

Poh Teck Yong

The Motor Claim Dept

AIG

Dear Sir

RE : Accident involving SNB 8217M and SM 94164T on 9/12/21
Along Hongkong Ave 2

We refer to the above accident for which your insured is negligent. Thus, we are claiming for our losses which is due to my repairer Lee Sheng Auto Pte Ltd as we have not settle with them . They are as follows :

Cost of Repair : \$ 3,049 / 50 (gst)
Loss of Rental : \$ 720 / 2x
LTA Search Fees : _____
GIA Search Fees : _____
GIA Report Fees : _____

We hereby authorized you to pay my accrue losses due to the accident directly to my repairer , Lee Sheng Auto Pte Ltd. If you wish to negotiate, please negotiate with my repairer.

In this connection, we hereby authorized you to pay my above losses to my repairer and we undertake to sign your Third Party Discharge Voucher once my repairer receive payment from you.

Please send your Third Party Discharge Voucher to my repairer.

Yours faithfully

Name :

Poh Teck Yong

LETTER OF AUTHORITY-CLAIM PROSSESSING -LOD-SERVER


LETTER OF AUTHORITY

ACCIDENT ON 9/12/21 INVOLVING SNB8217M AND SMG 41647

BY THIS LETTER OF AUTHORITY given on the 9/12/21, I/We Poh Teck Tong who is the owner of motorcar bearing registration number SNB8217M, do hereby confirm that I/We have appointed **LEE SHENG AUTO PTE LTD** to represent me/us and to do all or any of the following acts and things :

- i) To submit, resolve and make any claim(s) which I/We may have against the other party /parties to the Accident and under the insurance policy /policies taken up by such party /parties in respect of the cost of repairs , loss of use and all other costs and expenses, etc, suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs , loss of use and all other costs and expenses ,etc arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deem fit , in the best interests of me/us, and to do all things or acts , as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us , such payment to be made by way of cheque in favour of "LEE SHENG AUTO PTE LTD" and give a valid receipt and discharge thereof;
- v) To execute and sign on my/our behalf , any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge

I/We further confirm that the acceptance by LEE SHENG AUTO PTE LTD of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.


Signature

Company Stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, LEE SHENG AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,360.00 (Global Sum) for vehicle no. SNB 8217M that was damaged pursuant to the accident which occurred on 09/12/2021 (date) along HOUGANG AVE 2 (location) involving vehicle no/s SMG 4164T.

This is pursuant to the inspection conducted on 10/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner POH TECK YONG (the third party claimant) of vehicle no. SNB 8217M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNB 8217M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12th (day) of Dec (month) 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

LEE SHENG AUTO PTE LTD

1,Kaki Bukit Ave 6,Autobay@KakiBukit

#01-60/58 , Singapore 417883

Tel No. : 67477333 Fax No. : 67457138

E-Mail : leesheng@singnet.com.sg

Tax Reg. No. : 201000701R Buss. Reg. No. : 201000701R

Messrs. POH TECK YONG
BLK 227B SUMANG LANE #07-258
S 822227

Attention : Motor Claim Department

Contact : 96963926

Tax Invoice : TP001593

Date : 13/12/2021
Vehicle Num. : SNB 8217M
Make/Model : MAZDA 5
Chassis/Eng# :
Accident Date : 09/12/2021
Claim No. :
Reference :
Policy No. :

LUMP SUM REPAIR

Amount S\$

=====

KNOCKING,JACKING,WELDING,PANEL BEATING,
SPRAY PAINTING INCLUSIVE LABOUR REMOVE &
REFIX PARTS

2,850.00



Total S\$: 2,850.00
GST @ 7% S\$: 199.50
Amount Due S\$: 3,049.50
=====

LEE SHENG AUTO PTE LTD

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 10 January 2022 11:00 AM
To: osman_affan.ismail@daimler.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMG 4164T & SNB 8217M ALONG/AT SLIP ROAD TOWARDS SERANGOON GARDENS WAY ON 09/12/2021

Our Ref: CC6/AIG21012715/Vrs3

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 4164T & SNB 8217M ALONG/AT SLIP ROAD TOWARDS SERANGOON GARDENS WAY ON 09/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SNB 8217M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly let us have video footage as stated in your accident report.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Dec 2021 02:55	Clim Dtl Modified	Claimant's Name: -> POH TECK YONG.	[A] Lee Su Li
2	16 Dec 2021 02:55	Clim Veh Model Changed	(202768) MAZDA 5 2.0 5 DR WAGON (A).	[A] Lee Su Li
3	16 Dec 2021 02:55	Clim Created	Reg No: SNB8217M. Acct Date: 2021/12/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Lee Sheng Auto Pte Ltd (HQ)	[A] Lee Su Li
4	16 Dec 2021 02:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	16 Dec 2021 02:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/27	[A] Lee Su Li
6	16 Dec 2021 02:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	16 Dec 2021 02:55	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 Dec 2021 02:55	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 Dec 2021 02:55	Label Added	(19):Fastlane.	[A] Lee Su Li
10	16 Dec 2021 02:55	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] Lee Su Li
11	08 Feb 2022 23:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	08 Feb 2022 23:11	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Feb 2022 23:11	Clim Dtl Modified	JPJ Reg. Date: -> 2016/01/27.	[A] JOANNE LEE KHANG MIN
14	08 Feb 2022 23:11	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	07 Jul 2022 11:33	Adj Mandate Request	Cur.Req:3449.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,049.50 + (b)LOR(4d ays x \$100.00): \$400.00 = Total: \$3,449.50 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	13 Jul 2022 14:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/27. Mandate Remarks: Approved, subject to submission of supporting docs	[I] Tam, Ivan-WK
17	13 Jul 2022 14:46	Adj Mandate Set	Approved:3449.50:Approved, subject to submission of supporting docs	[I] Tam, Ivan-WK

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2750442	20 Dec 2021 15:24:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNB8217M	SMG4164T	11.00
2764062	08 Feb 2022 23:11:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNB8217M	SMG4164T	11.00

