Meng Yan (LKK Auto)

From: Prestina prestina@jklc.com.sg>

Sent: Wednesday, 15 December, 2021 11:00 AM

To: China Taiping Irene Zheng (irene.tay@sg.cntaiping.com); Admin A;

assignments@lkkauto.com

Subject: FW: SNM21D207256/C02/GBK1369Z/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD

TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6

carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO PARA

Attachments: SGT 9232A GIA REPORT.pdf

Dear Sirs,

Enclose herewith a copy of our client's GIA report for your attention.

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B 58 Pagoda Street

#02-01

Singapore 059217 DID: +65 6980 0138

Email: prestina@jklc.com.sg

From: Prestina

Sent: Wednesday, December 15, 2021 10:52 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com

Cc: General < general@jklc.com.sg >

Subject: RE: SNM21D207256/C02/GBK1369Z/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 9250 hou

TO PARA

WITHOUT PREJUDICE

OUR REF: JK.21.SGT 9232A.EA.PD

Dear Sirs.

We refer to your email of even date whereby parties are not agreeable to each other's list of motor surveyors.

Under the circumstances, no Single Joint has been agreed for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: ECLIPSE AUTO PTE LTD

155 Kaki Bukit Avenue 1

Level 1

Singapore 416012

Contact: 8128 8789 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor

Please initial here after completion of pre-repair inspection.

Thank you.

Name:

Signature:

Date & Time of Pre-repair Inspection:

Thank you.

Regards, Prestina Legal Executive



UEN No. 53394571B 58 Pagoda Street #02-01

Singapore 059217 DID: +65 6980 0138

Email: prestina@jklc.com.sg

From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u> > **Sent:** Wednesday, December 15, 2021 9.06 AM

Cc: General < general@jklc.com.sg >

Subject: RE: SNM21D207256/C02/GBK1369Z/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO PARA

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with JKLC to conduct survey.

Aside to JKLC,

Please let us have a copy of your client GIA REPORT & which workshop.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Prestina prestina@jklc.com.sg>
Sent: Tuesday, December 14, 2021 4:14 PM
To: Irene Tay irene.tay@sg.cntaiping.com>

Cc: General < general@jklc.com.sg >

Subject: RE: SNM21D207256/C02/GBK1369Z/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO PARA

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE
OUR REF: JK.21.SGT 9232A.EA.PD

Dear Sirs,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

1. Amos Ong

Please reply within 2 working days

Thank you.

Regards, Prestina Legal Executive



UEN No. 53394571B 58 Pagoda Street #02-01 Singapore 059217

DID: +65 6980 0138

Email: prestina@jklc.com.sg

From: Irene Tay < irene.tay@sg.cntaiping.com Sent: Tuesday, December 14, 2021 4:10 PM

To: Prestina < <u>prestina@jklc.com.sg</u> > **Cc:** General < <u>general@jklc.com.sg</u> >

Subject: RE: SNM21D207256/C02/GBK1369Z/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO PARA

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle prerepair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 14, 2021 12:12 PM

Cc: General <general@jklc.com.sg>; Claims Dept of CTl <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207256/C02/GBK1369Z/TAYHP / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT

TO PARA

Without Prejudice Save as to costs

Dear Irene.

Please conduct PRS for SGT9232A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Prestina < prestina@jklc.com.sg >
Sent: Tuesday, 14 December 2021 11:06 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: General < general@jklc.com.sg >

Subject: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving SGT 9232A and GBK 1369Z (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE OUR REF: JK.21.SGT 9232A.EA.PD

Dear Sir/Mdm,

We are instructed by AFFLUENTS LEASE PTE LTD to notify you of a road traffic accident on 12.12.2021 at about 0250 hours along 443 Pasir Ris Drive 6 carpark exit involving our client's vehicle registration number SGT 9232A and vehicle registration number GBK 1369Z driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards, Prestina Legal Executive



UEN No. 53394571B 58 Pagoda Street #02-01 Singapore 059217 DID: +65 6980 0138

Email: prestina@jklc.com.sg