

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 20 September 2022 3:18 PM
To: 'chenhow.ng@budgetdirect.com.sg'
Cc: 'claims@budgetdirect.com.sg'; 'SUR'
Subject: RE: TPPD survey: Claim ref: C10012891/EE || OI- SLT7294A (Silver) TP-SHC887Y || Est: \$0.00 || Bifrost Auto PL
Attachments: AGI-LKKInvoice1 - AC2205810.pdf; LKK PHOTO.pdf; LKKAdjustment1a.pdf; LKKInspection.pdf; RESURVEY PHOTO-1.pdf; RESURVEY PHOTO-2.pdf; RESURVEY PHOTO-3.pdf; SUPP.pdf; TP GIA REPORT.pdf

Dear Sir/Madam,

Enclose Survey Report of [SHC 887Y](#) .

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Chen How Ng <chenhow.ng@budgetdirect.com.sg>

Sent: Friday, 2 September 2022 3:06 PM

To: SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: FW: TPPD survey: Claim ref: C10012891/EE || OI- SLT7294A (Silver) TP-SHC887Y || Est: \$0.00 || Bifrost Auto PL

Dear Madam,

Please submit the survey report of SHC887Y.

Thank you.

Best Regards

Ng Chen How

Senior Executive, Claims

T +65 6989 3698

F +65 6725 0853

E chenhow.ng@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 14 December 2021 10:16 am
To: Claims <claims@budgetdirect.com.sg>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Eileen Lee <eileen.lee@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10012891/EE || OI- SLT7294A (Silver) TP-SHC887Y || Est: \$0.00 || Bifrost Auto PL

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@budgetdirect.com.sg>

Sent: Monday, 13 December, 2021 5:17 PM

To: admin-d@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>;

Eileen Lee <eileen.lee@budgetdirect.com.sg>

Subject: TPPD survey: Claim ref: C10012891/EE || OI- SLT7294A (Silver) TP-SHC887Y || Est: \$0.00 || Bifrost Auto PL

Hi Team,

We would like to request TP survey for SLX6506A. TP chose LKK Auto Consultants to survey the vehicle.

Workshop information:

Address: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact: Ms Lim / Ms Lee / Regina / Wilson

Please confirm assignment.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

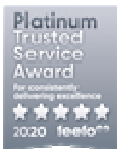
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It pays to choose

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insurance**



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From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Monday, 13 December 2021 4:38 pm

To: Claims <claims@budgetdirect.com.sg>

Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: Re: PRI REquest on 13.12.2021 Our Claim: C10012891 || PRS for our client's vehicle SHC 887 Y and your insured's vehicle SLT 7294 A L on 11.12.2021

Without Prejudice

Dear Frauline

Our client selects **LKK Auto Consultant Pte Ltd.**

Please let us have the claims officer's email to send the video footage.

We will send in our SAS/GIA report once we receive it.

--

Best Regards

Regina / Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Monday, 13 December 2021 3:10 pm

To: Claims <claims@budgetdirect.com.sg>

Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: PRS for our client's vehicle SHC 887 Y and your insured's vehicle SLT 7294 A L on 11.12.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Tang Eng Cheong, to notify you of the aforesaid accident involving our client's vehicle SHC 887 Y and your insured's vehicle SLT 7294 A on 11.12.2021.

We will send in the GIA report once we received.

This serves as a **NOTICE** that we are claiming against SLT 7294 A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time)

:

PRS ARRANGEMENT (Date & Time)

: **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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