

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 23 March 2022 5:07 PM  
**To:** Mei Kwan (LKKAUTO); Tam, Ivan-WK  
**Cc:** Admin A  
**Subject:** RE: AIG REF: 0176011626SG - Accident involving SMV968M & SG5318P - 10 Dec 2021 \*\*\* LKK REF: CS/AIG21012620/T1vf3e2

Dear Ivan,

Please note that for workshop labour of \$184 which is not necessary in our opinion as there is already \$2200 for contractor's repair charges.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 23 March 2022 4:12 PM  
**To:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: AIG REF: 0176011626SG - Accident involving SMV968M & SG5318P - 10 Dec 2021 \*\*\* LKK REF: CS/AIG21012620/T1vf3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Veron,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Tam, Ivan-WK <[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com)>  
**Sent:** Wednesday, 23 March, 2022 3:19 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** AIG REF: 0176011626SG - Accident involving SMV968M & SG5318P - 10 Dec 2021

Dear Team,

Seeking clarification on the surveyor report.

I understand that the \$184 was excluded from your report vs SBS breakdown of claim.

Kindly confirm the cost of repair to be \$4200.82 as per report.

Thank you.

**Ivan Tam**

**AIG**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1959

[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com) | [www.aig.sg](http://www.aig.sg)

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