

**Re: aigencrypt OD / 3868242188SG / SMM6952R - Final Excess**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Wed 15/12/2021 6:58 PM

To: coco.lu@cyclecarriage.com.sg &lt;coco.lu@cyclecarriage.com.sg&gt;; edwin.caina@cyclecarriage.com.sg &lt;edwin.caina@cyclecarriage.com.sg&gt;; kevin.leong@cyclecarriage.com.sg &lt;kevin.leong@cyclecarriage.com.sg&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;

Dear Sir/Madam

As instructed by our client , please proceed to repair the **insured vehicle SMM6952R , (Excess \$0)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>**Sent:** Tuesday, 14 December 2021 5:06 pm**To:** coco.lu@cyclecarriage.com.sg <coco.lu@cyclecarriage.com.sg>; edwin.caina@cyclecarriage.com.sg <edwin.caina@cyclecarriage.com.sg>; kevin.leong@cyclecarriage.com.sg <kevin.leong@cyclecarriage.com.sg>**Cc:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** aigencrypt OD / 3868242188SG / SMM6952R - Final Excess

Hi team,

We refer to the above OD claim.

Coverage has been confirmed.

Final excess at \$0.

If you are not the intended person, kindly forward to the correct person for his/her handling.

*Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**

AIG

**FNOL Adjuster I**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

**Tel +65 6830 7871**

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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