

Our Ref: CC1221/SHA9807E/JW(st)
Date: 23.12.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 11.12.2021 INVOLVING SHA9807E & SJU1898R ALONG MAWELL & ROBINSON RD

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHA9807E, which was involved in the captioned accident with your insured vehicle No SJU1898R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	171.20
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **788.77**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA9807E , SJU1898R** **ON 11-Dec-21 18:20**
ALONG **MAWELL RD & ROBINSON RD**

I / We **LIM HOCK CHYE** (Hirer) NRIC No.: **SXXXX727E**

and/or **TAY KIM HUAT** (Relief) NRIC No.: **SXXXX960B**

Taxi Number **SHA9807E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **13-Dec-2021**

Name of Hirer **LIM HOCK CHYE**
 Hirer NRIC **SXXXX727E**

Signature :



Address **195D PUNGGOL ROAD #10-544**
824195

Contact No. **93386400**

Name of Relief **TAY KIM HUAT**
 Relief NRIC **SXXXX960B**

Signature :



Address **5 JALAN MINYAK #10-348**
161005

Contact No. **88975317**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, COMFORTDELGRO ENGINEERING PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$340.00 (Global Sum) for vehicle no. SHA 9807E that was damaged pursuant to the accident which occurred on 11/12/2021 (date) along MAXWELL ROAD (location) involving vehicle no/s SJU 1898R.

This is pursuant to the inspection conducted on 14/12/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD (“the third party claimant”) of vehicle no. SHA 9807E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 9807E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4th (day) of April (month) 2022 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 538989

Signed by “the workshop” (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 11.12.2021

VEHICLE NO
SHA9807E

INV. NO/DATE
91625922 17.12.2021

MAKE
HYUNDAI

JOB NO.
305497834

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
27.08.2020

DATE/TIME IN
13.12.2021 13:50

CHASSIS CODE
KMHC851CVLU184468

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
SUB-TOTAL					0.00
JOB NATURE					
0001	PB		PANEL BEATING SHA9807E	80.00	80.00
0002	SP		SPRAYPAINT CHARGE	80.00	80.00
SUB-TOTAL					160.00

Items total		160.00
Add GST @	7.000 %	11.20
Invoice amount		171.20

1) WHILE IT TAKES ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91625922	171.20	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA9807E

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
27.08.2020

CHASSIS CODE
KMHC851CVLU184468

INV. NO/DATE
91625922 17.12.2021

JOB NO.
305497834

ODOMETER READING

DATE/TIME IN
13.12.2021 13:50

Issued by : CHEWBEELENG 17.12.2021 14:07:46
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS REGARDING FUEL THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91625922	171.20	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC21120197



Date: 17 December 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/12/2021 @ 18:20 hrs
ALONG MAXWELL RD AND ROBINSON RD
INVOLVING SJU1898R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9807E** (the "Taxi"). The Taxi was hired to **LIM HOCK CHYE IC NO SXXXX727E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SUN 91807E

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		21	20	19		FROM	TO
11/12/21	TAH	215	37	9	316	1745	0310
12/12/21	LIM	215	59	8	219	0550	1625
12/12/21	TAH	215	91	8	320	1645	0430
13/12/21	LIM	216	06	1	183	0545	1225
13-12-21	Accident	BY			1M	1300	-
15-12-21	Repair	BY			0M	1200	-

3	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
5	75	1800	2220
0	215	0540	1716
2	226	0540	1720
1	209	1800	0300
5	263	0545	1700
6	291	1700	0500
0	184	0545	1610
1	218	1715	0300
3	228	0540	1710
5	94	1715	2225
6	138	0540	1430

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJU1898R

Date of Accident

11/12/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **23/01/2021 - 22/01/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **13/12/2021 16:38**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Dec 2021 18:40	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199303839G.	[A] Lee Su Li
2	14 Dec 2021 18:40	Clim Veh Model Changed	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	14 Dec 2021 18:40	Clim Created	Reg No: SHA9807E. Acct Date: 2021/12/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	14 Dec 2021 18:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Dec 2021 18:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/23	[A] Lee Su Li
6	14 Dec 2021 18:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Dec 2021 18:40	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	14 Dec 2021 18:40	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Dec 2021 18:40	Label Added	(23):Express.	[A] Lee Su Li
10	14 Dec 2021 18:40	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] Lee Su Li
11	25 Jan 2022 11:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	25 Jan 2022 11:46	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	25 Jan 2022 11:46	Clim Dtl Modified	JPJ Reg. Date: -> 2020/08/27.	[A] JOANNE LEE KHANG MIN
14	25 Jan 2022 11:46	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	27 Jan 2022 10:58	Adj Mandate Request	Cur.Req:523.58:Liability:100%*Quantum:(a)CORw/GST:\$171.20+(b)LOR(2days x \$125.19):\$250.38+ LOI(2days x \$50):\$100 + (c)LTA/GIA search fee:\$2= Total: \$523.58***Recommended 1 repair days + 1 PRS=2DAYS	[A] Jaslin Kok Chin Yi
16	31 Jan 2022 15:10	Video Downloaded	Downloaded OI Video - Accident	[I] Tan, Bennie-WZ
17	31 Jan 2022 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/23. Mandate Remarks: Subj to all doc/billings in order, SAB (LOI claimed in injury claim). TP PRI on 14/12/21 while TP veh released on 15/12/21. LOR day: 1 day.	[I] Tan, Bennie-WZ
18	31 Jan 2022 15:27	Adj Mandate Set	Approved:298.39:Subj to all doc/billings in order, SAB (LOI claimed in injury claim). TP PRI on 14/12/21 while TP veh released on 15/12/21. LOR day: 1 day.	[I] Tan, Bennie-WZ
19	11 Feb 2022 11:18	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
20	11 Feb 2022 11:18	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
21	11 Feb 2022 11:18	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
22	22 Feb 2022 21:05	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/23. Mandate Remarks: Subj to all doc/billings in order, SAB strictly for settlement sake. TP PRI on 14/12/21 while TP veh released on 15/12/21. LOR day: 1 day.	[I] Tan, Bennie-WZ
23	22 Feb 2022 21:05	Adj Mandate Set	Approved:348.39:Subj to all doc/billings in order, SAB strictly for settlement sake. TP PRI on 14/12/21 while TP veh released on 15/12/21. LOR day: 1 day.	[I] Tan, Bennie-WZ
24	25 Feb 2022 13:56	Video Downloaded	Downloaded TP VIDEO	[I] Boyogan, Joane
25	25 Feb 2022 13:56	Video Downloaded	Downloaded TP VIDEO	[I] Boyogan, Joane
26	04 Apr 2022 14:27	Video Downloaded	Downloaded OI Video - Accident	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	04 Apr 2022 14:27	Video Downloaded	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
28	04 Apr 2022 14:27	Video Downloaded	Downloaded TP VIDEO	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2749628	16 Dec 2021 10:53:11	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA9807E	SJU1898R	11.00
2750608	21 Dec 2021 09:17:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA9807E	Tan, Bennie-WZ	xx.xx
2760760	25 Jan 2022 11:46:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA9807E	SJU1898R	11.00
2764800	10 Feb 2022 15:51:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA9807E	Jaslin Kok Chin Yi	xx.xx
2764801	10 Feb 2022 15:51:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA9807E	Jaslin Kok Chin Yi	xx.xx