

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 April 2022 2:32 PM
To: Jim Wong See Pah
Subject: RE: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3
Attachments: DV_SHA 9807E.pdf

Without Prejudice

Hi Mr Jim,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 4 April 2022 1:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Dear Ms Chew

Please process settlement in sum \$ 340.00 to resolve our property damage claim amicably.

For avoidance of doubt, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 4 April 2022 11:53 am

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: RE: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

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Without Prejudice

Dear Mr Jim,

We refer to the above matter.

We are prepared to revise our offer at a global sum of **\$340.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 4 April 2022 10:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Dear Ms Chew

REMINDER

Please advise.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 14 February 2022 9:53 am

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Dear Jaslin

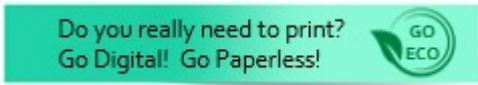
Relief driver was the accident party, please review and revise your offer to settle.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 11 February 2022 11:20 am
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: RE: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

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Dear Jim

PRI on 14/12/2021 and vehicle was release on 15/12/2021. Therefore we have our principal instructions to maintain our offer.

Kindly re-consider

ACCIDENT INVOLVING SHA 9807E & SJU 1898R ON 11/12/2021 AT ABOUT 1820 ALONG MAXWELL ROAD

We are instructed by the abovenamed Claimant, who is our client, to claim damages against you in connection with a road traffic accident on **11th December 2021 at 1820 hours along Maxwell Road** involving our client's vehicle bearing registration number **SHA 9807E** and vehicle bearing registration number **SJU 1898R** driven by you/your authorized driver.

We are instructed that the accident was caused by the/your negligence of your authorized driver. As a result of the accident, our client suffered personal injuries. His injuries are set out in the medical report annexed to this letter. Our client has been put to loss and expenses, particulars of which are as follows:

Nature of injuries:-

1. Left elbow sprain
2. Pain in the left wrist
3. Pain in the left shoulder

a) General damages	S\$6,000.00
b) Loss of income	S\$ 402.15
c) Medical expenses	S\$ 135.40
d) Transport expenses	S\$ 20.00
e) LTA/ GIA searches	S\$ 36.49
f) Medical Report fees	S\$ 110.00
g) Costs and GST	S\$2,675.00
h) Incidentals and GST	S\$ 107.00
	<u>S\$9,486.04</u>

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.
Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Friday, 11 February 2022 10:39 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Dear Jaslin

Please provide evidence that taxi driver's loss of income claim is placed at injury claim.

Additionally, improve the loss of income and rental to 2 days.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 11 February 2022 9:03 am

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: RE: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

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Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 171.20
2. Loss of Rental (1 days x \$125.19)	\$ 125.19
3. Loss of Inome (1 days x \$50.00)	CLAIM UNDER BI

4. LTA Search Fee	\$ 2.00
Total	\$ 298.39

Please confirm acceptance.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Thursday, 10 February 2022 11:37 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Final stage.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Thursday, 10 February 2022 11:36 am

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Dear Jaslin

Please find the attached video footage.

“The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.”

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 10 February 2022 9:46 am

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: RE: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

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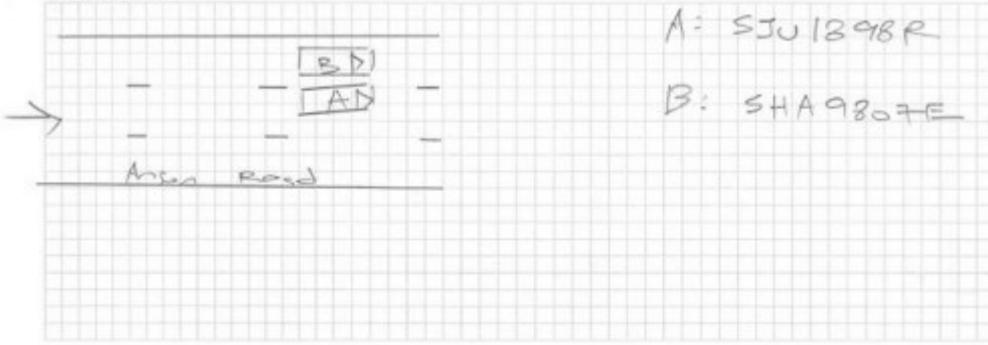
WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



accident report SK0L21CD0007

Page 4 of 1

ICCH PLAN #2

Describe Circumstances of the Accident

While changing to left lane and accidentally
brush onto the taxi SHA9807E front
right side mirror.

Please provide us a copy of accident video for our viewing.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 23 December 2021 1:50 PM

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Fw: AIG - SHA9807E AND SJU1898R ON 11.12.21 LKK REF : CC4/AIG21012664/Vrs3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC4/AIG21012664/Vrs3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Thursday, December 23, 2021 1:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: AIG - SHA9807E AND SJU1898R ON 11.12.21

WITHOUT PREJUDICE

Dear Sirs
M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Jim Wong who is copied herein.
Tel: 6214 8374 Fax: 62141843 Email: jimwong@cdge.com.sg

Thank you

Best Regards

Sabrina Tan
Claims Department / ComfortDelGro Engineering Pte Ltd

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