## **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 22 December 2021 2:41 PM

To: 'Subramaniam, Divyashni'; SUR; Olea, Maricel; Cheok, Lee Wai

Cc: 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJN6205U vs SJP9198B (OI) on

D.O.A.: 11/12/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of SJN 6205U.

Please be informed that there is BI involved.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 14 December 2021 4:32 PM

To: 'Subramaniam, Divyashni' < <u>Divyashni.Subramaniam@aig.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' < Kok-Chong.Lim@aig.com'>; 'Low, Xianyu' < Xianyu.Low@aig.com'>; 'Teo, Ericweihong'

<<u>Ericweihong.Teo@aig.com</u>>; 'Hor, Yinrul' <<u>Yinrul.Hor@aig.com</u>>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJN6205U vs SJP9198B (OI) on D.O.A.: 11/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairr arrange on 15-12-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Tuesday, 14 December, 2021 4:24 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

**Cc:** Lim, Kok-Chong < <u>Kok-Chong.Lim@aig.com</u>>; Low, Xianyu < <u>Xianyu.Low@aig.com</u>>; Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>; Hor, Yinrul < <u>Yinrul.Hor@aig.com</u>>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST - SJN6205U vs SJP9198B (OI) on D.O.A.: 11/12/2021

Hi,

Please refer to the enclosed request from **Teo Keng Siang LLC**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

## Divyashni Subramaniam AIG

FNOL Adjuster I Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #10-16 Singapore 079120 Tel: 65-68307871

Divyashni.Subramaniam@aig.com | www.aig.sg.com

From: Janice Kee < janice.kee@ksteoptr.com > Sent: Tuesday, December 14, 2021 9:50 AM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

**Cc:** <a href="mailto:cheonganthony@yahoo.com.sg">cheonganthony@yahoo.com.sg</a>; Lim, Kok-Chong <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Low, Xianyu <a href="mailto:Xianyu.Low@aig.com">Xianyu.Low@aig.com</a>; Teo, Ericweihong <a href="mailto:Ericweihong.Teo@aig.com">Ericweihong.Teo@aig.com</a>; Hor, Yinrul <a href="mailto:Yinrul.Hor@aig.com">Yinrul.Hor@aig.com</a>; AIG SGP, Claims-Survey

< AIGSGP ClaimsSurvey@aig.com>

**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJP9198B AND SJN6205U ON 11/12/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards, Janice Kee c/o Teo Keng Siang LLC 111 North Bridge Road, #29-07/08 Peninsula Plaza, Singapore 179098 Tel: 6333 4222 Fax: 6333 5676 On Tue, Dec 14, 2021 at 9:36 AM Subramaniam, Divyashni < Divyashni Subramaniam@aig.com > wrote:





This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

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<u>Click here</u> by 2021-12-21 09:36 +08 to read your message. After that, open the attachment.

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