

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 16 December 2021 4:58 PM  
**To:** claims@premiumauto.com.sg; SUR  
**Subject:** RE: SLH 1645 Z - OD CLAIM

Dear Zoey,

As instructed by our client, please proceed to repair the insured vehicle **SLH 1645Z (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Potential Recovery Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Thursday, 16 December 2021 10:22 AM  
**To:** claims@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Subject:** RE: SLH 1645 Z - OD CLAIM

Dear Zoey,

Please be informed that we are pending for insurance approval. Once approve, we will send you an email.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 16 December 2021 10:06 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: SLH 1645 Z - OD CLAIM

Dear all,

Any update on repair approval ?

**Thank you**  
**Best Regards,**  
**Zoey Kum**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Wednesday, 15 December 2021 1:21 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: SLH 1645 Z - OD CLAIM

Dear all,

Any update on repair approval ?

**Thank you**  
**Best Regards,**  
**Zoey Kum**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 14 December 2021 1:59 PM

**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLH 1645 Z - OD CLAIM

Dear Sur,

The survey has been carried out by Taukith.

Kindly assist following up on repair approval.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 9 December 2021 4:07 PM

**To:** 'SUR'; 'Admin-B'

**Cc:** 'Claims Dept'

**Subject:** SLH 1645 Z - OD CLAIM

Dear all,

Kindly assist OD claim above mention case. Attached document for your kind reference.

Aside to LKK survey team,

Kindly arrange the survey on 14/12/2021@11am at Ubi, owner waiting.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

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