

Our Ref: CT1221/SHC3496Y/JW(st)
Date: 17.02.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 11.12.2021 INVOLVING SHC3496Y & GBC3686L ALONG WHITLEY ROAD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3496Y, which was involved in the captioned accident with your insured vehicle No GBC3686L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,782.75
2. Loss of Rental	5 days x S\$ 128.40	S\$	642.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,826.75
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: -

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC3496Y , GBC3686L
WHITLEY ROAD****ON 11-Dec-21 12:30**

I / We

LONG SHYK YONG(Hirer) NRIC No.: **SXXXX815E**

and/or

ANG TAI NEE(Relief) NRIC No.: **SXXXX149C**

Taxi Number

SHC3496Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

13-Dec-2021

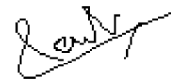
Name of Hirer

LONG SHYK YONG

Hirer NRIC

SXXXX815E

Signature :



Address

**927 HOUGANG STREET 91 #09-77
530927**

Contact No.

98475562

Name of Relief

ANG TAI NEE

Relief NRIC

SXXXX149C

Signature :



Address

**514 SERANGOON NORTH AVE 4 #03-280
550514**

Contact No.

96152083

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,300.00 (Global Sum) for vehicle no. SHC 3496Y that was damaged pursuant to the accident which occurred on 11/12/2021 (date) along WHITLEY ROAD (location) involving vehicle no/s GBC 3686L.

This is pursuant to the inspection conducted on 14/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 3496Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 3496Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of August (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3496Y

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
24.07.2019

CHASSIS CODE
KMH851CVKU164831

INV. NO/DATE
91642231 07.02.2022

JOB NO.
305497819

ODOMETER READING

DATE/TIME IN
11.12.2021 14:50

Description : 3P.11.12.2021

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0005	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	50.00	0.00	50.00
SUB-TOTAL			:			846.12

JOB NATURE

0001	PB	PANEL BEATING (SHC3496Y)	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	REMOVE/REFIX REVERSE	20.00	20.00

1) WITHOUT TAKING ALL REASONABLE PRECAUTION AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' DRIVERS.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH SHALL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

8010004

91642231

1,782.75

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3496Y

INV. NO/DATE
91642231 07.02.2022

MAKE
HYUNDAI

JOB NO.
305497819

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
24.07.2019

DATE/TIME IN
11.12.2021 14:50

CHASSIS CODE
KMHC851CVKU164831

S/No	Part No.		Qty	Unit Price	%Disc	Net
		SENSOR				
0004	20-05	RENEW ADVERTISEMENT STICKER-		200.00		200.00
		SUB-TOTAL		:		820.00

Items total	1,666.12
Add GST @ 7.000 %	116.63
Invoice amount	1,782.75

Issued by : KATHERINETAN 07.02.2022 14:34:16
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED OWNERS' RISK.
2) CUSTOMER SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91642231	1,782.75	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120198

Date: 07 February 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/12/2021 @ 12:30 hrs
ALONG WHITLEY ROAD
INVOLVING GBC3686L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3496Y** (the "Taxi"). The Taxi was hired to **LONG SHYK YONG IC NO SXXXX815E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBC3686L

Date of Accident

11/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**
Period of Insurance **28/02/2021 - 27/02/2022**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **13/12/2021 16:39**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21012672/Vps3

22 DEC 2021

KEE CHEOK HOCK
75 JURONG EAST STREET 13
WESTMERE #11-03
SINGAPORE 609652

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 3686L(AIG) AND SHC 3496Y AT/ALONG WHITLEY ROAD HEADING TOWARDS PIE JURONG OPP TANGLING COMMUNITY CENTER ON 11/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC3496Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Dec 2021 21:09	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	14 Dec 2021 21:09	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	14 Dec 2021 21:09	Clim Created	Reg No: SHC3496Y. Acct Date: 2021/12/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	14 Dec 2021 21:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Dec 2021 21:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/23	[A] Lee Su Li
6	14 Dec 2021 21:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Dec 2021 21:09	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expres s)	[A] Merimen Administrator
8	14 Dec 2021 21:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Dec 2021 21:10	Label Added	(23):Express.	[A] Lee Su Li
10	14 Dec 2021 21:10	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	21 Dec 2021 09:55	Adj Adjuster Assigned	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] Lee Su Li
12	21 Jan 2022 13:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Jan 2022 13:54	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Jan 2022 13:54	Clim Dtl Modified	JPJ Reg. Date: -> 2019/07/24.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2022 13:54	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	03 Jun 2022 14:03	Adj Mandate Request	Cur.Req:2498.35:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,782.75 + (b)LOR(4days x \$128.40): \$513.60 +(c)LOI(4days x \$50):\$200.00+ (d)Search fee: \$2.00= Total: 2,498.35 *2 recommendation repair days + + 1Sunday +1PRS = 4days *For your approval	[A] CHEW HSIAO TONG
17	16 Jun 2022 09:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/23	[I] MdNoor, Norsiah
18	16 Jun 2022 09:45	Adj Mandate Set	Approved:2498.35.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2749603	16 Dec 2021 10:16:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC3496Y	GBC3686L	11.00
2760003	21 Jan 2022 13:54:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC3496Y	GBC3686L	11.00

