

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Friday, 28 January 2022 10:00 am
To: CS A Team; Admin A
Subject: LOD Re: Accident on 10/12/2021 involving SHB 5064C & SDP 9788U (AIG'S insured)
Our Ref: TAX/12/21/2025/lg
Attachments: 12 21 2025 - supporting documents.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,750.00
Loss of Rental	\$1,062.50 (12.5 days x \$85.00)
Loss of Income	\$750.00 (12.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$5,569.50

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Our hirer has engaged his own lawyer to claim for his injury only.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



STRIDES

AUTOMOTIVE

Date: 11/12/2021

Our Ref. No.:

Letter of Authorisation

I, TAN THUAN YONG (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of Strides taxi registration number
SHB 5064C hereby authorise **Strides Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SDP 9788U happened on 10/12/2021, 1920
along Victoria Street
(the "Accident") on my behalf, including but not limited to instituting and any
claims or proceedings against such party or parties (as AutoSvs deems fit in its
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,
damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,
resolve and settle any proceeding or claim arising out of the accidents, including
but not limited to doing any act or executing any document or signing the
Discharge Voucher on my behalf as may be required.

Name

TAN THUAN YONG

Signature:

[Signature]

NRIC No.

Tel No.

Address

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5064C** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5064C** that was damaged pursuant to the accident which occurred on **10/12/2021** (date) along **VICTORIA STREET** (location) involving vehicle no/s **SDP 9788U** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of Sept (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,750.00** (Repair Cost), **S\$1,080.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SHB 5064C** that was damaged pursuant to the accident which occurred on **10/12/2021** (date) along **VICTORIA STREET** (location) involving vehicle no/s **SDP 9788U**. This is pursuant to the inspection conducted on **13/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5064C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5064C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Sept (month) 2021 (year)



CKS

Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220100104
Date : 13.01.2022
Vehicle No. : SHB5064C
Your Ref No. : TAX/12/21/2025
Our Ref No. : 24113361
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,750.00
GRAND TOTAL					\$ 3,750.00

Remark :

Make/Model : PRIUS4
Accident Date : 10.12.2021

Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jan 13, 2022 20:56 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/21/2025

From: Strides Taxi Pte Ltd

Date: 29/12/2021

ACCIDENT ON 10/12/2021 INVOLVING SHB 5064C & SDP 9788U AT THE JUNCTION OF VICTORIA STREET & MIDDLE RD

This is to confirm that the daily rental rate for SHB 5064C is \$85.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/11/2021
Accident End Date : 29/12/2021

Date Generated : 29/12/2021
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/21/2025	SHB5064C	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24113361	11/12/2021 8:45 AM	23/12/2021 2:31 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	13 Dec 2021 / 11:05:30	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SDP9788U	Business Transaction Reference No.:	20211213110530907542
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 10 Dec 2021 19:20:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 9 March 2022 9:56 am
To: 'SNGINC@YAHOO.COM'
Subject: RE: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21012673/Rgs3 ***
ACCIDENT INVOLVING SDP 9788U & SHB 5064C ON 10/12/2021 ***

Dear Ms Sng,

We have done our investigation at our end and that liability is not in our favour.

As you have made an illegal U-turn at the junction and collided onto Third Party vehicle.

We will proceed to settle with Third Party.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Friday, 4 March 2022 10:25 am
To: SNGINC@YAHOO.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21012673/Rgs3 *** ACCIDENT INVOLVING SDP 9788U & SHB 5064C ON 10/12/2021 ***
Importance: High

Our Ref: CC3/AIG21012673/Rgs3

04 MARCH 2022

{BY EMAIL ONLY}

SNG LI HWEI (SUN LIHUI)

Dear Sir/Madam,

ACCIDENT INVOLVING SDP 9788U & SHB 5064C ON 10/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHB 5064C.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information **(EG: ACCIDENT VIDEO FOOTAGE)** to proof that we should not settle the third party claim, kindly let us have them in writing ***within the next 3 days i.e. by 07/03/2022***, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHB5064C (1133711308SG)**
[SDP9788U]

TP

STRIDES TAXI PTE LTD

Dec 10 2021 7:00PM

[SNG LI HWEI (SUN LIHUI)]

Strides Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/09/2022 11:05 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4837.00) - SHB5064C - Claim Handler: Ler, Bernard-JQ

Approved:4837.00:subject to all docs in place