# BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 200917512K

GST REG NO. 200917512K

#### PLEASE QUOTE OUR FILE REFERENCE WHEN REPLYING

Your Reference: GBE3931T Our Reference: SLP5793K

Date: 24/12/2022

BY POST & EMAIL

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY #09-16 AIG BUILDING Singapore 079120

Attention: Claims Department

CLAIMANT: BH AUTO SERVICES PTE LTD
PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 09/12/2021 AT
CARPARK OF SILOSO BEACH SENTOSA INVOLVING VEHICLE NO. SLP5793K &GBE3931T.

We act for COCKS NICHOLAS CAMPBELL who was the owner of motor vehicle no. SLP5793K: A NAME OF THE OWNER OWNER OF THE OWNER O

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on <u>09/12/2021</u> involving our client's vehicle registration number <u>SLP5793K</u> and vehicle registration number <u>GBE3931T</u>. driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1	Cost of Repair (Included 7% GST)	\$ 2,143.42
2	Loss of USE (3 DAYS )	\$ 300.00
3	GIA Search fee	\$2.00
	Total:	\$ 2,445.42

We enclose a copy of each of the following documents for your consideration:-

- (a) Final Repair Bill
- (b) Letter Of Authorization
- (c) GIA Search Fee

Kindly revert to our client's claim within the next 7 days.

Yours faithfully,

NINJA LO

# **AUTHORISATION**

Name of owner of m/vehicle: COCKS NZCHOLAS CAMPRECC
Address: 45 SCOTTS ROADS # 21-03 5 (228232)
NRIC No: 848H
RE: ACCIDENT ON: 09/12/2021 ALONG: SENTOSA SILOSO BEACH CARPARK
INVOLVING: SLP5793K & GRE 39317
In consideration of <u>BH AUTO SERVICES PTE LTD</u> ("the Workshop") repairing my/our vehicle no. <u>SLP5793k</u> at my/our request, I/We the abovenamed owner of motor vehicle no. <u>SLP5793k</u> hereby authorise the Workshop to demand claim, negotiate, settle my/our claim for cost of repairs loss of use and all other expenses and damages arising out of the above accident.
I/We further authorise the Workshop to appoint solicitors to demand, claim, negotiate, settle and/or commence legal proceedings in my/our name for the above purpose and at the sole discretion of the Workshop. All sums recovered therefrom shall belong to the Workshop absolutely and I/We further authorise the Workshop to give absolute discharge on my/our behalf and to sign all discharge vouchers and other documents in relation to the same on my/our behalf. I/We further agree to fully co-operate with the solicitors appointed by the Workshop on my/our behalf and attend all Court hearings that are necessary to prosecute the claims maintained by the Workshop.
I/We agree that in the event that the claim is rejected for whatsoever reason or the Workshop decides not to proceed with legal proceedings or for whatsoever reason the Workshop is unable to recover all of the repair costs or are only able to recover a portion of the same I/we hereby undertake to pay them the full repair costs and or any portion thereof that cannot be recovered and all expenses including legal costs that they may have incurred in pursuing the claim within 7 days from the date of the written notice for payment by them to my/our last known address.
I/We hereby declare that I/we will always remain and be liable to the Workshop for the cost of repair to my/our motor vehicle and expenses incurred on my/our behalf. In the event that Workshop has to issue any notice or commence legal proceedings against me/us to enforce this undertaking against me/us, I/we shall be liable for the Workshop's expenses and legal cost(including solicitor and client cost) on an indemnity basis.
I/We further authorise the Workshop to give to the other party/parties absolute discharge in respect of any liability and any sum, whether agreed or not made the Workshop or to the law firm appointed by the Workshop towards full settlement of my/our claim it shall be regarded as full and final discharge of the claim.
I/We further authorise the Workshop to settle the above mentioned claim in a manner that they deem fit and the Workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favor of the Workshop.
Date this: $13$ (day) of $12$ (month) $2020$ (year)
Signed:  Owner of m/vehicle:  HP: 9 636965
HD. 9 626965

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>BH AUTO SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,143.42</u> (Repair Cost), <u>S\$180.00</u> (Loss of Use/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SLP5793K</u> that was damaged pursuant to the accident which occurred on <u>09/12/2021</u> (date) along <u>SENTOSA SILOSO BEACH CARPARK</u> (location) involving vehicle no/s <u>GBE3931T</u>. This is pursuant to the inspection conducted on <u>15/12/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COCKS NICHOLAS CAMPBELL</u> (the third party claimant") of vehicle no. <u>SLP5793K</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLP5793K</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

### BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636 Tel: 6743 3494 Fax: 6269 2404

CO. REG. NO. 201006106C GST REG NO. 201006106C

### TAX INVOICE

### Final Repair Bill

Our Ref: SLP5793K Date: 26/12/2021

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120

Vehicle No

: SLP5793K

Make/ Model

: MINI COOPER

Year of Manufacture

: 2017

Chassis No.

