

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 2 February 2023 3:25 PM
To: Cecilia Lee
Cc: Admin A
Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021
Attachments: EMAIL FROM TP DD 020223.pdf

Dear Sirs,

Please be informed that third party will withdraw the claim and they will proceed to close the matter at their end.

As such, we will proceed to close and submit WP report to your good office soon.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 16 January 2023 4:42 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

[Strictly Confidential]

Hi Hsiao Tong

Please refer to our earlier conversation and keep us updated on letter of withdrawal.

Please KIV the height-measurement.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Cecilia Lee

Sent: Monday, 16 January 2023 2:25 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

Importance: High

Hi Hsiao Tong

Please refer to our earlier conversation.

We understand that you'll speak to the workshop for their confirmation to drop claim.

If no confirmation obtained by today, please conduct a height-measurement.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Cecilia Lee

Sent: Monday, 16 January 2023 11:43 am

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

Hi Hsiao Tong

Please also submit your survey report.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 28 December 2022 9:26 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

[Strictly Confidential]

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[Strictly Confidential]

Dear Cecilia,

As requested.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 23 December 2022 1:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

[Strictly Confidential]

Hi Hsiao Tong

Please forward us the TP LOD for record.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 23 December 2022 8:57 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

[Strictly Confidential]

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[Strictly Confidential]

Dear Sirs,

We refer to the above matter.

Third party reported that insured hit him from behind.

Our driver reported that there was no collision.

No video footage from third party, only scene photos as attached. We are of the view that scene photos is inconclusive to proof if insured had collided onto third party.

In view of the above, we seek your approval to reject third party claim.

For your comments/instruction please. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 16 December 2022 8:16 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

[Strictly Confidential]

Hi LKK

Any update on DS?

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Cecilia Lee Peng Geok

Sent: Tuesday, 14 December 2021 1:15 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

Hi LKK

Attached OI SAS. OI reported no collision.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 14 December 2021 12:58 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207192/C02/SKB101B/LEEPG.

Dear Cecilia,

Pls revert LKK.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 14 December 2021 12:11 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKB101B (OI : CTI - TBA) and SKR6218A (TP : LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 6218A at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Hsiao Tong (LKKAUTO)

From: kangcar@singnet.com.sg
Sent: Thursday, 2 February 2023 2:38 PM
To: Hsiao Tong (LKKAUTO)
Cc: Kang Car (yahoo); Admin A; CS A Team
Subject: RE: LOD - Accident involving SKR6218A & SKB101B (CHINA TAIPING) on 10.12.2021

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email below.

Please be informed that our client will withdraw the claim and we shall proceed to close the matter at our end.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Wed Jan 04 2023 10:35:27 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAUTO)
<chewht@lkkauto.com> wrote:

----- Original Message -----

WITHOUT PREJUDICE

Dear Sirs,

We have reviewed the matter. Our insured adamant that there is no collision. The scene photos submitted by your client is inconclusive to prove if insured had collided onto your client vehicle.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms)
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com
|
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From:

kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Wednesday, 7 December 2022 2:54 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - Accident involving SKR6218A & SKB101B (CHINA TAIPING) on 10.12.2021

WITHOUT PREJUDICE

Dear Ms Chew,

We refer to our email below.

We would like to follow up on the status of this claim.

Kindly let us have your reply as soon as possible with regards to this claim.

Your understanding is much appreciated.

Thank you & Regards,

Nora

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Tue Nov 15 2022 09:33:49 GMT+0800 (Singapore Standard Time)

<kangcar@singnet.com.sg> wrote:

----- Original Message -----

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to above matter.

We would like to follow up on the offer.

We have send you the accident scene photos for your consideration on the 01/09/2022.

Kindly revert to us with an offer as soon as possible.

Thank you & Regards,

Nora

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

