

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 28 December 2021 4:42 PM
To: 'MTPRI'; SUR
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)'; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)'; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)'
Subject: RE: PRI - REQUEST FOR DIRECT SETTLEMENT - SLX27E & SMB1583M ON 10.12.2021
Attachments: SLX27E IA.pdf

Dear Hua Yen,

Enclosed herewith preliminary advice of SLX 27E.

Kindly advise us the claim reference of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 16 December 2021 11:10 AM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI - REQUEST FOR DIRECT SETTLEMENT - SLX27E & SMB1583M ON 10.12.2021

Dear Hua Yen,

Noted With thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 16 December, 2021 10:55 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: PRI - REQUEST FOR DIRECT SETTLEMENT - SLX27E & SMB1583M ON 10.12.2021

Dear Summer,

Kindly arrange to survey @ BIS Automobiles.

Thanks & Regards
Hua Yen

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: 16/12/2021 10:40
To: MTPRI; assignments@lkkauto.com; 'SUR'
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: PRI - REQUEST FOR DIRECT SETTLEMENT - SLX27E & SMB1583M ON 10.12.2021

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Dear Hua Yen,

Workshop is Performance now.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 16 December, 2021 10:26 AM
To: assignments@lkkauto.com; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: PRI - REQUEST FOR DIRECT SETTLEMENT - SLX27E & SMB1583M ON 10.12.2021
Importance: High

Dear Summer,

Please take note third party change workshop.

Thanks & Regards
Hua Yen

From: caroline.tan@bisauto.com.sg [<mailto:caroline.tan@bisauto.com.sg>]
Sent: 15/12/2021 19:03
To: MTPRI; motor_claims@msfirstcapital.com.sg
Subject: PRI - REQUEST FOR DIRECT SETTLEMENT - SLX27E & SMB1583M ON 10.12.2021

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter. Please arrange **PRI tomorrow afternoon at 2.30pm at our premise**. We are agreeable to use LKK Auto (Surveyor Rasul / Surveyor Taufik) as the SJE.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks

Caroline

BIS Automobiles Pte Ltd

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517 / 9889 9293

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

Facebook : <https://www.facebook.com/BMWBIS>