to Merimen.

Thank You.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231



From: Motor Claims <motorclaims@kscgp.com>
Sent: Thursday, 16 December 2021 11:24 am
To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: jiapei < jiapei@kscgp.com>

JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol Station, 650 Dunearn Road on 10.12
Dear Sirs,
We refer to your email of even date.
Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.
Thank you.
In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.
Best Regards,
Sharon

133 New Bridge Road

KSCGP Juris LLP

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

For and on behalf of Mr Gurdeep Singh Sekhon

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: 16 December 2021 11:16

To: Motor Claims < motorclaims@kscgp.com >

Cc: jiapei < jiapei@kscgp.com >

Subject: RE: [EXTERNAL] - Re: 1st Notice to Conduct Pre-Repair Survey - Your insured: SLS 8247K (GRAB-III); Our Ref: JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol

Station, 650 Dunearn Road on 10.12

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

• LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711



From: Motor Claims < motorclaims@kscgp.com > Sent: Thursday, 16 December 2021 10:14 am
To: Motor Claim - III < motorclaim@iii.com.sg >

Cc: jiapei < jiapei@kscgp.com >

Subject: [EXTERNAL] - Re: 1st Notice to Conduct Pre-Repair Survey - Your insured: SLS 8247K (GRAB-III); Our Ref: JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol Station, 650 Dunearn Road on 10.12....

Dear Sirs,

We refer to the above matter.

Please disregard the earlier enclosure. We enclose herewith amended 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Motor Claims < motorclaims@kscgp.com >

Sent: 16 December 2021 10:08

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: jiapei < jiapei@kscgp.com >

Subject: 1st Notice to Conduct Pre-Repair Survey - Your insured: SLS 8247K (GRAB-III); Our Ref: JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol Station, 650 Dunearn Road on 10.12.2021

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Motor Survey < motorsurvey@sg.msig-asia.com >

Sent: 16 December 2021 10:00

To: Motor Claims < motorclaims@kscgp.com >

Cc: jiapei < jiapei@kscgp.com>

Subject: FW: 1st Notice to Conduct Pre-Repair Survey - Your insured: SLS 8247K (GRAB-III); Our Ref: JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol Station,

650 Dunearn Road on 10.12.2021

Dear Sir,

Please refer this case to III-GRAB as SLS8247K is not covered with MSIG. Tks.

Best Regard,

Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | F:

+65 6827 7800 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Motor Claims < motorclaims@kscgp.com > Sent: Thursday, 16 December 2021 9:43 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: jiapei < jiapei@kscgp.com>

Subject: 1st Notice to Conduct Pre-Repair Survey - Your insured: SLS 8247K; Our Ref: JP/SL/SLK 6263T/CHH - Accident involving SLK 6263T, SLS 8247K and an unknown number vehicle Opposite Esso Petrol Station, 650 Dunearn Road on 10.12.2021

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions

in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."