

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 15 December, 2021 2:27 PM
To: VAuG Claims; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D207296/C02/YN9698H/LEWLC / FW: SMN8742L - China TP - DOA: 13/12/2021 - Yr Veh: YN9698H - Arrange TP Survey
Attachments: SMN8742L.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please note that insured yet to lodge report.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Wednesday, 15 December 2021 12:37 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D207296/C02/YN9698H/LEWLC / FW: SMN8742L - China TP - DOA: 13/12/2021 - Yr Veh: YN9698H - Arrange TP Survey

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Good afternoon,

Kindly arrange to LKK

Thanks!
Best Regards



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Wed, 15 Dec 2021 at 10:21, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D207296/C02/YN9698H/lewlc (insured yet to report)

Your reference: SMN8742L

Dear Sirs / Madam,

ACCIDENT INVOLVING YN9698H & SMN8742L on 13/12/2021

We refer to your email of 15/12/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 15 December 2021 10:05 am

To: claims@vinsautogroup.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207296/C02/YN9698H/LEWLC / FW: SMN8742L - China TP - DOA: 13/12/2021 - Yr Veh: YN9698H - Arrange TP Survey

Without Prejudice

Dear Jenny,

Please conduct PRS for SMN8742L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Wednesday, 15 December 2021 9:32 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SMN8742L - China TP - DOA: 13/12/2021 - Yr Veh: YN9698H - Arrange TP Survey

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Attached GIA report



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

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Fax: 64599795

Website: www.vinsautogroup.com.sg

Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Wed, 15 Dec 2021 at 09:30, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good morning,

Please arrange a TP survey as soon as possible.

Location:

Sin Ming Autocity
160 Sin Ming Drive #08-09
Singapore 575722

Please send us the surveyor list

Thanks and regards,
Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

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