

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 September 2022 5:15 PM
To: Sharon
Subject: RE: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3
Attachments: DV_SLV2128U.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Sharon <sharon.pegasusengrg@gmail.com>
Sent: Friday, 16 September 2022 10:21 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3

Without Prejudice

Dear Hsiao Tong

Refer to our tele-conversation.

We confirmed acceptance of \$3,571.65.

Please send DV for our client's endorsement.

Thank you.

Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

On Thu, Sep 15, 2022 at 1:32 PM Sharon <sharon.pegasusengrg@gmail.com> wrote:

Without Prejudice

Dear Hsiao Tong

We are agreeable to your offer for the cost of repair and loss of rental.

However, we have omitted the LTA search fee in the LOD 26.04.22. Hence, would like to appeal for the LTA search fee of \$7.45 as follow :-

Cost of repair	\$ 3,103.00	Agreed
Loss of rental (7d x \$66.95)	\$ 468.65	Agreed
LTA search fee	\$ 7.45	Omitted in LOD
Total	\$ 3,579.10	

Enclosed the LTA search receipt for your reference.

Please reply.

Thank you.

Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

On Thu, Sep 15, 2022 at 12:11 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,103.00
2. Loss of Rental (7days x \$66.95)	\$ 468.65
Total	\$ 3,571.65

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Sharon <sharon.pegasusengrg@gmail.com>

Sent: Thursday, 8 September 2022 11:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3

Without Prejudice

Dear Hsiao Tong

Refer to our tele-conversation.

Please let us have your offer.

Thank you.

Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

From: **Cecilia Chong (LKK Auto)** <CeciliaChong@lkkauto.com>
Date: Thu, Jul 7, 2022 at 11:38 AM
Subject: RE: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3
To: Teng Hua <tenghua.pegasusengrg@gmail.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>, MT_Claim_SG <mt_claim@lonpac.com>, Vivian Tan <vivian.pegasusengrg@gmail.com>, Eric Hii <eric.pegasusengrg@gmail.com>

WITHOUT PREJUDICE

Hi Sir/Mdm,

We are in the process of generating mandate report.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Wednesday, 6 July 2022 2:43 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>

Subject: Re: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3

Without Prejudice.

Dear all,

Please provide an update for us with regards to settlement offer for this case.

Thank you!

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Fri, Jun 17, 2022 at 9:56 AM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

Hi Gerald,

No issue, currently generating mandate report to proceed with seeking of quantum from your end.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 17 June 2022 7:32 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Teng Hua <tenghua.pegasusengrg@gmail.com>

Subject: FW: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3

Lonpac External - General

Our Ref : 21/21/21/VP05/025259

Dear Cecilia,

Any outstanding issues ?

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Thursday, 16 June 2022 5:23 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>;

MT_Claim_SG <mt_claim@lonpac.com>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii

<eric.pegasusengrg@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: Reminder: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3

Without Prejudice

Dear Cecilla,

Please let us have your settlement offer.

Thanks!

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Wed, Apr 27, 2022 at 8:10 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/mdm,

Thank you for your email.

The case is handled by Cecilia and she will look into the matter.

Hi Cecilia,

|

FYNA, Thanks. CC4/LPC21012723/Ega3

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Tuesday, 26 April 2022 6:25 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>

Subject: Letter Of Demand -Peg Ref : VSR21-23607 ; Lonpac Ref: TBA ; Accident Involving SLV2128U (GRAB) & SNC9923X (Lonpac) on 14/12/2021 *** LKK REF: CC4/LPC21012723/ra3

Without Prejudice

Dear Jaslin,

Refer to the above accident.

It appears that the accident was caused by your insured. We enclose the documents to substantiate our client's property damage claim as our client had authorized us to quantify, act, and reach a settlement within 28 days on their behalf.

Please inform us of the officer in charge as well.

Kindly let me know if you need any hard copies for the LOD, if not it will be sent by email only. Kindly advise.

Thank you!

Have a great day ahead!

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.