

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 16 December 2021 6:00 PM
To: Claims Dept; Admin-D (LKKAuto); SUR; assignments
Subject: RE: OD CLAIM FOR SKA 9800 M -DOA: 10/12/2021

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKA 9800M** ,(Excess \$4100/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 16 December 2021 4:24 PM
To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SKA 9800 M -DOA: 10/12/2021

Dear Tony,

Pending for approval.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 16 December 2021 9:08 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKA 9800 M

Dear SUR,

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Saturday, 11 December 2021 7:18 PM
To: 'Claims'; 'SUR'; 'assignments'
Subject: RE: OD CLAIM FOR SKA 9800 M

Dear George,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 11 December, 2021 4:42 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SKA 9800 M

Dear all,

Please register own policy claim for the above mentioned vehicle.

Attached is the GIA report and documents for your reference.

Kindly arrange for car survey on next Wednesday , 15 of Dec 21 @130PM at 55 Ubi road 1, owner waiting.

Thank you.

Best regards,
George Wong
Claims advisor

· **PREMIUM AUTOMOBILES**
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