



No.1, Sunview Road  
#08-15 Eco-Tech@Sunview Singapore 627615

Tel: 6513 7748 / HP 9628 6508  
Fax: 6251 3161

Our Ref: VSR21-23607 FOR SLV2128U

Date: 26 April 2022

Your Ref: SNC9923X

**WITHOUT PREJUDICE**

Claims Department – Executive In Charge  
LONPAC INSURANCE BHD

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV2128U AND SNC9923X ON 14.12.2021**

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☐ Original Tax-invoice number IV22/04-1046  
☐ Certificate Of Insurance III  
☐ Rental Agreement / Rental Tariff  
☐ Towing Receipt

☐ Police report / police result  
☐ Vehicle search result  
☐ Authorization To Act – Hirer / Owner  
☐ Audatex Report

\*Survey under insurance instruction – Steve (LKK)

a)	Cost of repair (inclusive GST)	\$ 3,103.00
b)	Vehicle Search Fees / GIA fees / Police Report Fees / Reporting fees	\$ -
c)	Loss of rental <u>8</u> days @ \$ <u>66.95</u>	\$ 535.60
d)	Loss of earnings/ rental fee ____ days @ \$ ____	\$ -
e)	Audatex Assessment Report Fees	\$ -
f)	Towing Fee (inclusive GST)	\$ -
g)	Administrative charges to negotiate settlement	\$ 107.00
(Waive if 100% offer made within acknowledge timeframe)		

Total \$ 3,745.60

=====

\* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,  
*Pegasus Engineering & Trading Pte Ltd*  
Email: [johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)



## AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SLV2128U

ACCIDENT INVOLVING SNC9923C ON 14.12.2021 18:50

ALONG/AT 443 Fernvale Road.

We hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serves as the "AUTHORITY TO ACT".

We also hereby authorize all agreed settlement payment be made in favour to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 26/4/2022

Signature



Owner



# LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/025259

DATE : 20 SEPT 2022

## DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SNC9923X the sum of Singapore Dollar Three Thousand Five Hundred Seventy One and Cents Sixty Five Only (**\$3,571.65**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLV2128U and SNC9923X on 14/12/2021 along/at 443 FERNVALE ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LIM BEE CHOO AND/OR TAN JING YUAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**PEGASUS ENGINEERING & TRADING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

.....  
*Grab Rentals Pte Ltd 28/09/22*  
Name of vehicle owner /Date

**"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."**

**WITHOUT PREJUDICE TO:**

- (a) Insurance Subrogated Claim and/or
- (b) Any Claims

**[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]**





# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

## Tax Invoice

<b>From :</b> PEGASUS ENGINEERING & TRADING PTE LTD 74 KIAN TECK ROAD SINGAPORE 628800  Officer in Charge : VIVIAN TAN EE WI Tel : Email :	<b>Customer :</b> GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960  Attn : Tel : Fax No. :
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INV No. : IV22/04-1046	Inv Date : 26/04/2022	Term : 60 DAYS
Vehicle No. : SLV2128U	Chassis No. : JM6BN22A8H0157867	Policy Number :
Model : MAZDA 3		Date of Accident : 14/12/2021
Third Party Insurer : LONPAC		TP Vehicle No. : SNC9923X
Remarks : ACCIDENT INVOLVING SLV2128U AND SNC9923X ON 14.12.2021		

ITEM	DESCRIPTION	Qty	UNIT PRICE	AMOUNT (SGD)
1	TO LUMP SUM REPAIR AS RECOMMENDED BY STEVE (LKK)	1	2,900.0000	2,900.00

Cheques should be crossed & made payable to PEGASUS ENGINEERING & TRADING PTE LTD

Sub Total	2,900.00
GST(7.00%)	203.00
Total (SGD)	3,103.00

PEGASUS ENGINEERING & TRADING PTE LTD



\_\_\_\_\_  
Authorised Signature



Our Ref: GR-ACC-2017-02

01 June 2017

Pegasus Engineering & Trading Pte Ltd  
No. 51 Defu Lane 10  
Singapore 539216

Mailing Address  
18 Sin Ming Lane,  
#01-08 Midview City,  
Singapore 573960  
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee  
Grab Rental Pte Ltd

## Hsiao Tong (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 14 September 2022 1:59 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - Lonpac Ref: 21/21/21/VP05/025259 ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 13 September 2022 9:36 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - Lonpac Ref: 21/21/21/VP05/025259 ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Dear Gerald,

Attached 3<sup>rd</sup> party video footage.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 September 2022 2:49 PM  
**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - Lonpac Ref: 21/21/21/VP05/025259 ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Your ref: **21/21/21/VP05/025259**  
Our ref : CC4/LPC21012723/Epa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SNC9923X(LONPAC) AND SLV2128U(TP) ON 14/12/2021**

We refer to the above matter.

