

Veron Chen (LKKAUTO)

From: Bryan Ang (LKKAUTO)
Sent: Wednesday, 22 December 2021 3:25 PM
To: Lim, Kok-Chong; Sim, Priscilla-LK
Cc: Fong, Andy-SY; Veron Chen (LKKAUTO)
Subject: RE: OD Claim / SJG2020Z / Fire Case

Dear Kok Chong

Chassis and structure of vehicle is not affected by the fire/heat.

Repairer can undertake the repair within the ERV.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Sent: Wednesday, 22 December 2021 3:20 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: OD Claim / SJG2020Z / Fire Case

Hi Bryan,

For your advice if vehicle is within economical repair quantum. Also advise if any structural damage due to the fire.

Best Regards,

Kok Chong

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Wednesday, December 22, 2021 3:13 PM
To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: OD Claim / SJG2020Z / Fire Case

Hi Kok Chong

Is the car economical to repair as note the adjusted amount is borderline.

Priscilla Sim LK

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755

priscilla-lk.sim@aig.com | www.aig.sg

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Sent: Wednesday, December 22, 2021 2:59 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: OD Claim / SJG2020Z / Fire Case

Dear Bryan,

Appreciate you for providing us constructive report for this loss from your investigation.

Noted on the billing and shall inform our claims support team the same.

Best Regards,
Kok Chong

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Wednesday, December 22, 2021 2:38 PM
To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: [EXTERNAL] RE: OD Claim / SJG2020Z / Fire Case

This message is from an external sender; be cautious with links and attachments.

Dear Kok Chong

Refer to your email below.

Attached is a copy of my report into the cause of fire.

Hard copy of report and invoice will be forwarded to your good office together with our survey report in due course.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Sent: Tuesday, 14 December 2021 6:21 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: OD Claim / SJG2020Z / Fire Case

Dear Bryan,

Kindly accept assignment for this fire investigation and survey for the above mentioned vehicle. Estimate is underway and will be ready this late evening by C&C MB.

Please advise if vehicle structural is jeopardize in due of the fire, and or vehicle is able to reinstate.

Thank you

Best Regards,

Lim Kok Chong

Claims Technical Control Manager
AIG Asia Pacific Insurance Pte. Ltd.

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Singapore 079120
Mobile +(65) 8876 5437
Kok-Chong.Lim@aig.com | www.aig.com.sg

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