

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 March 2022 12:43 PM  
**To:** 'Shirley Lim'  
**Cc:** Elainesyms@gmail.com; Philip Philip  
**Subject:** RE: LOD Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021)  
**Attachments:** DV\_PC3036Y.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of **\$850.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shirley Lim <shirley.sym5033@gmail.com>  
**Sent:** Monday, 14 March 2022 12:05 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Elainesyms@gmail.com; Philip Philip <5033philip@gmail.com>  
**Subject:** Re: LOD Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021)

Dear Hsiao Tong,

We refer to our tele conversation earlier.

We seek your kind understanding of \$850 all in.

Kindly let us have the DV in due course.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,  
Shirley Lim  
Tel: 64810555 / 64815652

On Mon, Mar 14, 2022 at 10:38 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$800.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Shirley Lim <[shirley.sym5033@gmail.com](mailto:shirley.sym5033@gmail.com)>  
**Sent:** Thursday, 13 January 2022 10:24 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** [Elainesyms@gmail.com](mailto:Elainesyms@gmail.com); Philip Philip <[5033philip@gmail.com](mailto:5033philip@gmail.com)>  
**Subject:** LOD Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021)

Dear Hsiao Tong,

RE: LETTER OF DEMAND (YOUR REF:SKP 7473 H) ACCIDENT DATE: 9/12/2021, OUR REF: PC 3036 Y

We are pleased to attach our letter of demand and documents for the above mentioned matter.

The breakdown are as follows:

Cost of Repair, "As Agreed" (INV: 7039) -----> SGD \$587.02

Loss of use (02days X \$180/days) -----> SGD \$360.00

LTA search fee -----> SGD \$7.49

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TOTAL SINGAPORE DOLLARS : -----> SGD \$954.51

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Kindly let us know the claim reference number as well as the contact details of the officer in charge to ease the claim process.

We hope to hear from you soon.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,

Shirley Lim

Tel: 64810555 / 64815652

On Mon, Jan 3, 2022 at 2:00 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Shirley,

Thank you for your video.

Attached is a copy of our insured report for your reference.

We will follow up this matter and get back to you asap.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Shirley Lim <[shirley.sym5033@gmail.com](mailto:shirley.sym5033@gmail.com)>

**Sent:** Tuesday, 28 December 2021 9:41 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [Elainesyms@gmail.com](mailto:Elainesyms@gmail.com)

**Subject:** Re: Arrange for PRI for Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021)

Dear Hsiao Tong,

We refer to our earlier conversation.

Hereby attach our witness CCTV footage for your perusal.

Kindly let us have a copy of your insured GIA for your reference.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,

Shirley Lim

Tel: 64810555 / 64815652

On Tue, Dec 14, 2021 at 2:13 PM Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Shirley,

Thank you for the assignment.

As spoken with Elaine, she will make the arrangement of survey with our surveyor.

Thank you.

Admin-A,

Kindly assist. Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** Shirley Lim <[shirley.sym5033@gmail.com](mailto:shirley.sym5033@gmail.com)>

**Sent:** Tuesday, 14 December, 2021 2:02 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** [Elainesyms@gmail.com](mailto:Elainesyms@gmail.com)

**Subject:** Arrange for PRI for Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021)

Hi Sir / Mdm,

RE :Arrange for PRI for Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021)

**Survey department:**

Kindly Arrange for PRI for Our Ref: PC 3036 Y/ Your Ref: SKP 7473 H (Accident Date : 9/12/2021) at our w/shop.

In view of the Coronavirus and Ministry Of Manpower recommendation to comply with segregation of employees on different shifts while limiting the number of attendees, it is essential that your appointed surveyor contact us in advance for appointment as walk-in without appointment might not be attended to depending on the attendees present at our workshop.

**Please arrange the survey time and date with MS ELAINE CHIA at Mobile no: 9239 3188.**

Hereby forward the GIA report for your perusal.

**Motor claim department:**

Kindly let us know the claim reference number and officer in charge and contact details to ease the claim process.

Please contact us if you require further information/assistance.

**Thank You.**

Regards,

Shirley Lim

Tel: 64810555 / 64815652