

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 15 December 2021 11:03 AM  
**To:** Sherini Pillai  
**Cc:** Admin A  
**Subject:** FW: [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P \*\*\* LKK REF: CC4/III21012678/pa3

Hi Sherini,

We refer to the above matter.

Our insured driver reported that he applied brakes to slow down his van when suddenly his van tyre had skidded to the left side. Then he steer to the right and left ends up collided onto third party vehicle.

Kindly advise if III will be conducting investigation and whether policy engaged for Direct Settlement.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 15 December 2021 10:22 AM  
**To:** Claims <claims@procarcare.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P \*\*\* LKK REF: CC4/III21012678/pa3

Dear Sir / Madam,

Thank you for your email.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong.

**Hi Hsiao Tong.**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Wayne [<mailto:wayne@procarcare.com.sg>] **On Behalf Of** Claims

**Sent:** Tuesday, December 14, 2021 2:12 PM

**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P

Hi Sherini

Appreciate if you can advise on the accident liability.

Thanks and regards

**Wayne Lim**

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Tuesday, December 14, 2021 2:05 PM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Subject:** RE: [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SGX3775T](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneshwari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Wayne <[wayne@procarcare.com.sg](mailto:wayne@procarcare.com.sg)> **On Behalf Of** Claims  
**Sent:** Tuesday, 14 December 2021 1:53 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>  
**Subject:** RE: [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P

Hi

Please go with LKK.

Vehicle is currently in workshop.

Thanks and regards

**Wayne Lim**

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Tuesday, December 14, 2021 12:38 PM  
**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>  
**Subject:** RE: [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Appraisals Associates Pte Ltd
- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvanewari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Lily <[bhlim@proccare.com.sg](mailto:bhlim@proccare.com.sg)> **On Behalf Of** Claims  
**Sent:** Tuesday, 14 December 2021 12:11 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Claims <[claims@proccare.com.sg](mailto:claims@proccare.com.sg)>  
**Subject:** [EXTERNAL] - Arrange for survey - Acc on 10.12.2021 invlg SGX 3775 T & GBG 8479 P

Dear sirs

Please refer to attached and arrange survey

VEHICLE IS IN WORKSHOP

Regards,

**Lily LIM**  
Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@proccare.com.sg](mailto:claims@proccare.com.sg)  
W: [www.proccare.com.sg](http://www.proccare.com.sg)



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