

**Jaslin Kok (LKK Auto)**

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 10 January 2022 11:00 AM  
**To:** osman\_affan.ismail@daimler.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMG 4164T & SNB 8217M ALONG/AT SLIP ROAD TOWARDS SERANGOON GARDENS WAY ON 09/12/2021

Our Ref: CC6/AIG21012715/Vrs3

**DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG 4164T & SNB 8217M ALONG/AT SLIP ROAD TOWARDS SERANGOON GARDENS WAY ON 09/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SNB 8217M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

**Kindly let us have video footage as stated in your accident report.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

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