

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 14 December, 2021 10:30 AM  
**To:** christy; 'SUR'; assignments  
**Cc:** Claims Dept of CTI; tridentauto.claims@gmail.com; Charles Hoon; Caroline  
**Subject:** RE: SNM21D207253/C02/SLK4366T/LEWLC / FW: NEW PRS - YOUR REF : SLK4366T ;  
OUR REF : AP/2021/004406 ; RTA ON 12 DECEMBER 2021 AT ABOUT 2050HRS  
INVOLVING MOTOR VEHICLES NO(S). SME4525X AND SLK4366T ALONG COLLYER  
QUAY TOWARDS RAFFLES QUAY  
**Attachments:** Client GIA.pdf; Letter to 3P insurer for PRS - NEW.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** christy <christy@aplp.com.sg>  
**Sent:** Tuesday, 14 December 2021 10:26 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; tridentauto.claims@gmail.com; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>  
**Subject:** RE: SNM21D207253/C02/SLK4366T/LEWLC / FW: NEW PRS - YOUR REF : SLK4366T ;  
OUR REF : AP/2021/004406 ; RTA ON 12 DECEMBER 2021 AT ABOUT 2050HRS INVOLVING  
MOTOR VEHICLES NO(S). SME4525X AND SLK4366T ALONG COLLYER QUAY TOWARDS  
RAFFLES QUAY

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Dear Jenny,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon
- h. L H Teo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- l. Tan Ling Ling
- m. Shawn Lee
- n. Joel Liew

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

**Repairer Office**

**M/s Trident Auto Service Center Pte Ltd**

Contact Person: Zhe Chian @ 6344 1918/ 8359 9057

Email: tridentauto.claims@gmail.com

Address: 8 Kaki Bukit Ave 4, #02-44

Premier @ Kaki Bukit (gate 1)

S(415875)

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,  
Christy Chew

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [christy@apl.com.sg](mailto:christy@apl.com.sg)

Singapore UEN No.: 201939937D

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 14 December 2021 9:47 am

**To:** christy <[christy@apl.com.sg](mailto:christy@apl.com.sg)>; [tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com); Charles Hoon <[charles@apl.com.sg](mailto:charles@apl.com.sg)>; Caroline <[caroline@apl.com.sg](mailto:caroline@apl.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207253/C02/SLK4366T/LEWLC / FW: NEW PRS - YOUR REF : SLK4366T ; OUR REF : AP/2021/004406 ; RTA ON 12 DECEMBER 2021 AT ABOUT 2050HRS INVOLVING MOTOR VEHICLES NO(S). SME4525X AND SLK4366T ALONG COLLYER QUAY TOWARDS RAFFLES QUAY

**Without Prejudice**

**Our reference:** **SNM21D207253/C02/SLK4366T/lewlc**

**Your reference:** **SME4525X**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SLK4366T & SME4525X on 12/12/2021**

We refer to your email of 13/12/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall be deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 14 December 2021 9:34 am  
**To:** [christy@aplp.com.sg](mailto:christy@aplp.com.sg); [tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com); [charles@aplp.com.sg](mailto:charles@aplp.com.sg); [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D207253/C02/SLK4366T/LEWLC / FW: NEW PRS - YOUR REF : SLK4366T ; OUR REF : AP/2021/004406 ; RTA ON 12 DECEMBER 2021 AT ABOUT 2050HRS INVOLVING MOTOR VEHICLES NO(S). SME4525X AND SLK4366T ALONG COLLYER QUAY TOWARDS RAFFLES QUAY

Without Prejudice  
Save as to costs

Dear Jenny,

Please conduct PRS for SME4525X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>  
**Sent:** Monday, 13 December 2021 3:01 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com); Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>  
**Subject:** NEW PRS - YOUR REF : SLK4366T ; OUR REF : AP/2021/004406 ; RTA ON 12 DECEMBER 2021 AT ABOUT 2050HRS INVOLVING MOTOR VEHICLES NO(S). SME4525X AND SLK4366T ALONG COLLYER QUAY TOWARDS RAFFLES QUAY

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Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,  
Christy Chew

**AP** Law Practice LLC  
151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876  
T: 6955 8899 F: 6900 9899 E: [christy@aplp.com.sg](mailto:christy@aplp.com.sg)  
Singapore UEN No.: 201939937D

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