

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 14 December, 2021 12:42 PM  
**To:** Info C Ramesh; SUR; assignments  
**Subject:** RE: SNM21D207100/C02/GBJ9287D/TANCHC/ FW: Our Ref: CR/DE-PD/21-200178  
Your Ref: TBA ( GBJ 9287D)  
**Attachments:** 13122021142853.pdf

**WITHOUT PREJUDICE**  
**SAVE AS TO COST**

Dear Ramesh,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis at 1 kaki Bukit Ave 6 #02-58/60 Singapore 417883. Contact: 8141 8585 / 9423 5489

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Info C Ramesh <info@cr-lawpractice.com>  
**Sent:** Tuesday, 14 December 2021 12:36 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: Re: SNM21D207100/C02/GBJ9287D/TANCHC/ FW: Our Ref: CR/DE-PD/21-200178 Your Ref: TBA ( GBJ 9287D)

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WITHOUT PREJUDICE

Dear Jacqueline,

We refer to the above matter and to your email below.

We have our clients instructions to reject your proposal and propose Mr John Low as the SJE.

Kindly let us know if you are agreeable to the same so that we can proceed with the necessary.

Thanks!

C Ramesh Law Practice

On 14 Dec 2021, at 9:04 AM, Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D207100/C02/GBJ9287D/TANCHC**

**Your reference: CR/DE-PD/21-200178**

Dear Sirs,

**ACCIDENT INVOLVING GBJ9287D & FR2269M 06.12/2021**

We refer to your email of 13.12.2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 14 December 2021 9:01 AM

**To:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207100/C02/GBJ9287D/TANCHC/ FW: Our Ref: CR/DE-PD/21-200178 Your Ref: TBA ( GBJ 9287D)

Without Prejudice

Save as to costs

Dear Jacqueline,

Please conduct PRS for FR2269M.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>  
**Sent:** Monday, 13 December 2021 12:27 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>  
**Subject:** Our Ref: CR/DE-PD/21-200178 Your Ref: TBA ( GBJ 9287D)

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Dear Sirs,

We refer to the above matter.

Please find enclosed our letter dated 13.12.2021 for your immediate action.

Thank you.

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On a separate note, in view of the latest advisory on Co-vid, our entire office will be operating via tele-commuting. Please do not send any documents or correspondence or notice to our office by fax. Please communicate with us through email. Kindly note that we are still in operation and we will respond accordingly. Your kind co-operation is most appreciated. Kindly send all future correspondences at 20 Havelock Road #02-54 Central Square Singapore 059785.

**Regards**

**C RAMESH LAW PRACTICE**

**TEL: 6814 1873**

**FAX: 6815 3273**

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