We have highlighted to your good office on 17/12/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"PEGASUS ENGINEERING & TRADING PTE LTD"** at **\$3,571.65(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,463.23	\$ 3,103.00(\$2,900.00 + 7%GST)
2. Loss of Rental (8days x \$66.95)	\$ 535.60	\$ 468.65 (7days x \$66.95)
3. Admin Fee	\$ 107.00	\$ -
<b>Total</b>	<b>\$ 7,105.83</b>	<b><u>\$ 3,571.65</u></b>

Surveyor recommended 5days for repair + 1PRS + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 19 January 2022 6:42 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

## Lonpac External - General

Our Ref : 21/21/21/VP05/025259

Dear Jaslin,

Attached copy of insured' s report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Tuesday, 18 January 2022 4:58 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 10 January 2022 3:47 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Dear Sir / Madam,



We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Thursday, January 6, 2022 3:59 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 22 December 2021 11:33 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, December 17, 2021 12:58 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

## Lonpac External - General

Our Ref : 21/21/21/VP05/025259

Dear Mei Kwan,

Our insured has not lodged the accident report and we are making enquiries.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 17 December 2021 12:47 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 \*\*\* LKK REF: CC4/LPC21012723/Era3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jaslin..

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, December 16, 2021 9:43 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 16 December, 2021 9:14 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021

# Lonpac External - General

Our Ref : TBA

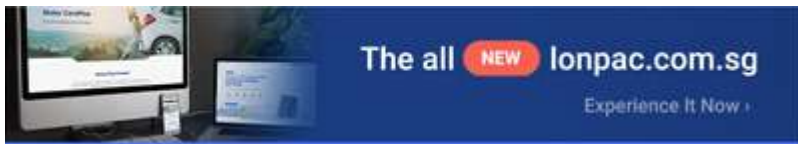
Dear Summer,

FYA. Insured yet to lodge the accident report.

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

---

**From:** Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>  
**Sent:** Thursday, 16 December 2021 9:11 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Johnson Chua <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>; Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>; Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>  
**Subject:** Re: FW: Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021

WITHOUT PREJUDICE

Dear Gerald,  
Thank you for your email.

We would to choose :  
Steve (LKK) to conduct the PRS

Regards,  
**Ng Teng Hua**  
Pegasus Engineering & Trading Pte Ltd

---

Tel : 6513 7748 | Fax : 6251 3161  
Add : 74 Kian Teck Road Singapore 628800

***Make Life a Beautiful Ride***





Virus-free. [www.avast.com](http://www.avast.com)

On Thu, Dec 16, 2021 at 8:22 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External – General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Teng Hua,

Our Insured has not lodged the accident report,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Thank you.

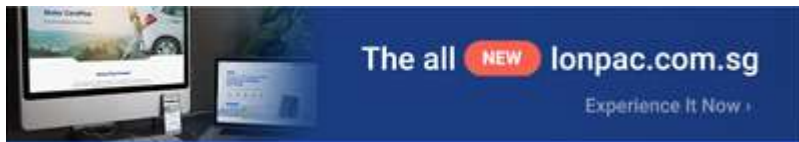
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.***

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**From:** Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>

**Sent:** Wednesday, 15 December 2021 5:56 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Johnson Chua <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>; Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>; Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Subject:** Arrangement for Pre-Repair Survey-Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021

**Without Prejudice**

**Save As To Costs**

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

**Our client's vehicle has been grounded at 74 Kian Teck Road S(628800) since 14.12.2021. As such, please do the needful.**

**Please contact us to confirm the date and time of the survey.**

In addition, please confirm in writing whether Lonpac is agreeable to direct settle with us at 100% liability for this case.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Regards,

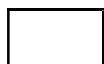
**Ng Teng Hua**

**Pegasus Engineering & Trading Pte Ltd**

**Tel : 6513 7748 | Fax : 6251 3161**

**Add : 74 Kian Teck Road Singapore 628800**

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