: WMWXS520102F22501

Colour

: RED

D.O.A

: 09/12/2021

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QTY	ITEM/PARTICULARS	AMOUNT (S\$)

1. Repair cost for Motor Vehicle No. SLP5793K Type of repair: PBP

: S\$ 2003.20

GST @ 7% : S\$ 140.22

**GRAND TOTAL: S\$ 2,143.42** 

Total: Singapore Dollar TWO THOUSAND ONE HUNDRED FOURTY THREE AND FORTY TWO CENTS ONLY



Company's Stamp & Signature

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

**GBE3931T** 

**Date of Accident** 

09/12/2021 苗

Reset

## % RESULT & RECEIPT

# **TP Insurer Enquiry**

Period of Insurance \_\_\_\_\_\_\_ AIG Asia Pacific Insurance Pte....

Period of Insurance \_\_\_\_\_\_ 20/11/2021 - 19/11/2022

Requested By \_\_\_\_\_ Ninja Lo (BH Auto Service Pte ...

Requested Date \_\_\_\_\_\_ 13/12/2021 16:18

### Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

## **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

### EzLyna (LKKAuto)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 10 January 2023 12:24 PM

**To:** EzLyna (LKKAuto)

**Subject:** Fw: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21012671/gs3 \*\*

ACCIDENT INVOLVING GBE 3931T & SLP 5793K ON 09/12/2021 \*\*\*

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 22 December 2021 10:37 am

To: BOONTECK@AHSENG.COM <BOONTECK@AHSENG.COM>

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21012671/gs3 \*\*\* ACCIDENT INVOLVING GBE 3931T &

SLP 5793K ON 09/12/2021 \*\*\*



Our Ref: CC4/AIG21012671/gs3

**22 DECEMBER 2021** 

AH SENG STAINLESS STEEL PTE. LTD.

DRIVER: TAN TING KOON

Dear Sir/Madam,

#### ACCIDENT INVOLVING GBE 3931T & SLP 5793K ON 09/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLP 5793K**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

### Kindly let us have the following:

#### 1. DRIVER'S NRIC & DRIVING LICENSE

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: <u>CeciliaChong@lkkauto.com</u> FAX: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

## **Claim Audit**

<b>□</b>	AUDIT TR	AIL		
No.	On	Audit	Remarks	Ву
1	14 Dec 2021 19:15	Clm Dtl Modified	Claimant's Name: -> COCKS NICHOLAS CAMPBELL.	[A] Lee Su Li
2	14 Dec 2021 19:15	Clm Veh Model Changed	(204249) MINI COOPER 1.5 (A).	[A] Lee Su Li
3	14 Dec 2021 19:15	Clm Created	Reg No: SLP5793K. Acct Date: 2021/12/09. Claim Type: TP. Insurer: AIG Asi a Pacific Insurance Pte. Ltd. (SG). Workshop: BH Auto Services Pte Ltd (Sin Ming)	[A] Lee Su Li
4		Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/23	[A] Lee Su Li
6	14 Dec 2021 19:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Dec 2021 19:15	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Dec 2021 19:15	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Dec 2021 19:15	Label Added	(19):Fastlane.	[A] Lee Su Li
10		Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11		Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
12		Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	10 Jan 2023 13:55	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	10 Jan 2023 13:55	Clm Dtl Modified	JPJ Reg. Date: -> 2017/06/09.	[A] JOANNE LEE KHANG MIN
	10 Jan 2023 13:55	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	12 Jan 2023 09:08	Adj Mandate Request	Cur.Req:2385.42:Liability: 100% (BOLA:27) OI reversed & rear ended with T P which was behind of OI. *Quantum: \$2,385.42 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	12 Jan 2023 09:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/23. Mandate Remarks: Approved COR: \$2143.42 + LOU: \$180 (60 *3) + search: \$2.00 (no invoice, please request) To settle not exceeding \$2,325.42	[I] Tam, Ivan-WK
18	12 Jan 2023 09:55	Adj Mandate Set	Approved: 2325.42: Approved COR: $$2143.42 + LOU$ : $$180 (60 *3) + search$ : $$2.00 (no invoice, please request)$ To settle not exceeding $$2,325.42$	[I] Tam, Ivan-WK
	Date From		■ ■ Date To ■ ■ Audit Type None	<b>∨</b> Go

### **ACTIVITY**

No record

Merimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount	
2749622	16 Dec 2021 10:44:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP5793K	GBE3931T	11.00	

2896127	10 Jan 2023 13:55:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SLP5793K	GBE3931T	11.00
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