Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 14 December, 2021 1:15 PM **To:** Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto)

Cc: Claims Dept of CTI

Subject: RE: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident

Involving SKB101B (OI: CTI - TBA) and SKR6218A (TP: LKK REF -

CC6/CTI21012621/T1ra3) on 10/12/2021

Attachments: bill - 2021-12-14T131352.724.pdf

[Strictly Confidential]

Hi LKK

Attached OI SAS. OI reported no collision.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 14 December 2021 12:58 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>;

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207192/C02/SKB101B/LEEPG / FW: Direct Settlement - Accident Involving SKB101B (OI: CTI - TBA) and SKR6218A (TP: LKK REF - CC6/CTI21012621/T1ra3) on 10/12/2021

Dear all.

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207192/C02/SKB101B/LEEPG.

Dear Cecilia,

Pls revert LKK.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 14 December 2021 12:11 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SKB101B (OI: CTI-TBA) and SKR6218A (TP: LKK

REF - CC6/CTI21012621/T1ra3) on 10/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 6218A at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.