

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 15 December, 2021 9:33 AM
To: Admin A; Summer Lee (LKK Auto)
Cc: Pauline Tham
Subject: SNM21D207213C02: to survey third party vehicle GBC1498S (AC); Our vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

Hi Team

Refer to my email just now.

Please take note of the location of third party vehicle GBC1498S.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Wednesday, December 15, 2021 9:28 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: Our client's vehicle no.GBC1498S (AC); Your insured's vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

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Dear So Chow

1. We refer to your letter dated as below.
- 2 Please be informed that the said vehicle can be inspected at:

Venue: Alpha Car Services Pte. Ltd.

Address Blk C Kaki Bukit Avenue 6

#01-59

Singapore 417883

Contact: Cai Ling (6509 8258) / Ah Hwa (8226 5945)

3. Please liaise with the above workshop.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 15 December 2021 9:26 am

To: Nancy Lam <nancy@crossbordersllc.com>; paulin@sg.cntaiping.com

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: RE: Our client's vehicle no.GBC1498S (AC); Your insured's vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

[Confidential]

Hi Nancy

We reject your list of surveyors.

We shall appoint LKK to survey to conduct the joint pre-repair survey as a single joint expert.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Wednesday, December 15, 2021 9:20 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; paulin@sg.cntaiping.com

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our client's vehicle no.GBC1498S (AC); Your insured's vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

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Dear So Chow

1. Please reply the email as below.
2. The workshop will proceed repair if no reply till 12pm.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point

Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, 13 December 2021 3:47 pm

To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our client's vehicle no.GBC1498S (AC); Your insured's vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

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Dear So Chow

We refer to your email dated as below.

2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | | |
|----|---------------|---|
| a) | Marc Ananda | United Appraisal and Management Pte Ltd |
| b) | Dennis Yap | PAL'S Appraiser Pte Ltd |
| c) | Yap Teck Lee | LCW Appraiser Pte Ltd |
| d) | Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| e) | Dixon Yeo | Treasure Appraiser Pte Ltd |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

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133 New Bridge Road

#23-03/04/05 Chinatown Point
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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Monday, 13 December 2021 3:27 pm

To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>

Subject: FW: Our client's vehicle no.GBC1498S (AC); Your insured's vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

Dear Nancy

We refer to your email of 13/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, December 13, 2021 9:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: Our client's vehicle no.GBC1498S (AC); Your insured's vehicle no. YP6923S(CHINA) DOA 10/12/2021 - PRI

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Dear Sirs

1. Please find attached our PRI notice dated 13 December 2021 for your kind attention

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

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133 New Bridge Road
#23-03/04/05 Chinatown Point
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