

## **Jaslin Kok (LKK Auto)**

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**From:** kstteam <kstteam@singnet.com.sg>  
**Sent:** Friday, 24 December 2021 2:58 PM  
**To:** Jaslin Kok (LKK Auto)  
**Subject:** Private Settlement  
**Attachments:** CCE\_20211224\_145609\_0001.pdf

Miss Jaslin

Attached one copy of private Settlement letter

Thank you

Wendy Lee  
9635 5542

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 17 January 2022 10:00 AM  
**To:** Loh, Chee-Heng  
**Subject:** RE: 2288575353SG-003

Dear Chee Heng

We have informed workshop and they will not be pursuing the case.

We will close file on our end.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Thursday, 13 January 2022 11:26 AM  
**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Subject:** RE: 2288575353SG-003

Hi Jaslin,

Noted that insured's email was uploaded into Merimen.

Kindly confirm that TP workshop is withdrawing and advise any bill to be submitted for closure.

Thank you.

**Loh Chee Heng**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Loh, Chee-Heng  
**Sent:** Tuesday, 4 January 2022 2:51 PM  
**To:** 'Jaslin Kok (LKK Auto)' <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** 2288575353SG-003

Hi Jaslin,

Noted that private settlement letter was uploaded into Merimen on 29 Dec 2021. Did OI forward to you the letter?

Kindly upload correspondence with OI into Merimen. If TP is not pursuing further, kindly close case in Merimen and advise any bill for this case.

Thank you.

**Loh Chee Heng**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, 7 January 2022 9:40 AM  
**To:** Claims; Mei Kwan (LKKAuto)  
**Cc:** Admin A; assignments  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21 \*\*\* LKK REF: CC3/AIG21012690/ra3  
**Attachments:** PRIVATE SETTLEMENT.pdf

*WITHOUT PREJUDICE*

Dear Kee Siang

As mentioned, please find attached private settlement form.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>

**Sent:** Friday, 7 January 2022 9:24 AM

**To:** 'Claims' <claims@premiumauto.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21 \*\*\* LKK REF: CC3/AIG21012690/ra3

Dear Jaslin,

Please assist to check have your insured reported the accident? Kindly advice on direct settlement.

**Best Regards,**

**Kee Siang Lim**

**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 5 January 2022 12:59 PM

**To:** 'Jaslin Kok (LKK Auto)'; 'Mei Kwan (LKKAuto)'

**Cc:** 'Admin A'; 'assignments'; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21 \*\*\* LKK REF: CC3/AIG21012690/ra3

Dear Jaslin,

Please assist to check have your insured reported the accident? Kindly advice on direct settlement.

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

**Sent:** Tuesday, 28 December 2021 5:30 PM

**To:** Claims; Mei Kwan (LKKAuto)

**Cc:** Admin A; assignments

**Subject:** Re: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21 \*\*\* LKK REF: CC3/AIG21012690/ra3

*WITHOUT PREJUDICE*

Dear Kee Siang

Please be informed that our insured not yet report, shall revert once any updates.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, December 28, 2021 8:53 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21 \*\*\* LKK REF: CC3/AIG21012690/ra3

Dear Mei Kwan,

Kindly advice on direct settlement for this case urgently.

**Best Regards,**  
**Kee Siang Lim**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 22 December 2021 11:12 PM  
**To:** Claims  
**Cc:** Jaslin Kok (LKK Auto); Admin A; assignments  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21 \*\*\* LKK REF: CC3/AIG21012690/ra3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

**Please provide us the following and arrange for survey.**

- **evidence i.e. video and scene photo**
- **PIR result (if any)**

Our respective case handler, Jaslin will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, December 15, 2021 12:39 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21

Dear Mei Kwan,

We are claiming against AIG.

Best Regards,  
Kee Siang Lim  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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Thank you

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 15 December 2021 12:28 PM

**To:** Premiumauto Claims; Admin A; Admin-D (LKKAuto); SUR

**Subject:** RE: ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21

**URGENT**

Dear Sir / Madam,

We refer to the above matter.

Please advise insurer for GBG2760R or provide search result.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, December 15, 2021 10:40 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** ACCIDENT INVOLVING VEHICLE SLU 5988 P AND YOUR INSURED GBG 2760 R ON 11/12/21

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Surbey TBC

Thank you.

Best Regards,  
Jennis Tan  
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
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