

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 29 December 2021 2:05 PM
To: 'Ye, Yong Kang Melvin'; SUR; agnes.chan@sompo.com.sg
Cc: 'Teo, Grace'; 'Teo, Grace'
Subject: RE: Ref : CMTD2103682/AGC RE: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

Dear Agnes,

Please be informed that we have inspected the vehicle SKZ 1337E on 28/12/2021 and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 14 December 2021 5:00 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Lim Igene' <igene@axalt.sg>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>
Subject: RE: Ref : CMTD2103682/AGC RE: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, 14 December, 2021 4:52 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Lim Igene <igene@axalt.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Janet Tan <sltanjanettan@gmail.com>; Danny Yeo <dannyskyeo@gmail.com>; Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: RE: Ref : CMTD2103682/AGC RE: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

[Resend with attachment]

Without Prejudice

Dear Igene,

We refer to your email.

We will appoint Mr Adrain from LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make the arrangement to survey for **SKZ1337E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes Chan.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ye, Yong Kang Melvin

Sent: Tuesday, December 14, 2021 4:49 PM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Lim Igene <igene@axalt.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Janet Tan <sltanjanettan@gmail.com>; Danny Yeo <dannyskyeo@gmail.com>; Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: Ref : CMTD2103682/AGC RE: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

Without Prejudice

Dear Igene,

We refer to your email.

We will appoint Mr Adrain from LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make the arrangement to survey for **SKZ1337E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes Chan.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Lim Igene <igene@axalt.sg>

Sent: Tuesday, December 14, 2021 3:14 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Janet Tan <sltanjanettan@gmail.com>; Danny Yeo <dannyskyeo@gmail.com>; Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: Ref : CMTD2103682/AGC RE: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF : ALL.Y1.23100377-IG

YOUR REF : SLB 3691H

Dear Melvin

Our client has selected **MR ADRIAN LING FROM LKK AUTO CONSULTANTS PTE LTD** to conduct the joint pre-repair survey on our client's vehicle **SKZ 1337E** as a Single Joint Expert ("SJE").

In compliance with paragraph 2.5 of the State Courts Practice Direction Amendment No. 1 of 2016, please instruct Mr Adrian Ling to conduct and/or complete the pre-repair survey ("PRS") **within 2 working days** from the date of his appointment.

Thanks & Best Regards,
IGENE LIM (MS)

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
20 Maxwell Road
#12-01B Maxwell House
Singapore 069113
Tel : 6223 1814
Fax : 6223 1804
Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, December 14, 2021 2:56 PM
To: Lim Igene <igene@axalt.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Janet Tan <sltanjanettan@gmail.com>; Danny Yeo <dannyskyeo@gmail.com>; Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: Ref : CMTD2103682/AGC RE: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

Our Reference : CMTD2103682/AGC
Your Reference: SKZ1337E

Without Prejudice

Date: 14/12/2021

Attention:

Dear Igene,

ACCIDENT INVOLVING SKZ1337E & SLB3691H ON 13.12.2021

We refer to your Notice of Accident dated 13/12/2021.

Please be informed that Ms Agnes Chan is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Lim Igene <igene@axalt.sg>

Sent: Tuesday, December 14, 2021 11:58 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Janet Tan <sltanjanettan@gmail.com>; Danny Yeo <dannyskyeo@gmail.com>

Subject: PRE-REPAIR SURVEY | ACCIDENT ON 13 DEC 2021 INVOLVING VEHICLE NOS. SKZ 1337E AND SLB 3691H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF : ALL.Y1.2100377.IG

YOUR REF : SLB 3691H

Dear Sir

We refer to the captioned matter.

Please find attached our client's **NOTICE OF ACCIDENT** dated 14 December 2021.

Thanks & Best Regards,

IGENE LIM (MS)

(For and on behalf of Ms Tan May Yee)

AXALT LAW LLC

Advocates & Solicitors

(UEN No. 202038023M)

20 Maxwell Road

#12-01B Maxwell House

Singapore 069113

Tel : 6223 1814

Fax : 6223 1804

Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : *This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.*

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.

